



Police Department Community Satisfaction Report

Prepared By



September 2025

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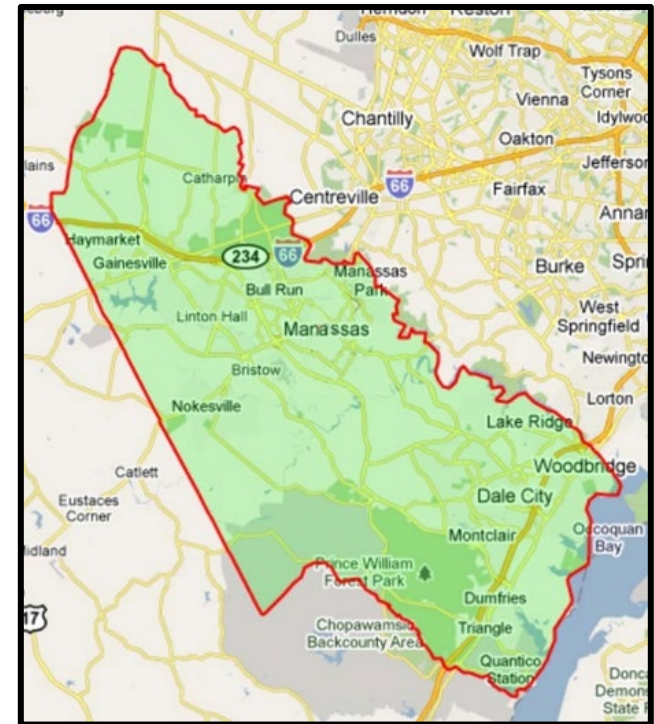
Introduction

In 2025, Prince William County Government funded a Police Department Survey. This report presents those results. With approximately 500,000 citizens, the County is the second largest in the Commonwealth of Virginia. It continues to grow in both population and diversity.

The scope of this survey is the Police Department. It is also intended to serve as the department's compliance with its national accreditation requirements in accordance with the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA).

The County selected The Logit Group, a full-service global market research firm with U.S. headquarters based in Virginia, to conduct its 2025 Police Department Survey. The Logit Group (acquired Issues & Answers Network, Inc. in September 2022) completed the Police Department Survey in 2023, both the Police Department and Community Surveys in 2020, and the Community Survey (which included the Police Department questions) in 2018. We are pleased to continue providing an unbiased assessment of how residents feel about the services offered by the Prince William County Police Department.

The Logit Group specializes in public opinion surveys conducted for governmental organizations at the municipal, state, and federal levels. We continue to strive to provide an in-depth analysis of residents' opinions. This report includes comparison data with the previous Police Department surveys from 2023 and 2020, as well as anecdotal comparisons with the Police Department portion of the 2018 Community survey.



Prince William County

Research Objectives & Methodology



Background & Research Objectives

- Prince William County conducts surveys with constituents to stay connected with changes in their residents' satisfaction with the quality of life, as well as to maintain focus on its strategic vision of being the “community of choice”. Community surveys have been conducted since the early 1990s, initially on an annual basis and then every other year.
- The scope of this 2025 survey is the County’s Police Department. The research is to assess how residents feel about the provided services and to meet the following objectives:
 - Understand resident perceptions of the overall quality of life in Prince William County;
 - Quantify the satisfaction levels with the County’s Police Department services;
 - Gauge citizens’ perceptions of and attitudes toward various aspects of the Police Department’s services;
 - Identify areas for improvement and subgroups that may be underserved.
- This survey specifically measures:
 - The residents’ overall satisfaction with the quality of life in the area;
 - Seven perceptions of police services; and,
 - Two measures of how safe residents feel in their neighborhood and commercial areas of the County.
- The Police Department survey questionnaire, while more compact than the Community survey questionnaire, is consistent with the quality of life and police questions used in the Community Survey. For trending and consistency purposes, it also employs the same 3-tiered scale: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4) that has been in use since 2014.

Dissatisfied					Satisfied			Very Satisfied		
0	1	2	3	4	5	6	7	8	9	10

- The 2025 Police Department survey instrument is included in [Appendix B](#) of this report in its entirety.



Methodology & Sampling

Methodology:

The 2025 Police Department Survey was:

- Conducted with 801 county residents from March 5, 2025 – May 1, 2025,
- Designed as a telephone survey administered by highly trained, professional interviewers, who made calls to each of the randomly selected households on weeknights and weekends at various times of the day and evenings. All members of the community had an equal chance to be contacted and choose to participate in the initiative,
- Administered in English (n=786) and Spanish (n=15), averaged 11.82 minutes in length, and
- Conducted using Computer-Assisted Telephone Interviewing software that kept track of each attempt made.

Sampling:

- To obtain a representative sample of the population, the sampling was structured to include all geographic areas in the County (by zip code), major age groups, and gender. Quotas were set (and tracked daily) to ensure representation of population proportions based on the most recent 2025 projected Census estimates.
- To ensure all types of households and residents had the ability to be included in the survey, a sample frame of both landline (17,919 records) and smart cell phone (49,195 records) records was used for data collection.
- To increase the likelihood of reaching the more difficult demographics, oversampling was performed.
 - Surname-targeted cell phone numbers of Hispanic residents across the County were used and dialed more heavily to ensure the inclusion of Hispanic residents.
 - Age-targeted cell phone numbers across the County were used and dialed more heavily for the inclusion of younger residents.



Methodology & Sampling – cont'd.

Sampling – cont'd:

- All sample lists were screened to eliminate businesses and non-working numbers.
- U.S. postal codes in the sampling frame included overlap of County boundaries. To ensure that all reached respondents truly resided in the County, screener questions verified residence.
- Additionally, when calling landlines, we alternated between asking for a male adult or the youngest adult in the household. This is a standard market research procedure designed to minimize any excessive proportion of females and seniors (who are relatively easier to interview) in the sample.
- In line with market research best practices, employees of the County were excluded from the survey.

Sample:

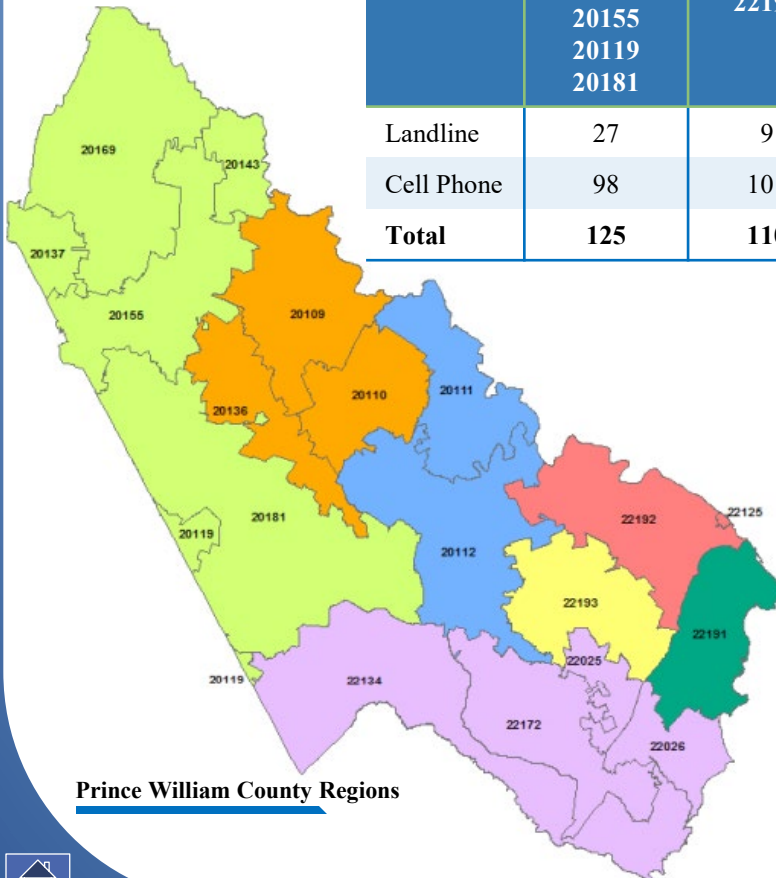
- A summary of all interviews conducted by region/zip code and sample type is included on the following page. Please note that residents of the embedded independent cities of Manassas and Manassas Park were excluded from the survey. A complete demographic profile of respondents can be found in [Appendix A](#) in this report.



Methodology & Sampling – cont'd.

Respondent Distribution by Sample Type and Region: The following is a summary of all interviews conducted by region/zip code and sample type.

Sample Type	Region / Zip Code							Total
	Battlefield 20169 20143 20137 20155 20119 20181	Belmont/ Potomac 22191	Broad Run 20136 20110 20109	Dale City 22193	Forest Park 22134 22172 22025 22026	Hoadly 20111 20112	Old Bridge 22192 22125	
Landline	27	9	13	13	15	19	16	111
Cell Phone	98	101	164	104	69	80	73	690
Total	125	110	179	117	84	99	89	



Please note that residents of the embedded independent cities of Manassas City and Manassas Park City were excluded from the survey. A full demographic profile of respondents can be found in [Appendix A](#).

Due to weighting and rounding percentages may not add to 100%.



Analytical Summary

Analytical Summary:

- To provide deeper context for the survey results and track potential changes, this report includes historical analyses with comparative data from the preceding surveys (2023, 2020 Police Department surveys, and the 2018 Community survey). When comparing the overall current results to the previous survey year, drops or lifts of +/-3% for percentage responses and 0.5 points for average scores are marked with arrows  . The green symbols indicate observably higher scores, and red symbols indicate notably lower scores.
- Respondents were segmented into various sub-groups based on key demographics and the localities within the County in which they live, as defined by zip code blocks. This information was used to aid in analysis and present detailed findings, as appropriate. Whenever applicable, statistically appreciable differences among respondent segments were noted (in those instances, the results are marked with the following symbol: ).
- Many questions in the survey include “Not Sure” and “Refused” answer choices. Respondents may have selected one of these options because they lack adequate information or personal experience with certain service aspects. Please note that “Not Sure” and “Refused” responses were not included in the analysis of the distribution of responses.
- Data collected and shown in this report were weighted by age, region, and race/ethnicity to the most recent U.S. Census estimates (2025) for the County. This weighting approach corrects for sampling variation and non-response, ensuring projectability to the entire Prince William County population.
- The sample size for this survey resulted in a very favorable sampling error of +/-3.45%, allowing for a highly reliable representation of the County. The findings discussed in this report are statistically significant at a 95% confidence level.
- Due to weighting and rounding, percentages presented in tables and charts may not sum to 100%.



Analytical Summary – cont'd.

Other Specifications/Details

- In response to the growing diversity across the County, two questions were added to the statistical demographic section of the Police Department Survey in 2020 and are subsequently included in the 2023 and 2025 surveys. The results of these questions are included in this report in Appendix A - Demographic Profile and relate to:
 - Sexual orientation
 - Disability status
- Police Department Surveys (2025, 2023, and 2020) vs. the Community Survey (2018): words of caution.
 - The two types of surveys are similar in sampling and methodology. The differences are in the survey instrument itself and sample size. Therefore, comparisons in this report are minimal and more anecdotal than analytical.
 - Questionnaires are different. The Police Department Survey includes questions on the overall quality of life, police department-specific issues, and safety in neighborhoods and commercial areas. It does not include all topics listed in the Community Survey (government operations, growth / mobility / economic resiliency, other county departments, etc.). This can contribute to bias. For example, residents who wanted to give ratings for all aspects of life in Prince William County may have declined to participate in a one-topic survey. This bias is immeasurable.
 - Police Department Survey sample size is approximately $\frac{1}{2}$ the size of the Community Survey. The overall base size for each survey is representative of Prince William County as a whole. The lower base size used for the Police Department Survey carries the same margin of error; they are still statistically robust, allowing for reliable comparisons.



Executive Summary



Executive Summary

- Prince William County residents were very positive about the quality of life in the community. They rated each of the metrics designed to gauge their satisfaction with the police department's performance as high.
- The 2025 results for the Police Department Survey are consistent with the 2023 and 2020 Police Department surveys. The findings offer insights into the overall sentiment of Prince William County residents and highlight potential experience gaps between demographic groups.
- Currently, the overall satisfaction rates (i.e., rates combining those satisfied (5-7) and very satisfied (8-10) on a 10-point scale) for:
 - The Quality of Life in the County (96%) and for the Overall Performance of the Police Department (96%) were positive results.
 - In addition, the overall satisfaction rates for How Safe Residents Feel in Their Neighborhood (96%) and How Safe Residents Feel in Commercial Areas of the County (96%) were equally highly positive results.
 - Furthermore, the overall satisfaction rates for the remaining six individual perception measurements on Police services fluctuated between 93% and 97%, again yielding all positive results.



Executive Summary cont'd.

- Importantly, lifts and drops in the 2025 average satisfaction ratings occurred from previous survey iterations (2023 and 2020) not only from the changes in the proportion of dissatisfied residents, but also by shifts in 'satisfied' to/from those of 'very satisfied', pointing to more/less intensified positive perceptions.
 - A total of 10 Metrics included in the 2025 survey were measured and compared to the 2023 and 2020 Police surveys; regardless of whether there was a lift or drop, the results remained all positive.
 - Seven of the 10 surveyed metrics, within 0.3 differential, received a slightly higher average (mean) score than reported in the 2023 Police survey.
 - One of the 10 surveyed metrics remained unchanged; in both 2025 and 2023, the average (mean) score for Animal Control is the same.
 - Two of the 10 surveyed metrics, with a 0.1 differential, received a slightly lower average (mean) score than reported in the 2023 Police survey: Promptness of Police Department (8.3 in 2025 vs. 8.4 in 2023) and Information & Crime Prevention Programs (7.8 in 2025 vs. 7.9 in 2023).
- An overview of resident satisfaction scores at-a-glance is included on the following pages. The overview consists of two tables: the first table illustrates Overall Satisfaction (scores of 5-10 on a 1-10 scale), and the second table illustrates the Highest Satisfaction, 'Very Satisfied' (scores of 8-10 on a 1-10 scale).
 - Both tables illustrate the Positivity Ratings of all 10 surveyed metrics, with results presented as both average and percentage ratings.

Dissatisfied					Overall Satisfied					
					Satisfied			Very Satisfied		
0	1	2	3	4	5	6	7	8	9	10

Executive Summary – cont'd.

Resident Satisfaction at-a-glance Overall Satisfaction (scores of 5-10 on the 1-10 scale)

METRIC	2020		2023		2025		Overall Satisfied Change from 2023
	Overall Satisfied (5-10)	Average Rating (0-10)	Overall Satisfied (5-10)	Average Rating (0-10)	Overall Satisfied (5-10)	Average Rating (0-10)	
Quality of life in Prince William County	98%	8.0	97%	7.7	96%	7.8	1% ↓
Police Dept.'s overall performance meets community needs	96%	8.4	95%	8.1	96%	8.3	1% ↑
Officers are courteous and helpful to all community members	95%	8.5	97%	8.4	96%	8.5	1% ↓
Requests for Police Assistance receive prompt response	97%	8.6	96%	8.4	95%	8.3	1% ↓
Police Dept. treats everyone fairly regardless of race, gender, ethnic or national origin	93%	8.3	95%	8.1	95%	8.4	0% ↔
Police Dept. provides adequate information and crime prevention programs	96%	8.2	94%	7.9	93%	7.8	1% ↓
Police display positive attitudes and behaviors towards residents	96%	8.6	95%	8.4	97%	8.6	2% ↑
Animal Control effectively protects residents and animals	95%	8.3	95%	8.2	94%	8.2	1% ↓
You feel safe in your neighborhood	98%	8.8	97%	8.5	96%	8.6	1% ↓
You feel safe visiting commercial areas in the County	98%	8.6	95%	7.9	96%	8.1	1% ↑



Executive Summary – cont'd.

Resident Satisfaction at-a-glance Highest Satisfaction (scores of 8-10 on a 1-10 scale)

METRIC	2020		2023		2025		Very Satisfied Change from 2023
	Very Satisfied (8-10)	Average Rating (0-10)	Very Satisfied (8-10)	Average Rating (0-10)	Very Satisfied (8-10)	Average Rating (0-10)	
Quality of life in Prince William County	68%	8.0	61%	7.7	63%	7.8	2% 
Police Dept.'s overall performance meets community needs	78%	8.4	72%	8.1	74%	8.3	2% 
Officers are courteous and helpful to all community members	79%	8.5	78%	8.4	79%	8.5	1% 
Requests for Police Assistance receive prompt response	81%	8.6	77%	8.4	74%	8.3	3% 
Police Dept. treats everyone fairly regardless of race, gender, ethnic or national origin	74%	8.3	71%	8.1	77%	8.4	6% 
Police Dept. provides adequate information and crime prevention programs	71%	8.2	66%	7.9	64%	7.8	2% 
Police display positive attitudes and behaviors towards residents	81%	8.6	77%	8.4	80%	8.6	3% 
Animal Control effectively protects residents and animals	74%	8.3	74%	8.2	71%	8.2	3% 
You feel safe in your neighborhood	84%	8.8	79%	8.5	80%	8.6	1% 
You feel safe visiting commercial areas in the County	79%	8.6	66%	7.9	69%	8.1	3% 



Executive Summary – cont'd.

- An overview of the survey results by demographic factors shows several prominent trends in the County:
 - There is high overall satisfaction across all Age groups: nearly 95% in every segment are either satisfied or very satisfied. This satisfaction with the quality of life in the County and with the services of the local Police Department is directly proportional to residents' age. Meaning that residents aged 55 and above were most likely to say they were very satisfied with the 10 attributes compared. Young adults (aged 18 – 34) also report relatively high satisfaction scores, with at least two-thirds expressing strong approval. The 18-54 age group has a slightly higher average dissatisfaction rate (5%) compared to older adults (3%), suggesting some variability in experience or expectations.
 - Length of residency is historically a differentiating factor and continues to be so. The most tenured residents (those with 26+ years in the community) are most likely to express satisfaction with all the Police Department attributes tested. In this year's survey, the satisfaction levels are relatively high across all tenure groups. Still, they tend to improve as tenure increases, indicating that familiarity, stability, and/or long-term engagement may contribute to more positive perceptions.
 - Patterns based on race and ethnic groups for Asian, Caucasian, and Hispanic respondents report the highest levels of strong satisfaction and low dissatisfaction for measured metrics. Whereas the Mixed-Race and African American respondents consistently report lower strong satisfaction ratings for those same metrics.
 - In the earlier survey years, 2020 and 2018, Caucasian residents drove the positive perceptions of all Police service aspects and the overall quality of life. There was a noticeable shift in this trend in 2023, which has continued in 2025, where Asian residents dominated and drove these positive perceptions of the measured metrics.



Executive Summary – cont'd.

- An overview of the survey results by demographic factor trends in the County (continued):
 - The overall satisfaction ratings for African American residents remain high (91%-98%) and are consistent with the 2023 survey year for all metrics measured. However, in nearly all cases, the African American participants report the lowest “very satisfied” scores but the highest “satisfied” scores. There is a considerable shift downward in the top-level satisfaction, while the dissatisfaction level remains consistent and relatively low.
 - In nearly all cases, the overall satisfaction ratings reported for Mixed-Race residents (80%-92%) fell below all other ethnic groups’ scores in the County. Moreover, the Mixed-Race residents expressed significantly higher levels of dissatisfaction (20%-8%). While the results suggest that overall performance is strong, they may also indicate inconsistent satisfaction across ethnic groups.
 - Patterns based on educational attainment are not as clear in the 4-year bachelor’s degree and lower levels of education categories. However, it is apparent that residents with the highest level of education (graduate or professional degrees beyond college) are more likely to be critical of the Police Department, with many of their “very satisfied” scores falling 5%-17% below those of their counterparts.
- An overview of the survey results of feeling safe in the neighborhood vs. commercial areas in the county:
 - Survey results from 2018 to 2025 reflect consistently high satisfaction with feeling safe in both neighborhoods and commercial areas, though neighborhoods generally receive higher ratings.
 - The feeling safe in neighborhoods “very satisfied” responses remain consistently high (79%–84%) while the observed dissatisfaction rates are consistently low (2%-5%).
 - The feelings of safety while in commercial areas show slightly more variation in satisfaction levels. “Very satisfied” responses peaked in 2020 (79%), dipped to 66% in 2023, and rebounded slightly to 69% in this 2025 survey year.



Executive Summary – cont'd.

- Geographically speaking, Hoadly residents, followed by Old Bridge residents, expressed the highest satisfaction in more of the tested metrics than the other regions, which is a very different result from the surveys in 2023 and 2020, where Battlefield residents dominated the Top Region in both years.
- Conversely, Belmont/Potomac and Forest Park are the areas most inclined toward lower ratings of the Police Department and to the overall quality of life in the County. In 2023, the Bottom Region was expressed by Dale City residents, and in 2020, this was Forest Park residents. The following table summarizes these findings:

METRIC	TOP REGION	BOTTOM REGION
Quality of life in Prince William County	Old Bridge	Belmont / Potomac
Police Dept.'s overall performance meets community needs	Hoadly	Forrest Park
Officers are courteous and helpful to all community members	Dale City	Forrest Park
Requests for Police Assistance receive prompt response	Old Bridge	Belmont / Potomac
Police Dept. treats everyone fairly regardless of race, gender, ethnic or national origin	Old Bridge	Broad Run
Police Dept. provides adequate information and crime prevention programs	Hoadly	Belmont / Potomac
Police display positive attitudes and behaviors towards residents	Hoadly	Broad Run
Animal Control effectively protects residents and animals	Broad Run	Forrest Park
You feel safe in your neighborhood	Hoadly	Belmont / Potomac
You feel safe visiting commercial areas in the County	Hoadly	Dale City



Executive Summary – cont'd.

- This year's survey data reflect a healthy satisfaction landscape. Considering the positivity ratings ("very satisfied" and "satisfied" results), there is little room for improvement in terms of overall satisfaction. However, the County could focus on maintaining the high scores and on conversion of the "satisfied" resident ratings into the "very satisfied" ratings.
- By building on existing strengths and addressing specific gaps, the Police Department can further improve satisfaction and foster a more inclusive, supportive environment for all racial and ethnic groups. For instance, focusing on inclusion for Mixed-Race and African American groups reveals disparities in these satisfaction quality scores, particularly for Mixed-Race respondents, who have higher dissatisfaction scores. The Department could conduct deeper qualitative research (e.g., focus groups, interviews) to understand unmet needs and design inclusive engagement strategies.
- Again, with the healthy survey results in mind, there are also opportunities in targeting differences by demographic characteristics:
 - The mid-age range, 35-54 years olds, reported lower "very satisfied" scores and higher "satisfied" scores than the younger and older age groups.
 - Newly relocated residents (those with under 5 years of tenure) as well as residents in the geographic areas of Belmont/Potomac or Forest Park, show lower "very satisfied" ratings on many researched aspects.
- Finally, consideration could be given to tackling some of the problems cited by residents as suggestions for improvement. While many state the County is already doing a good job, issues such as 'More patrols day and night/more police' and 'more visible presence' have been repeated across other survey years' results and are voiced again this year.



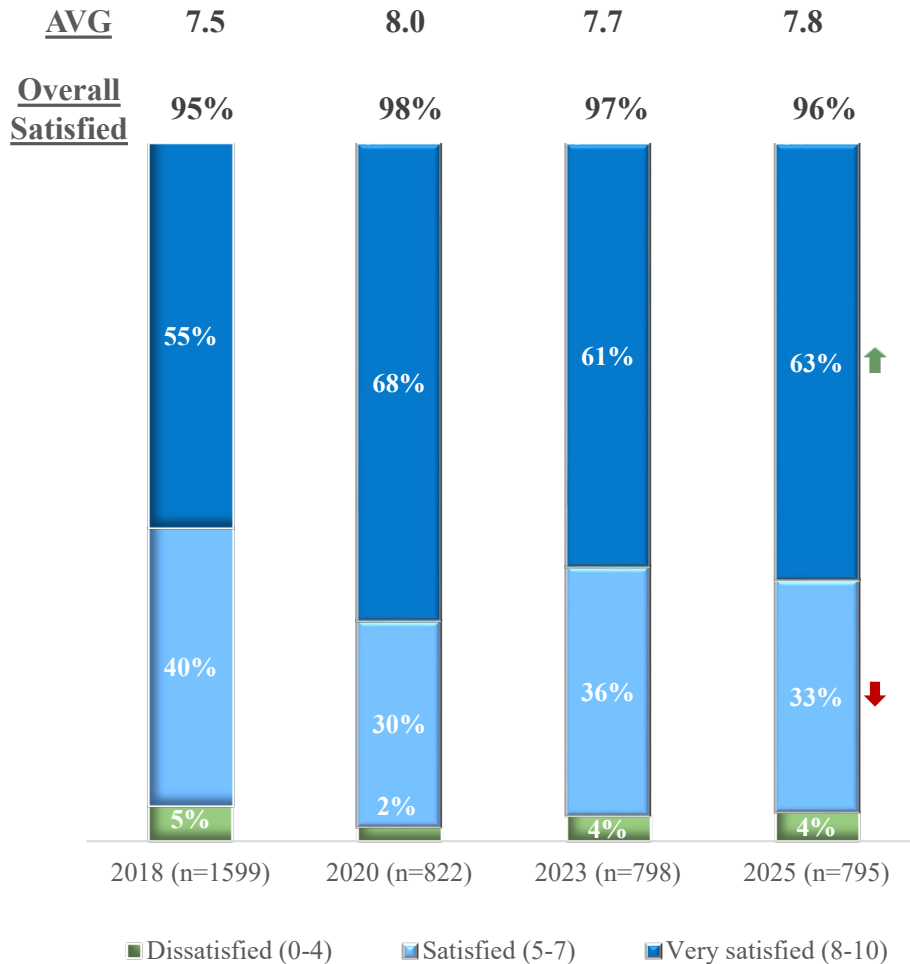
Survey Results



1. Quality of Life



Quality of Life



Due to weighting and rounding percentages may not add to 100%.

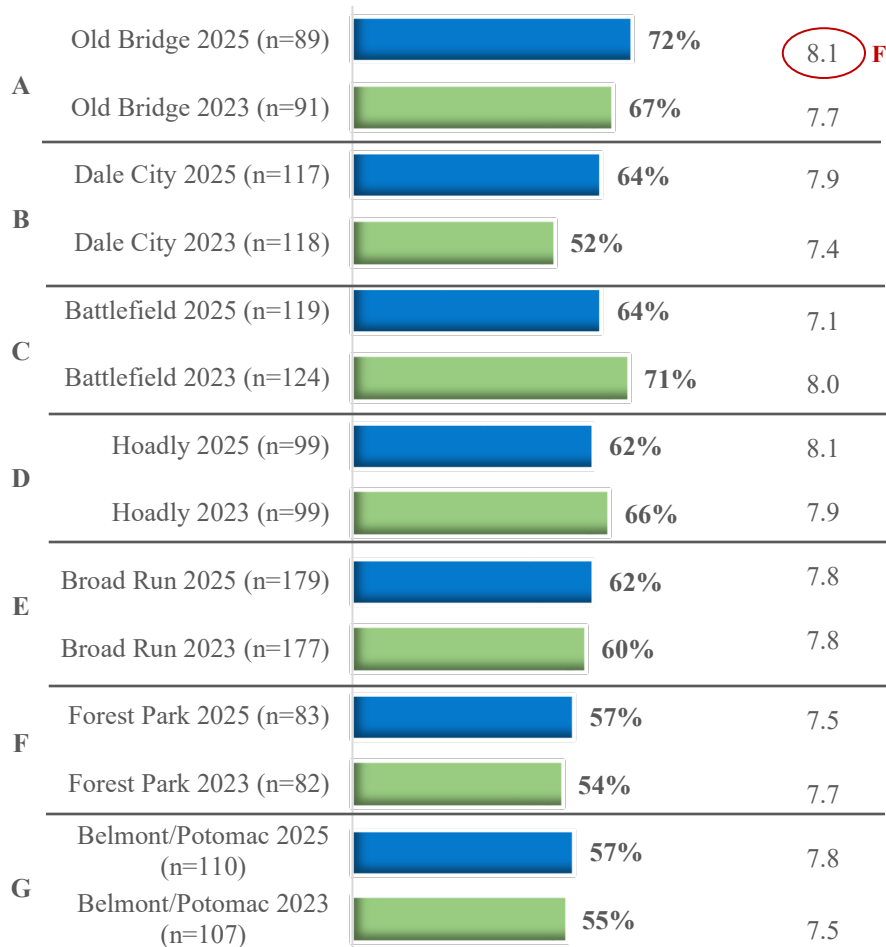
- County residents were asked for their satisfaction with the quality of life on a scale from 0-10 using a 3-tiered rating: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4). The data tracks public satisfaction over four survey years: 2018, 2020, 2023, and 2025.
- 2020 recorded the highest level of “very satisfied” respondents (68%) and the lowest dissatisfaction (2%), with nearly all residents, 98%, feeling positive (very satisfied + satisfied) about the quality of life in the County. This 2025 survey year indicates an overwhelming majority (96%) of residents who are satisfied with their quality of life in the county, with over six-in-ten (63%) being very satisfied.
 - The 2020 survey suggests a peak in perceived quality of life, possibly linked to pandemic-related shifts (e.g., increased community support or appreciation for local Department services).
 - Compared to 2018 (55% very satisfied), 2023 and 2025 (61% and 63%, respectively, very satisfied) show a 6–8 point increase in strong satisfaction. This suggests a long-term positive trend despite some year-to-year variability.
- Across all four surveys, dissatisfaction never exceeded 5%, which reflects a strong baseline quality of life, with minimal negative sentiment even during times of change.

Q1. [Base: Total respondents excluding “Not sure”/Refused responses] Overall, how satisfied would you say you are with the quality of life in Prince William County? Please use a scale from 0 to 10, where 0 means you are completely dissatisfied and 10 means you are completely satisfied. You can use any number between 0 and 10 to express how you feel.



Quality of Life – by Region

Quality of Life: Very Satisfied (8-10) by Region AVG



○ = significant difference among regions

- A summary on the quality of life by region for the years 2025 and 2023 is based on the respondent's percentage rating of “very satisfied” (8–10 on a 10-point scale). The countywide satisfaction was driven mainly by Old Bridge (72%), reflecting a notably higher rating than the other County regions.
- Most regions, five out of seven, experienced an increase in “very satisfied” residents between 2023 and 2025. The largest improvement in Dale City (+12%) indicates significant progress in quality-of-life perceptions.
- Two regions dropped satisfaction levels this year in “very satisfied,” with the most notable decline being Battlefield (-7%), and Hoadly dropped modestly (-4%) in resident sentiment.

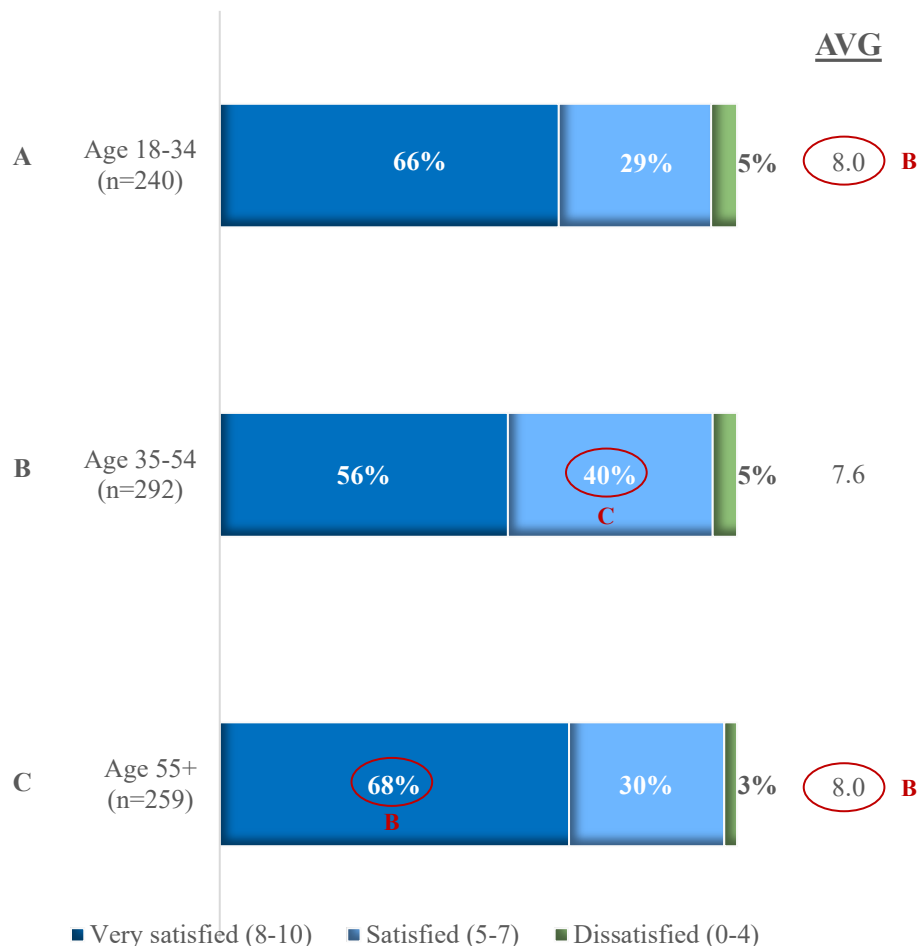
2025 Quality of Life	Old Bridge	Dale City	Battlefield	Hoadly	Broad Run	Forest Park	Belmont/Potomac
Very satisfied (8-10)	72%	64%	64%	62%	62%	57%	57%
Satisfied (5-7)	28%	29%	31%	37%	33%	36%	39%
Dissatisfied (0-4)	-	6%	5%	1%	5%	6%	4%

Due to weighting and rounding percentages may not add to 100%.

Q1. [Base: Total respondents excluding “Not sure”/Refused responses] Overall, how satisfied would you say you are with the quality of life in Prince William County? Please use a scale from 0 to 10, where 0 means you are completely dissatisfied and 10 means you are completely satisfied. You can use any number between 0 and 10 to express how you feel.



Quality of Life – by Age



- High overall satisfaction across all age groups: at least 95% in each resident segment are either satisfied or very satisfied with the Quality of Life in the County. The balance between "very satisfied" and "satisfied" is strong, indicating an overall positive sentiment.
- The significantly high "very satisfied" rating, 68%, and significantly low dissatisfaction rating, 3%, are among those residents aged 55+. This possibly suggests that this group is the most content with their Quality of Life in the County.
- Age 35–54 stands out as the group with the lowest "very satisfied" scores and the significantly highest moderate satisfaction (40%). While total satisfaction (very satisfied + satisfied) of 96% is still high, the distribution leans more toward moderate satisfaction. This could reflect greater scrutiny, more diverse experiences, or higher expectations within this demographic.
- Dissatisfaction is minimal across the board, with the 55+ resident group being the most content.

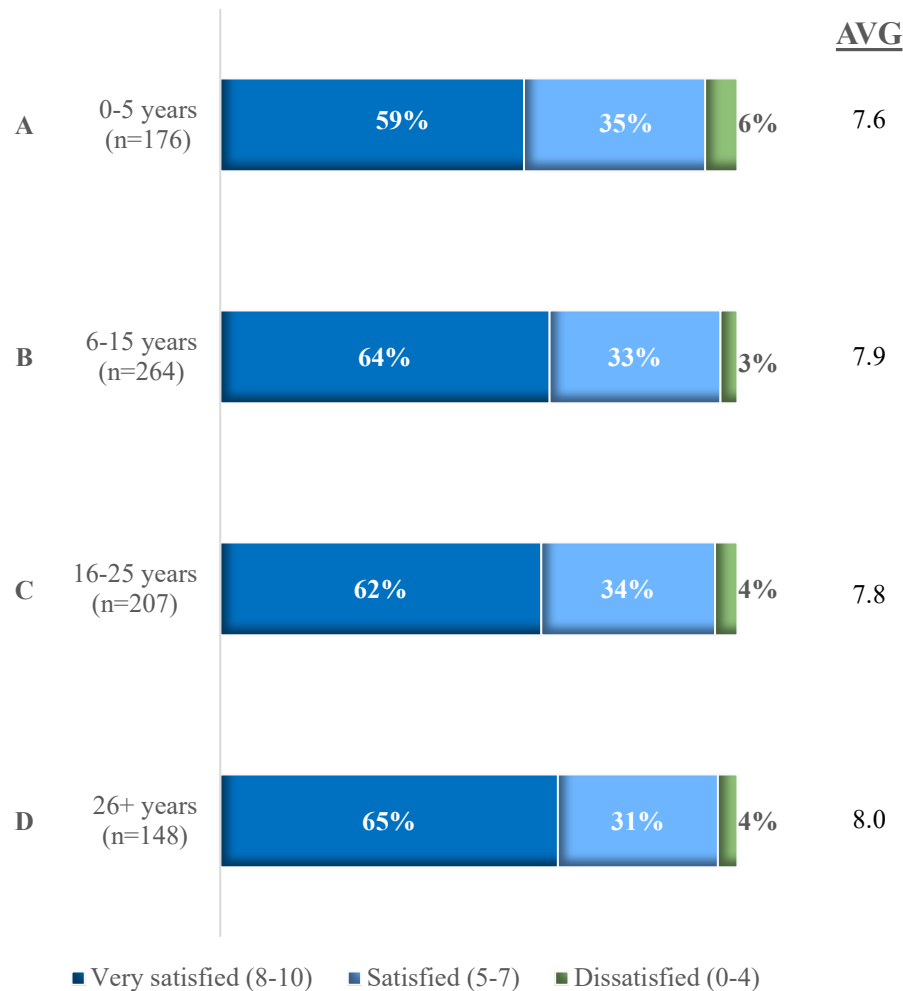
○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

Q1. [Base: Total respondents excluding "Not sure"/Refused responses] Overall, how satisfied would you say you are with the quality of life in Prince William County? Please use a scale from 0 to 10, where 0 means you are completely dissatisfied and 10 means you are completely satisfied. You can use any number between 0 and 10 to express how you feel.



Quality of Life – by Length of Residency



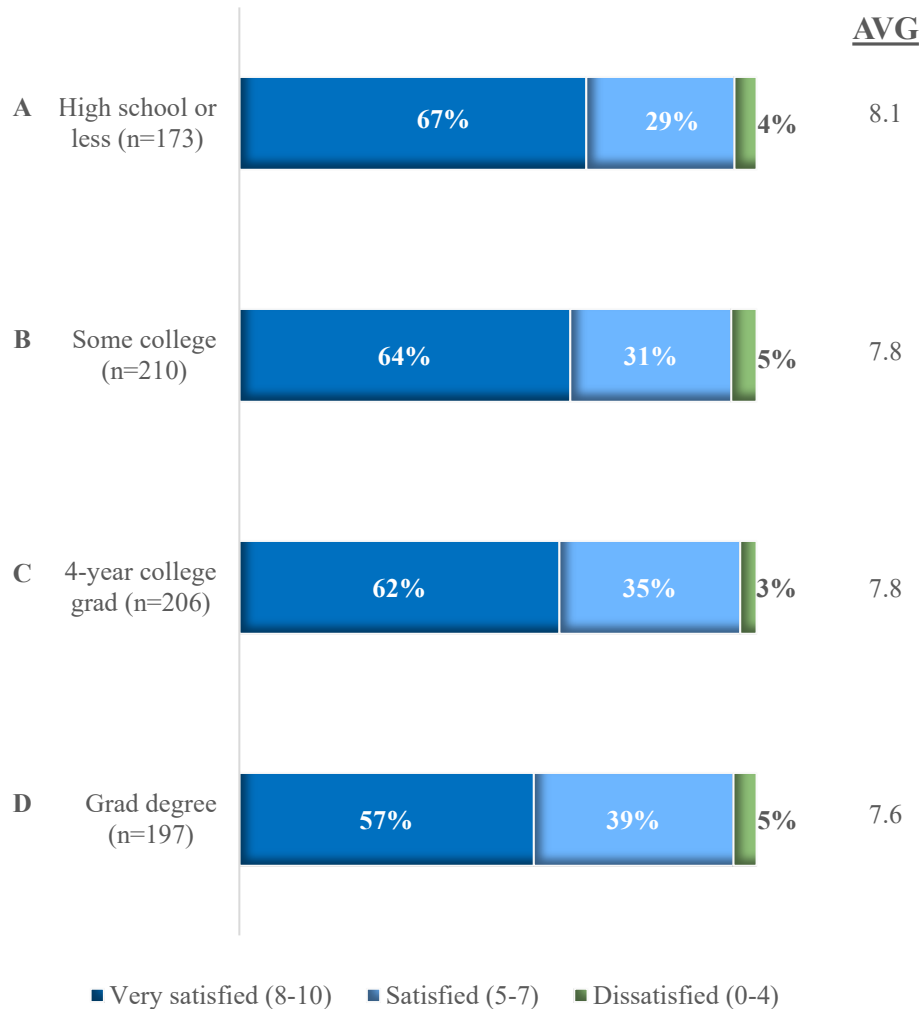
Due to weighting and rounding percentages may not add to 100%.

- Satisfaction levels are high (94% to 97%) across all lengths of residency groups. Still, they tend to improve with tenure, indicating that familiarity, stability, and/or long-term residency may contribute to more positive perceptions.
- Independent of the length of residence in Prince William County, roughly six-in-ten residents rate Quality of Life at the highest satisfaction level of 8-10 on a scale of 0-to-10.
 - The highest “very satisfied” rating, 65%, is the longest tenured residents of 26+ years.
 - The middle length of residency groups between 6–25 years shows stable and strong satisfaction, with “very satisfied” rates between 62–64% and low dissatisfaction (3–4%).
 - The lowest “very satisfied” rating at 59% is the shortest tenured residence with 0-5 years in the County. It has the highest rate of dissatisfaction (6%) with the overall quality of life in the area.
- Dissatisfaction is low overall across all groups (3–6%), suggesting general contentment with the quality of life in the county regardless of tenure.

Q1. [Base: Total respondents excluding “Not sure”/Refused responses] Overall, how satisfied would you say you are with the quality of life in Prince William County? Please use a scale from 0 to 10, where 0 means you are completely dissatisfied and 10 means you are completely satisfied. You can use any number between 0 and 10 to express how you feel.



Quality of Life – by Education



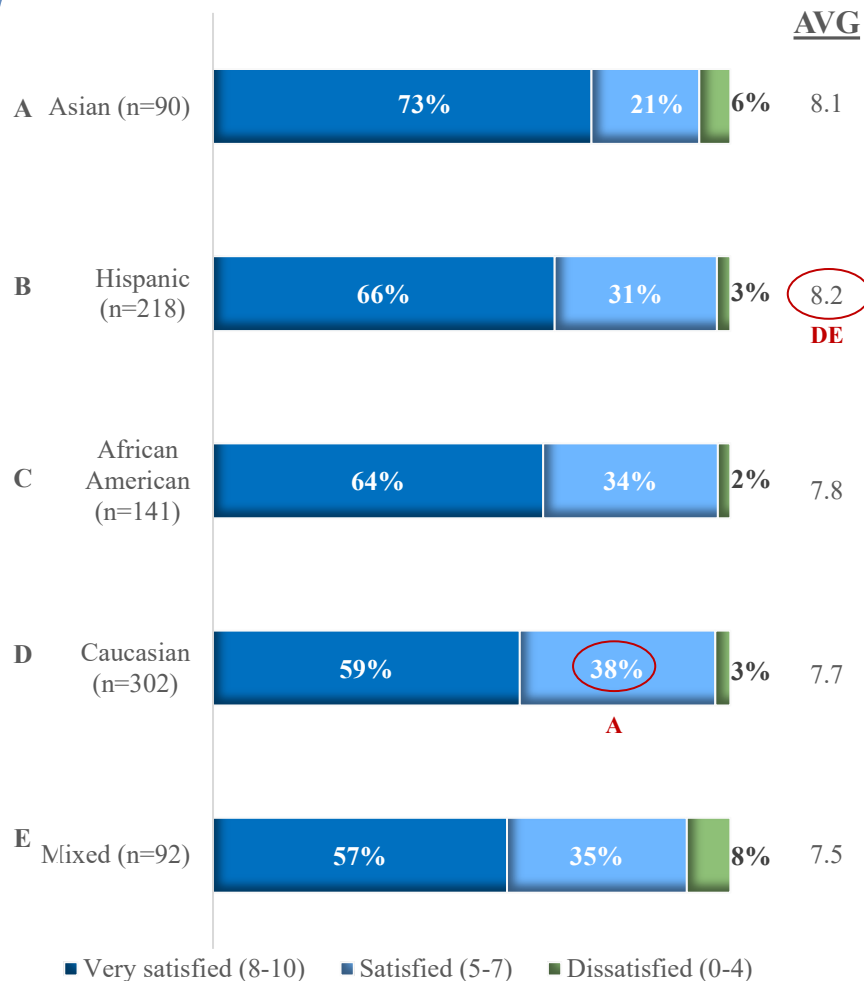
Due to weighting and rounding percentages may not add to 100%.

- Residents' quality of life satisfaction by education level in Prince William County is summarized in the table to the left. The reported data is based on the percentage of respondents in each satisfaction tier: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4).
- Observably, the higher the education level, the lower the “very satisfied” ratings. The “very satisfied” scores decrease from 67% with the High school or less group to 57% of residents with a graduate degree. This could reflect higher expectations or greater awareness of quality-of-life factors among more educated residents, or more critical assessments of these factors.
- Dissatisfaction remains low across the board, ranging from 3% (4-year college graduates) to 5% (some college and those with graduate degrees). This indicates that despite the variation in “very satisfied,” the overall quality of life is still positively viewed across educational levels.

Q1. [Base: Total respondents excluding “Not sure”/Refused responses] Overall, how satisfied would you say you are with the quality of life in Prince William County? Please use a scale from 0 to 10, where 0 means you are completely dissatisfied and 10 means you are completely satisfied. You can use any number between 0 and 10 to express how you feel.



Quality of Life – by Race/Ethnicity

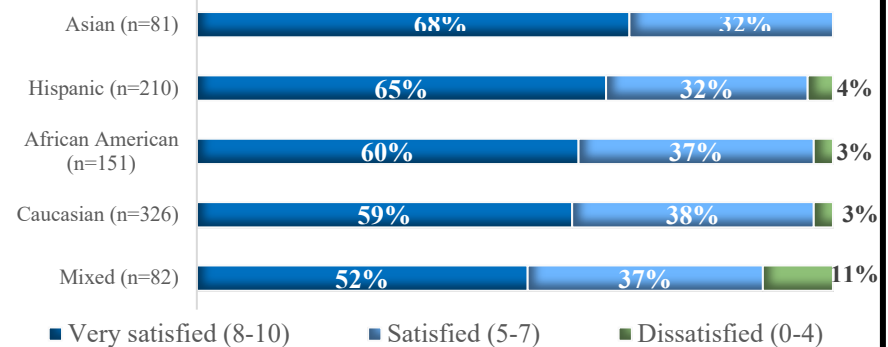


○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

- All ethnic groups improved or held steady in quality of life satisfaction levels this year. Notably, the Asian and Hispanic residents were more likely to rate this metric higher than their counterparts.
- Asian residents show the highest satisfaction, 73% “very satisfied”, while two-thirds of the Hispanic residents show a “very satisfied” rating. Both suggest a stronger sense of well-being with available County services.
- The Mixed-Race group stands out for a lower percentage of respondents reporting higher satisfaction, 57% “very satisfied”, and the highest dissatisfaction rate, 8%. This may suggest disengagement or barriers to County services for this group.

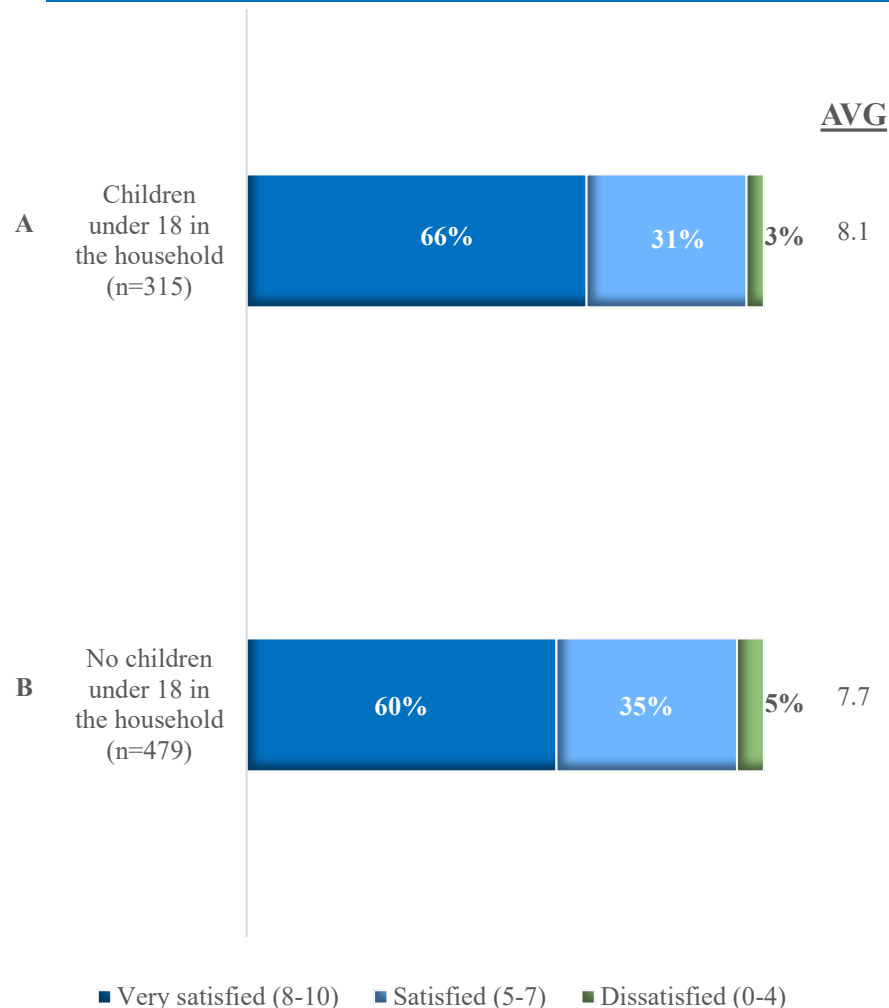
2023 Quality of Life – by Race/Ethnicity



Q1. [Base: Total respondents excluding “Not sure”/Refused responses] Overall, how satisfied would you say you are with the quality of life in Prince William County? Please use a scale from 0 to 10, where 0 means you are completely dissatisfied and 10 means you are completely satisfied. You can use any number between 0 and 10 to express how you feel.



Quality of Life – by Presence of Children in Household



- Residents with children under the age of 18 in the household are more likely than their counterparts to report higher satisfaction with the quality of life in Prince William County.
- A total of 66% of “very satisfied” respondents with children in the household, versus 60% of “very satisfied” without children in the home.
- Dissatisfaction is low across both groups. Only 3% of families with children and 5% of households without children report dissatisfaction. This reinforces that the overall quality of life in the community is strong, regardless of household type.

Due to weighting and rounding percentages may not add to 100%.

Q1. [Base: Total respondents excluding “Not sure”/Refused responses] Overall, how satisfied would you say you are with the quality of life in Prince William County? Please use a scale from 0 to 10, where 0 means you are completely dissatisfied and 10 means you are completely satisfied. You can use any number between 0 and 10 to express how you feel.



Quality of Life – cont'd.

- Only 11% of Prince William County residents (n=86) rate their overall satisfaction with quality of life in the area as 5 or less on the 10-point scale. These respondents cite a range of reasons for the relatively low ratings, but only a small number of individuals mention each issue.
- The table below summarizes residents' reasons for dissatisfaction with the quality of life in the County.

2025 Reasons Why Rated Satisfaction with Quality of Life in Prince William County as ≤ 5 on the 0-to-10 Scale*	%	n
Crime	22%	19
Taxes	15%	12
Police Issues	14%	12
Quality of life/of the neighbourhood	13%	11
Safety	10%	8
Data Center	8%	6
Overpopulated/congested	7%	6
Reckless driving (e.g., cell phones, speeding)	6%	5
Depends on the area (e.g., my area is better than the wider community)	6%	5
Traffic	6%	5
Schools	5%	4
Homelessness	4%	4

Q1. [Base: Respondents who rated satisfaction with quality of life as 5 or less on 10-point scale] For what reasons do you feel that way?

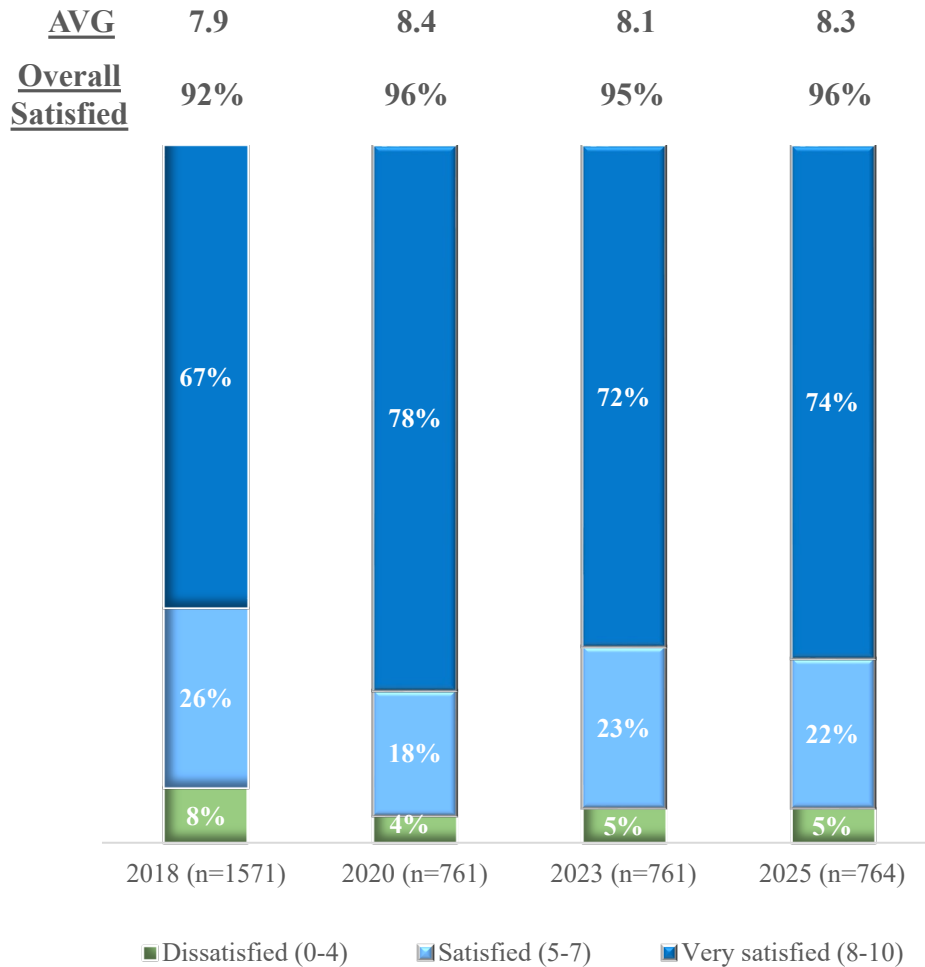
*Note: Responses with fewer than 4% of mentions are not shown



2. Overall Performance of Police Department



Overall Performance of Police Department



Due to weighting and rounding percentages may not add to 100%.

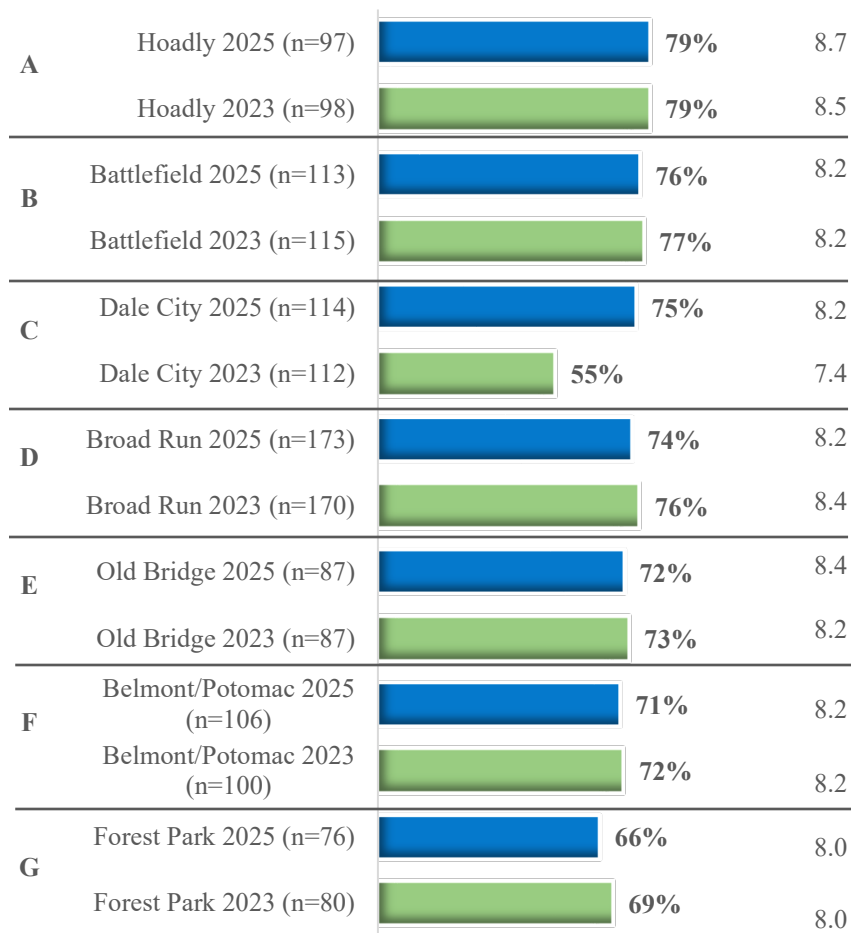
- Residents were asked for their satisfaction with the overall performance of the Police Department on a scale from 0-10 using a 3-tiered rating: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4). The data shows the public satisfaction over four survey years: 2018, 2020, 2023, and 2025.
- Peak performance ratings are recorded in 2020 with the highest level of very satisfied respondents (78%), the lowest dissatisfaction (4%), and a vast majority (96%) of residents feeling positive (very satisfied + satisfied) about this metric in the County. The 2025 survey year aligns with these positivity ratings, with nearly all (96%) residents expressing satisfaction with the overall performance of the Police Department, with almost three-quarters (74%) being very satisfied.
- The department has maintained consistently high satisfaction since 2018, with notable improvements in reducing dissatisfaction. The Dissatisfaction Rate dropped from 8% in 2018 to 4–5% in subsequent years, indicating an improvement in service perception over time and demonstrating the department's success in reducing negative experiences.

Q2A. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that the Prince William County's Police Department's overall performance meets community needs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Overall Performance of Police Department – by Region

Overall Performance of Police Dept.: Very Satisfied (8-10) by Region AVG



Due to weighting and rounding percentages may not add to 100%.

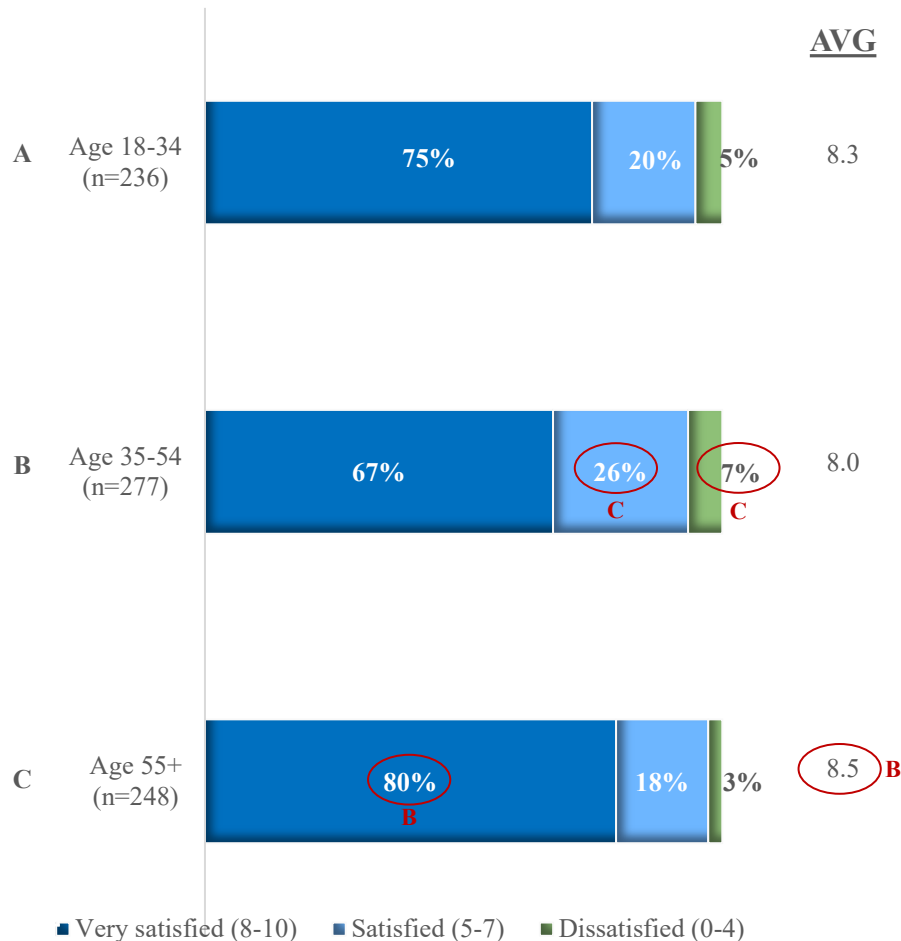
- Regionally, Hoadly (79%), Battlefield (76%), and Dale City (75%) were most likely to rate the Police Department’s overall performance meets community needs as “very satisfied” in the 2025 survey.
- Dale City shows a remarkable 20% increase in satisfaction (55% in 2023 to 75% in 2025).
- Hoadly (79%) maintained no change over the 2023 to 2025 survey periods.
- Battlefield (-1% from 77% to 76%), Old Bridge (-1% from 73% to 72%), Belmont/Potomac (-1% from 72% to 71%), and Forest Park (-3% from 69% to 66%), saw minimal decreases over the 2023 to 2025 survey periods.
- Notably, all average scores for this metric are at or above 8.0 on the 10-point scale.

2025 Overall Performance of Police Department	Hoadly	Battlefield	Dale City	Broad Run	Old Bridge	Belmont/ Potomac	Forest Park
Very satisfied (8-10)	79%	76%	75%	74%	72%	71%	66%
Satisfied (5-7)	20%	15%	20%	20%	26%	27%	27%
Dissatisfied (0-4)	1%	9%	5%	6%	3%	3%	7%

Q2A. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William County’s Police Department’s overall performance meets community needs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Overall Performance of Police Department – by Age



○ = significant difference among respondent segments

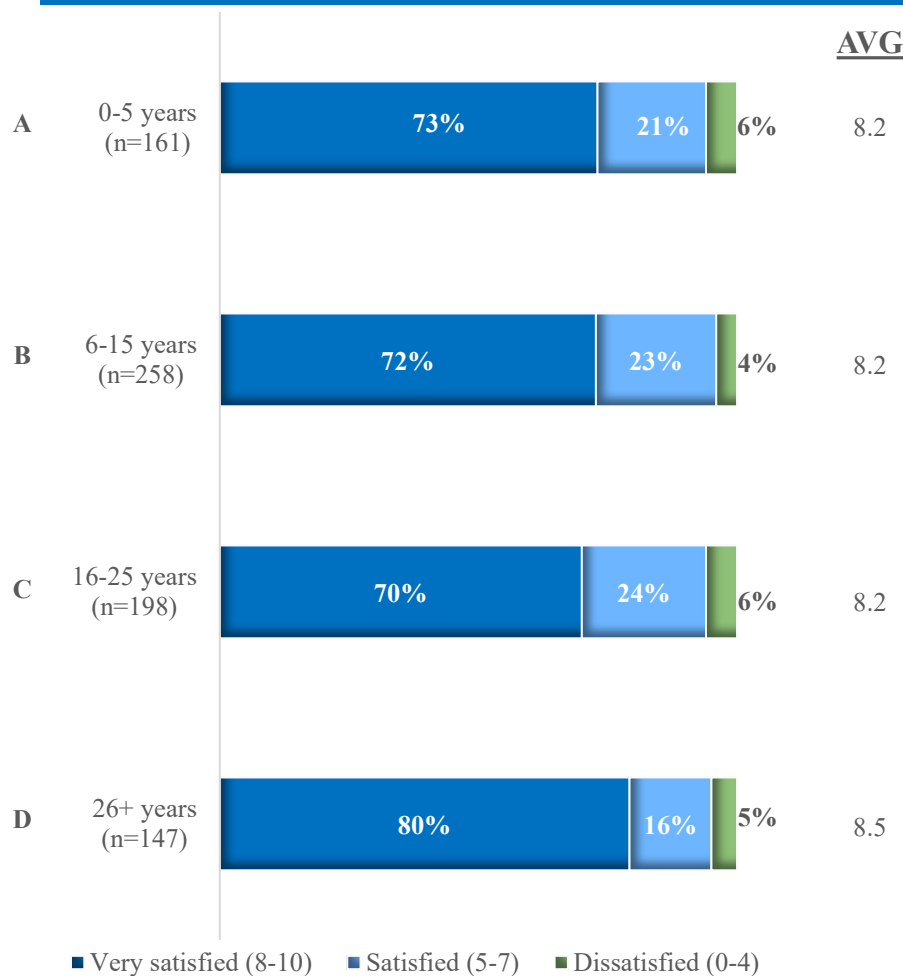
Due to weighting and rounding percentages may not add to 100%.

- This year's survey findings indicate that the Police Department's overall performance is rated positively by residents of all age groups, with especially strong support from older adults. While middle-aged respondents are slightly more critical, the overall trend is one of broad community satisfaction.
- Older adults (age 55+) expressed the highest satisfaction, with 80% "very satisfied" and only 3% "dissatisfied", indicating strong trust and approval of police services within this group.
- Young adults (age 18–34) also rated police performance favorably, with 75% very satisfied and 5% dissatisfied, suggesting broadly positive experiences with the Police Department.
- Middle-aged adults (age 35–54) were slightly more critical, with 67% very satisfied and the highest dissatisfaction rate (7%) among the three groups.

Q2A. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that the Prince William County's Police Department's overall performance meets community needs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Overall Performance of Police Department – by Length of Residency



- Satisfaction with the Prince William County’s Police Department’s overall performance increases with community tenure, peaking among the longest-term residents at 80% “very satisfied” ratings.
- Newer residents also tend to view the Department more positively, with a 73% “very satisfied” rating, and residents in the mid-range (6-15 years and 16-25 years) follow at 72% and 70% ratings, respectively. These mid-range tenured residents may reflect more nuanced, moderate levels of approval, possibly influenced by a broader range of experiences.
- All groups consistently reported relatively low “dissatisfied” ratings, ranging from 4% to 6%, signaling overall community confidence in the Police Department’s overall performance, regardless of residency duration.

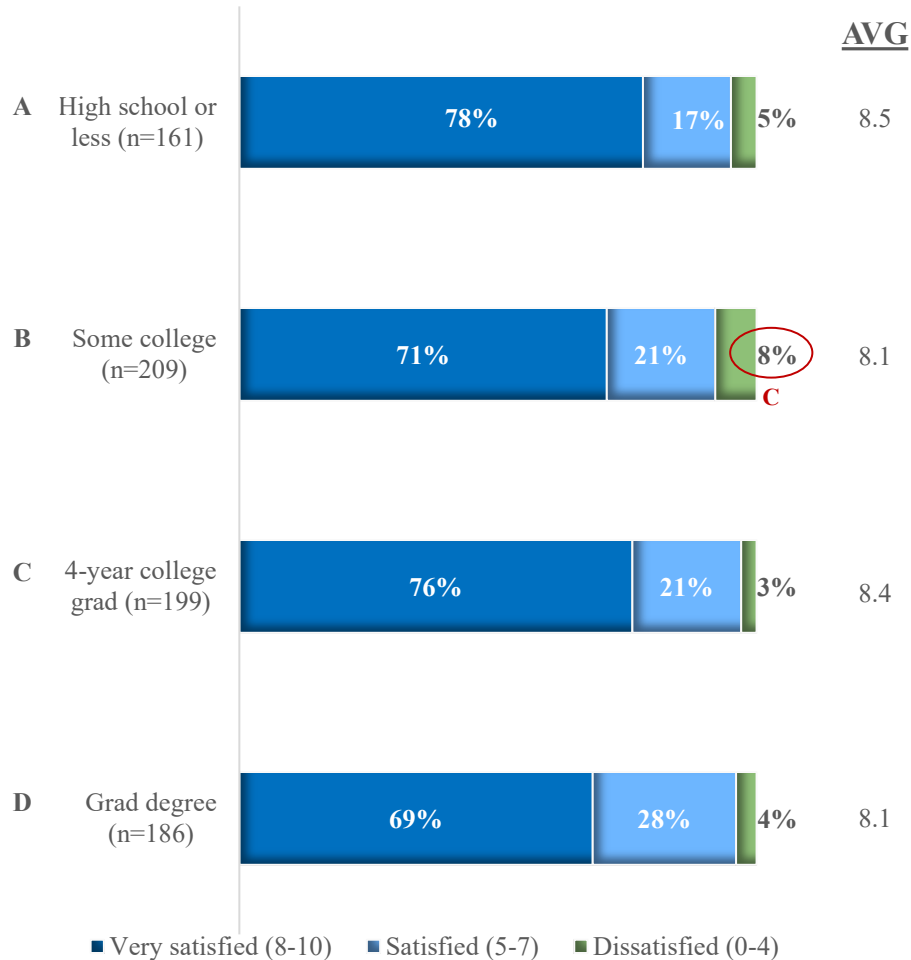
○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

Q2A. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William County’s Police Department’s overall performance meets community needs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Overall Performance of Police Department – by Education



- The 2025 survey results indicate generally high satisfaction across all education backgrounds with the Prince William County's Police Department's overall performance in meeting community needs. While satisfaction is robust across all educational backgrounds, it is slightly lower among more educated groups.
- Satisfaction with the Police Department's overall performance is strong, with the "very satisfied" category ranging from 69% to 78%. Residents with a High School diploma or less report the highest level of satisfaction, at 78%, while those with a graduate degree or higher report the lowest level of satisfaction, at 69%.
- Dissatisfaction is relatively low across all educational levels, reaching a peak of 8% among those individuals with some college experience. The lowest dissatisfaction level across all academic levels is 3% among the residents with a 4-year degree.

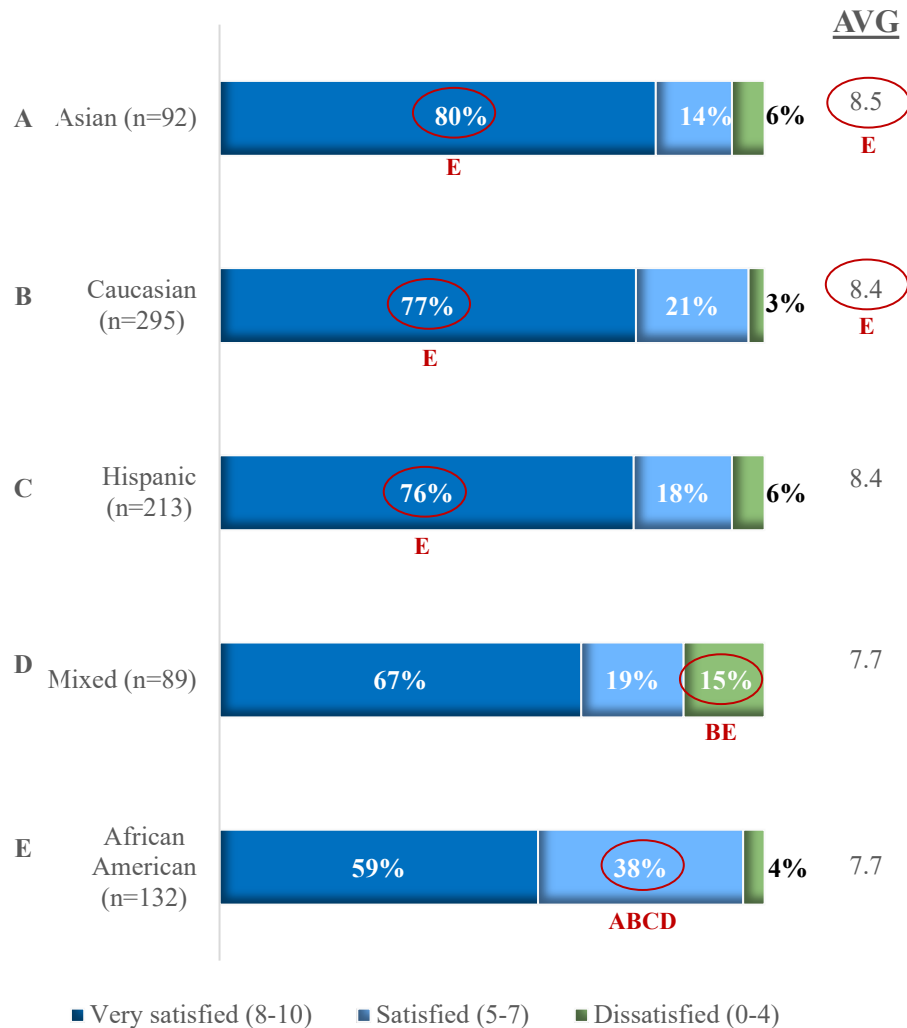
○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

Q2A. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that the Prince William County's Police Department's overall performance meets community needs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Overall Performance of Police Department – by Race/Ethnicity

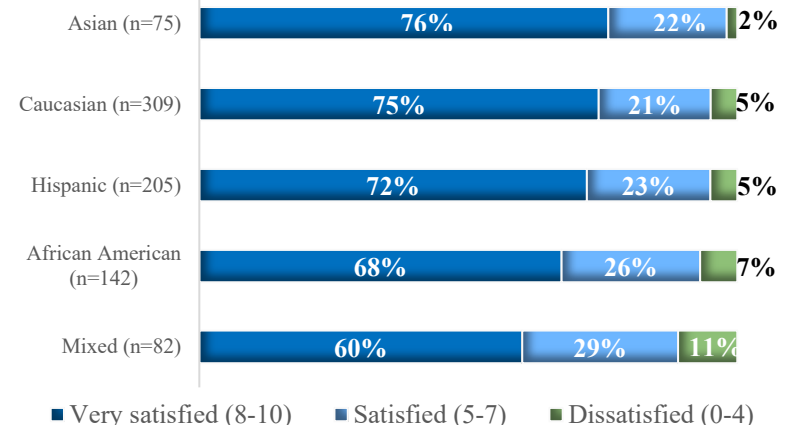


○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

- Perceptions of the County Police Department's overall performance improved modestly in 2025 vs. 2023 across most racial/ethnic groups, in terms of "very satisfied" ratings, with a notable decline among African American respondents (from 68% in 2023 to 59% in 2025). Conversely, this year's survey also saw a notable increase in "dissatisfied" ratings among both Asian and Mixed-Race individuals.
- 2025 reflects a strong approval of County Police as evidenced by "very satisfied" responses reported by Asian (80%), Caucasian (77%), and Hispanic (76%) groups. The Mixed-Race and African American groups reporting lower ratings of "very satisfied" at 67% and 59%, respectively.

2023 Overall Perception of Police Department – by Race/Ethnicity



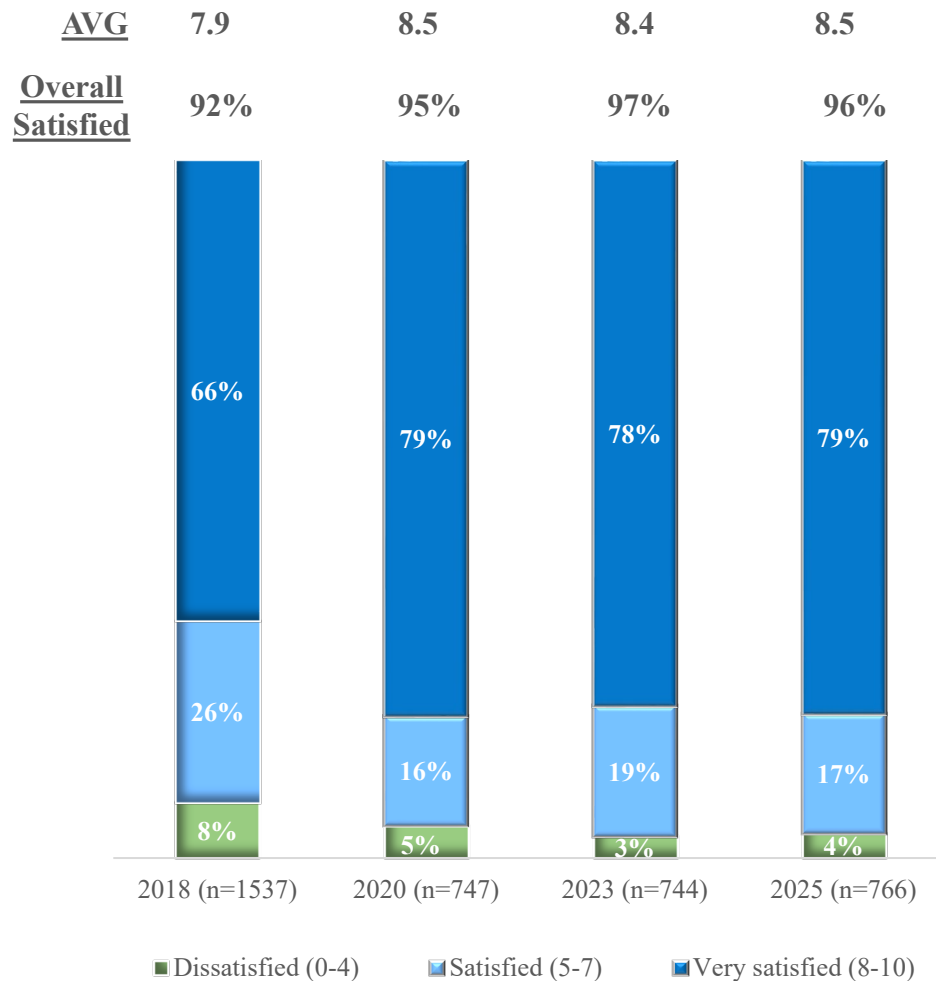
Q2A. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that the Prince William County's Police Department's overall performance meets community needs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



3. Courtesy & Helpfulness of Police Officers



Courtesy & Helpfulness



Due to weighting and rounding percentages may not add to 100%.

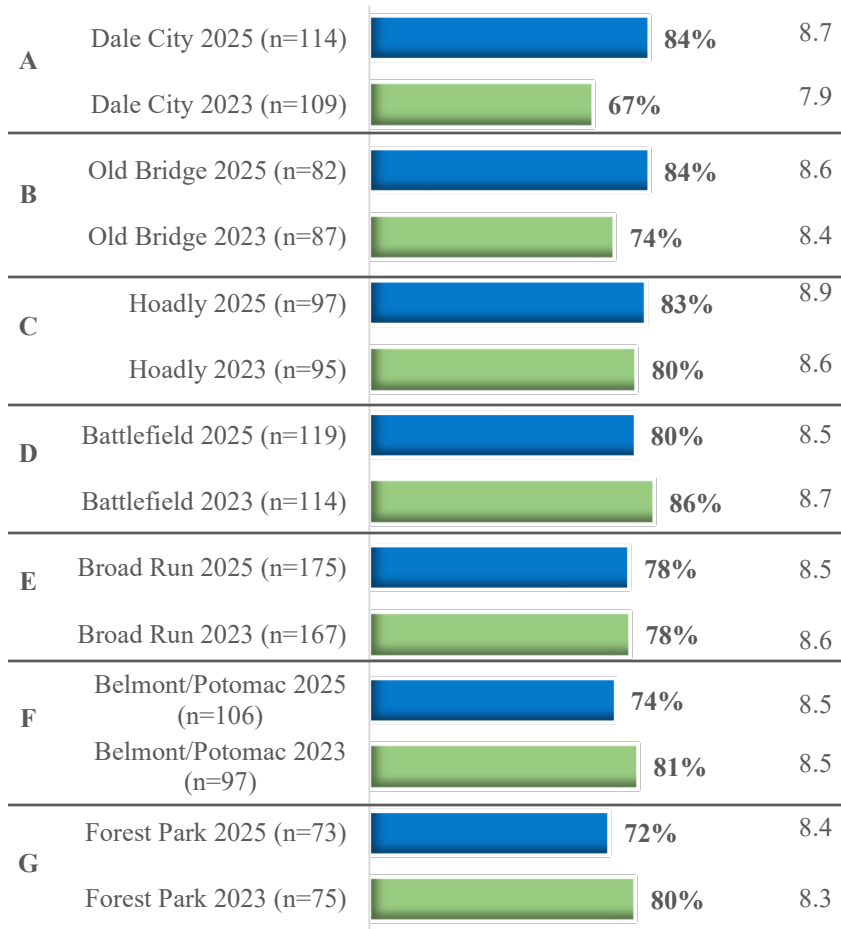
- Prince William County residents were asked for their perceptions of the County's Police officers being courteous and helpful to all community members over four survey periods (2018, 2020, 2023, 2025) using a 3-tiered satisfactions scale: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4).
- The “very satisfied” scores, representing respondents who rated their perceptions with police officers being courteous and helpful to everyone as 8-10, show a clear and sustained improvement over time. The substantial increase of 13 points, from 66% (2018) to 79% (2020), has remained steady since at 78% (2023) and 79% (2025). This indicates a sustained excellence in perception within this metric, likely due to targeted efforts in service and/or training in the Department.
- The consistency of these high levels of satisfaction results continued across the survey periods, while noting the decline in dissatisfaction from 2018 to 2023 (8% → 3%), again, indicating improvement. The slight increase in 2025 (to 4%) is minor, and while it is not statistically significant, it is worth noting and monitoring.

Q2B. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that Prince William’s Police officers are courteous and helpful to all community members? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Courtesy & Helpfulness – by Region

Courtesy & Helpfulness of Officers: Very Satisfied (8-10) by Region AVG



Due to weighting and rounding percentages may not add to 100%.

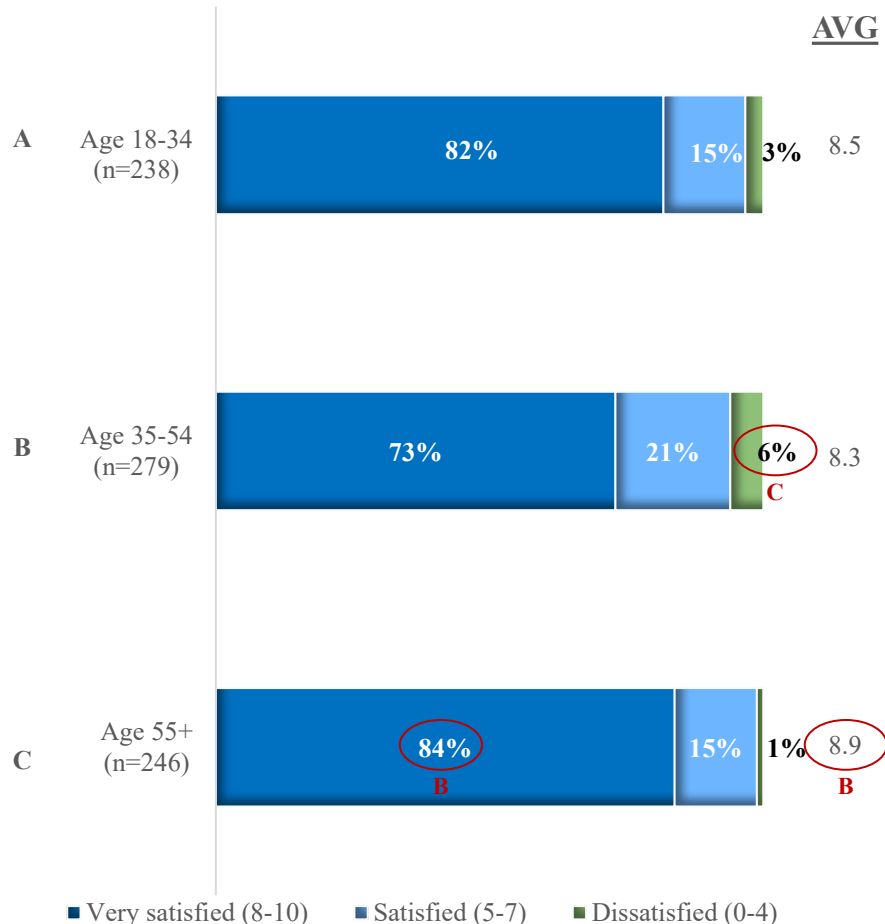
- Regionally, Dale City and Old Bridge (84% each), Hoadly (83%), and Battlefield (80%) were most likely to rate police officers' courtesy and helpfulness as "very satisfied" in the 2025 survey.
- Dale City (+17% from 67% to 84%) and Old Bridge (+10% from 74% to 84%) saw increases in satisfaction over the 2023 to 2025 survey years.
- Broad Run maintained a consistent satisfaction level at 78% across both survey years.
- Both Belmont/Potomac (-7% from 81% to 74%) and Forest Park (-8% from 80% to 72%) saw decreases in satisfaction over the 2023 to 2025 survey years.
- Notably, all average scores for this metric are at or above 8.4 on the 10-point scale in 2025.

2025 Courtesy & Helpfulness	Dale City	Old Bridge	Hoadly	Battlefield	Broad Run	Belmont/ Potomac	Forest Park
Very satisfied (8-10)	84%	84%	83%	80%	78%	74%	72%
Satisfied (5-7)	15%	15%	15%	14%	15%	24%	25%
Dissatisfied (0-4)	<1%	2%	2%	7%	7%	2%	3%

Q2B. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that Prince William's Police officers are courteous and helpful to all community members? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Courtesy & Helpfulness – by Age



○ = significant difference among respondent segments

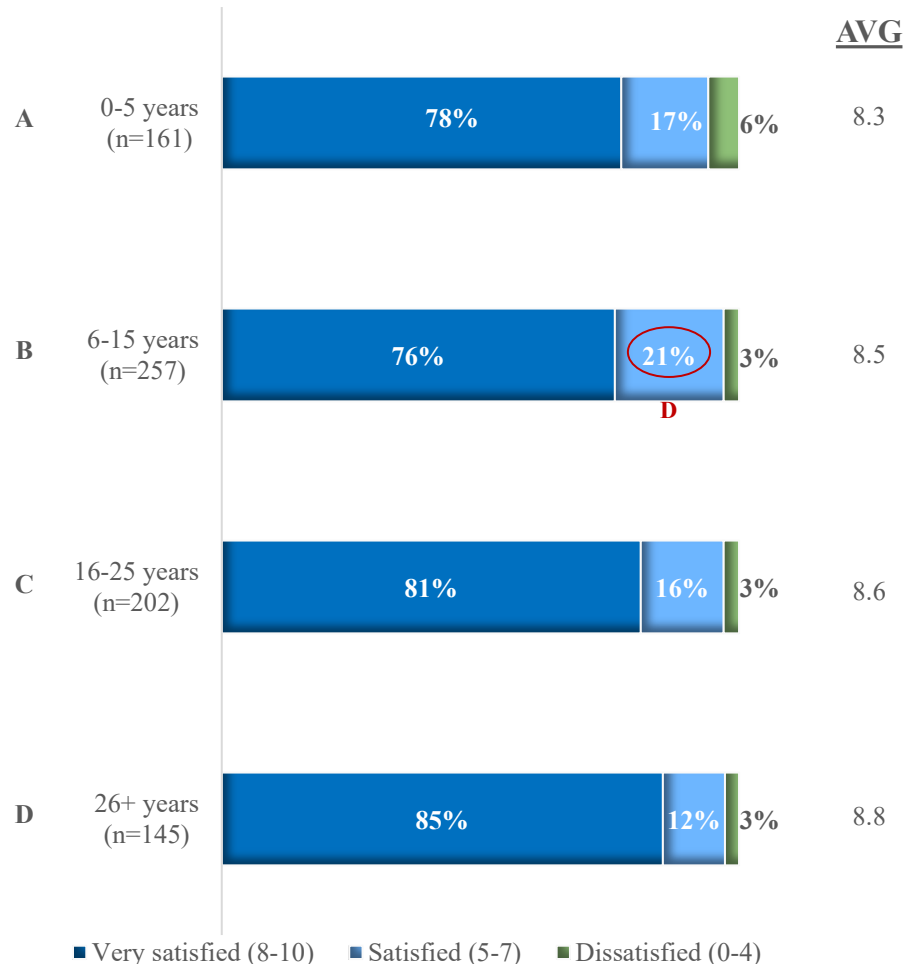
Due to weighting and rounding percentages may not add to 100%.

- Satisfaction that Prince William’s Police officers are courteous and helpful to all community members reveals that the highest level of “very satisfied” responses comes from the oldest age group (55+ years old) at an impressive 84%, followed closely by the youngest age group (18–34 years old) with an 82% rating.
- The middle-aged respondents (35-54 years old) are somewhat less enthusiastic about the police department’s courtesy and helpfulness with 73% reporting “very satisfied” responses. The reasons could vary from differing expectations to more frequent interactions, which may lead to more critical assessments.
- Dissatisfaction is highest among the 35–54 age group at 6%, which is double the rate of the youngest group (3%) and six times higher than the oldest group (1%). The 55+ age group reports the lowest dissatisfaction, suggesting either more positive experiences, greater patience, a higher level of appreciation, or different expectations.

Q2B. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that Prince William’s Police officers are courteous and helpful to all community members? Please use a 0 to 10 scale, where 0 means completely dissatisfied and



Courtesy & Helpfulness – by Length of Residency



○ = significant difference among respondent segments

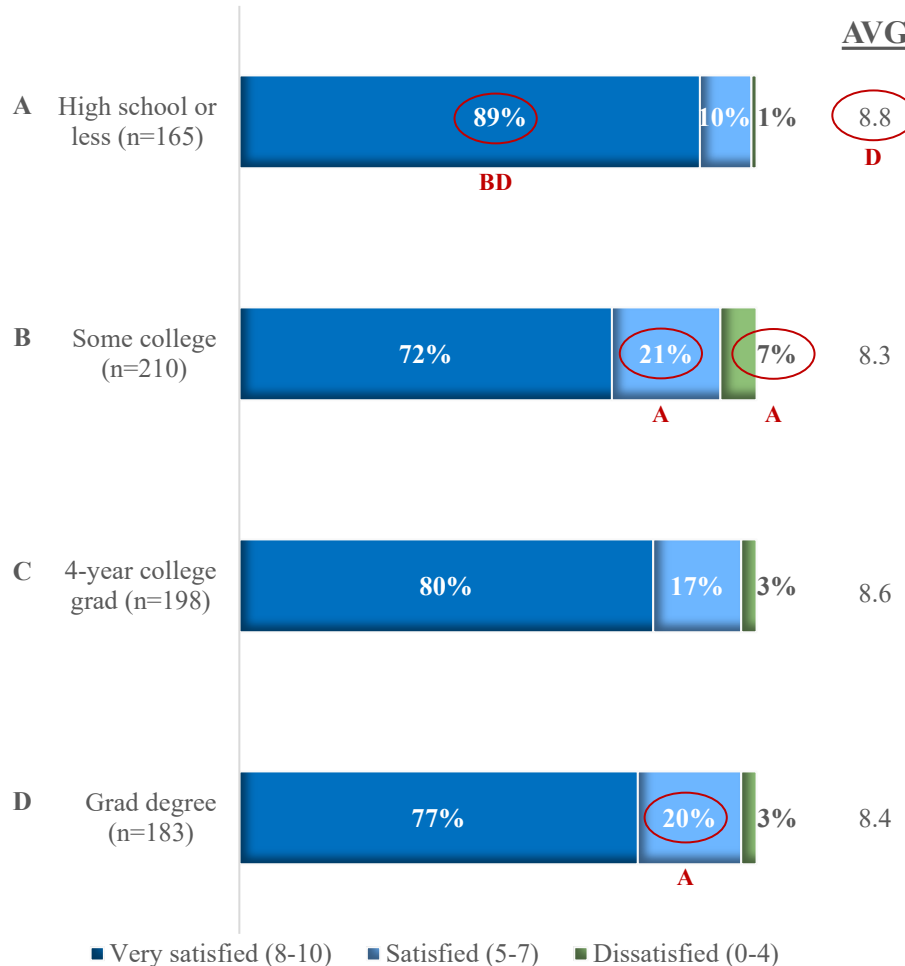
Due to weighting and rounding percentages may not add to 100%.

- Perceptions of County Police officers as being courteous and helpful to all community members are overwhelmingly positive across all residency groups in 2025. Findings indicate that all groups report very strong levels of satisfaction, with “very satisfied” scores ranging from 76% to 85%, and “dissatisfied” scores remaining low at 3% to 6%.
- Strongest approval peaks among those who have lived in the community for over 26 years, with 85% reporting being “very satisfied”, followed closely by residents of 16-25 years at 81%.
- Positive first impressions among newer residents are evidenced by those who have lived in the area for 0–5 years and report high approval ratings (78% are “very satisfied”). However, they also have the highest rate of dissatisfaction (6%), possibly reflecting greater sensitivity to early interactions.
- Residents who have lived in the County for 6-15 years show slightly lower but still positive “very satisfied” rates at 76%.

Q2B. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that Prince William’s Police officers are courteous and helpful to all community members? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Courtesy & Helpfulness – by Education



○ = significant difference among respondent segments

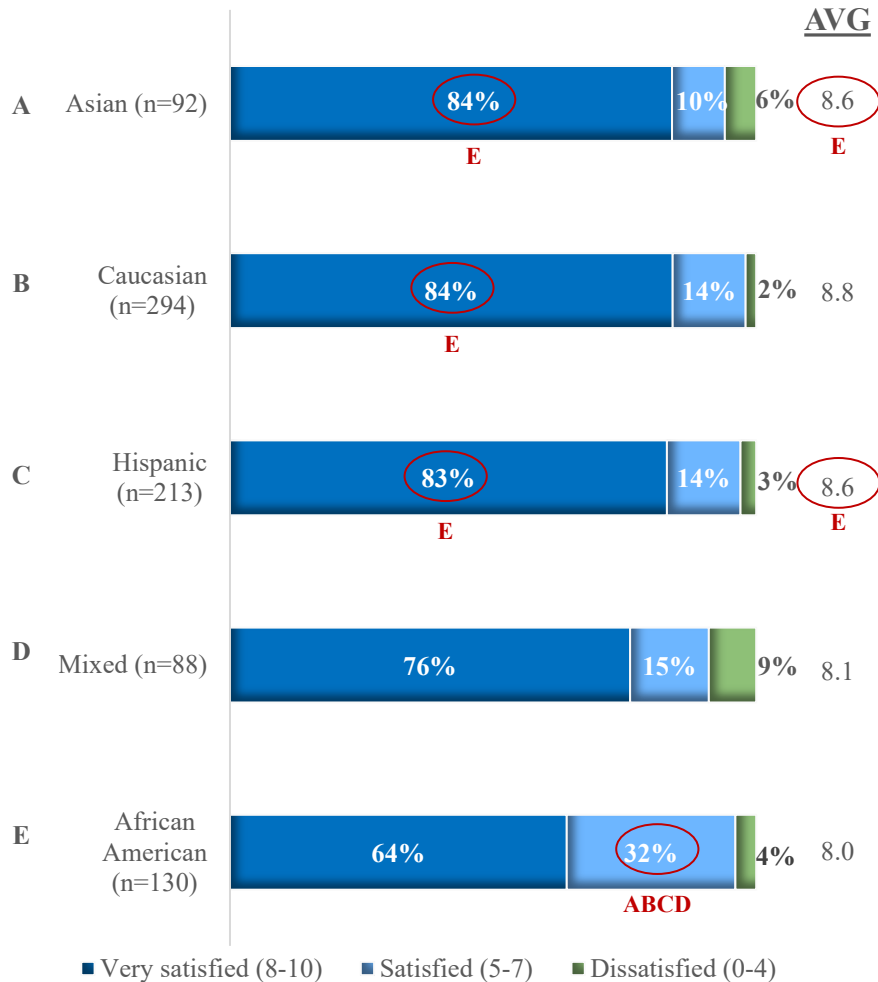
Due to weighting and rounding percentages may not add to 100%.

- The survey results from 2025 reflect strong overall satisfaction among all education levels with Prince William’s Police officers regarding their courtesy and helpfulness toward all community members.
- Satisfaction (very satisfied) is exceptionally high, 89%, with a mere 1% expressing dissatisfaction, among those individuals with the least formal education (High School diploma or less).
- High satisfaction of 80% “very satisfied” and low dissatisfaction at 3% indicates strong approval among those residents with a 4-Year college degree.
- Residents holding a graduate degree or higher follow closely behind with 77% “very satisfied” and only 3% dissatisfaction, suggesting generally positive but slightly more tempered satisfaction compared to those with less education.
- Residents with some college experience show lower satisfaction at 72% “very satisfied,” with dissatisfaction levels peaking at 7%.

Q2B. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that Prince William’s Police officers are courteous and helpful to all community members? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



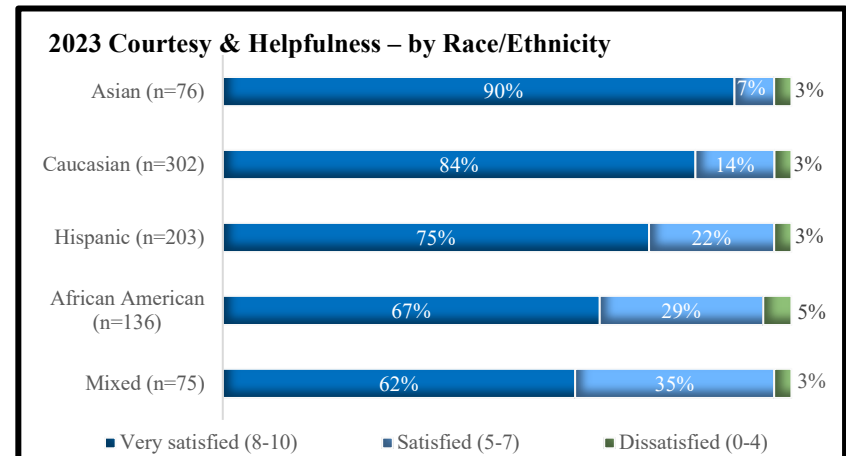
Courtesy & Helpfulness – by Race/Ethnicity



○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

- Between 2023 and 2025, community satisfaction levels regarding Police officers' courtesy and helpfulness remained stable across all racial and ethnic groups, with no significant shifts in perception.
- This survey year, 2025, Asian, Caucasian, and Hispanic respondents reported the highest levels of satisfaction (84%, 84%, and 83%, respectively, as "very satisfied"), indicating a strong perception of courteous and helpful interactions. However, the Asian group had a higher dissatisfaction rate (6%).
- Mixed-Race and African American respondents reported lower levels of "very satisfied" (76% and 64%, respectively). Notably, Mixed-Race individuals also reported the highest level of dissatisfaction (9%).



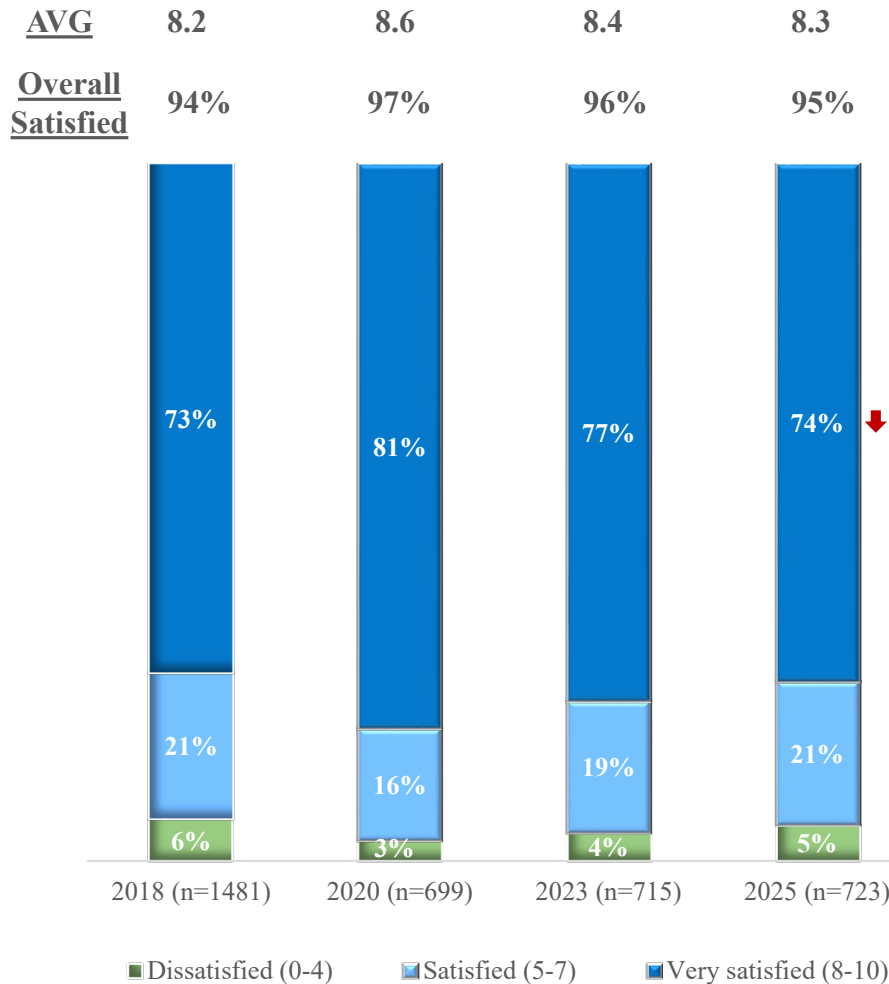
Q2B. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that Prince William's Police officers are courteous and helpful to all community members? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



4. Promptness of Police Department



Promptness



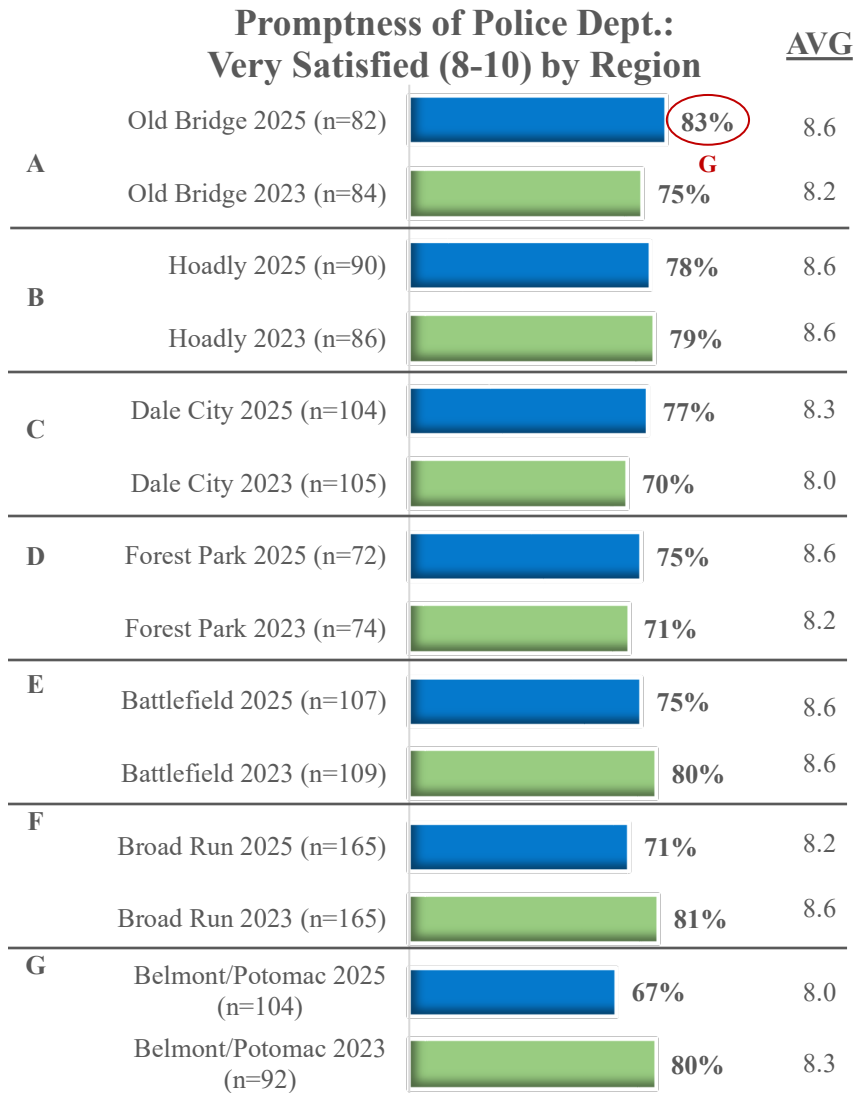
Due to weighting and rounding percentages may not add to 100%.

- Prince William County residents were asked to rate their satisfaction with requests for police assistance receiving prompt response on a 0-10 scale, categorized as: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4). The data tracks public satisfaction over four survey years: 2018, 2020, 2023, and 2025.
- The highest satisfaction rating, “very satisfied”, peaked in 2020 (81%), then decreased slightly in both 2023 (77%) and 2025 (74%). This decline may potentially be linked to the pandemic crisis period, and its aftermath may reflect normalization or unmet rising expectations.
- Notably, in the current year, there is a 3% downward shift from “very satisfied” to “satisfied”. However, the overall satisfaction rating (very satisfied + satisfied) still shows a strong 95% satisfaction among the community members for this metric.
- Across the years, dissatisfaction has shown some variability, with slight upticks in both 2023 (4%) and 2025 (5%). Although it is not statistically significant, it is worth noting and monitoring.

Q2C. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that requests for Prince William’s Police Assistance receive prompt response? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Promptness – by Region



○ = significant difference among regions

- Regionally, Old Bridge (83%), Hoadly (78%), and Dale City (77%) were most likely to rate police assistance requests as receiving prompt responses as “very satisfied” in the 2025 survey.
- Old Bridge (+8% from 75% to 83%), Dale City (+7% from 70% to 77%), and Forest Park (+4% from 71% to 75%) saw improvement in satisfaction over the 2023 to 2025 survey years.
- Hoadly remained stable, with a slight 1% decrease from 79% to 78% over the 2023 to 2025 survey years.
- Battlefield (-5% from 80% to 75%), Broad Run (-10% from 81% to 71%), and Belmont/Potomac (-13% from 80% to 67%) decreased in satisfaction over the 2023 to 2025 survey years.
- Notably, all average scores for this metric are at or above 8.0 on the 10-point scale.

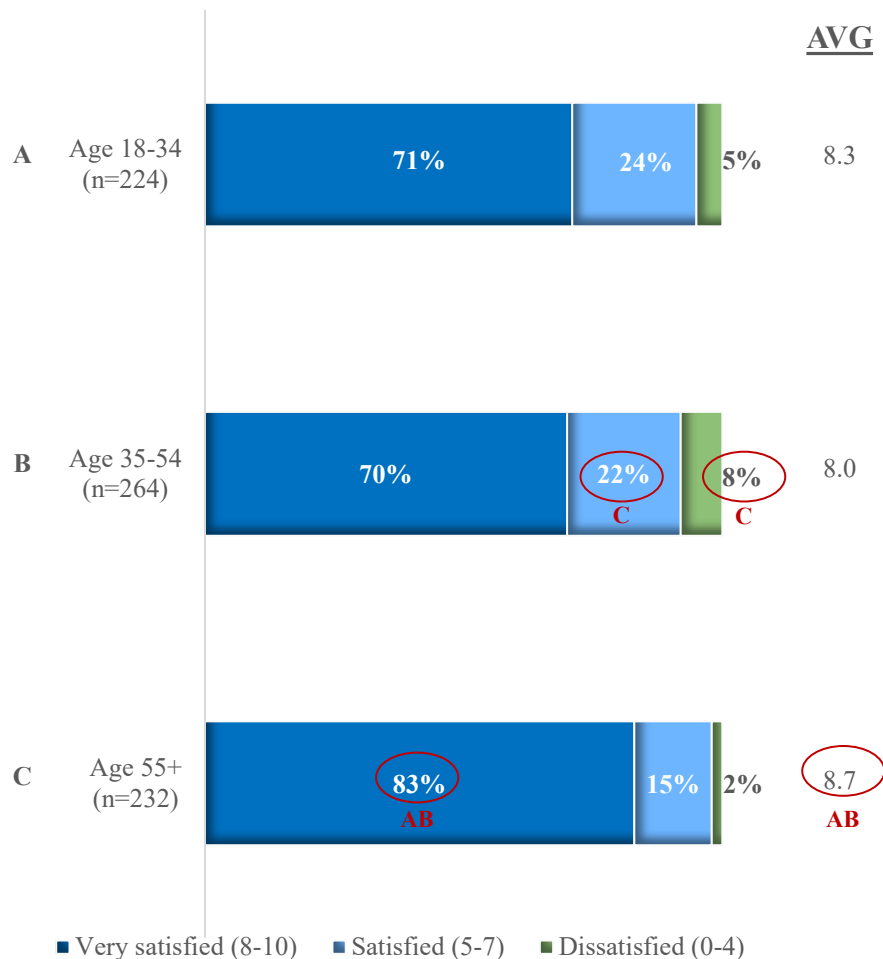
2025 Promptness	Old Bridge	Hoadly	Dale City	Forest Park	Battlefield	Broad Run	Belmont/Potomac
Very satisfied (8-10)	83%	78%	77%	75%	75%	71%	67%
Satisfied (5-7)	15%	20%	18%	23%	17%	23%	25%
Dissatisfied (0-4)	3%	2%	5%	2%	8%	6%	8%

Due to weighting and rounding percentages may not add to 100%.

Q2C. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that requests for Prince William’s Police Assistance receive prompt response? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Promptness – by Age



○ = significant difference among respondent segments

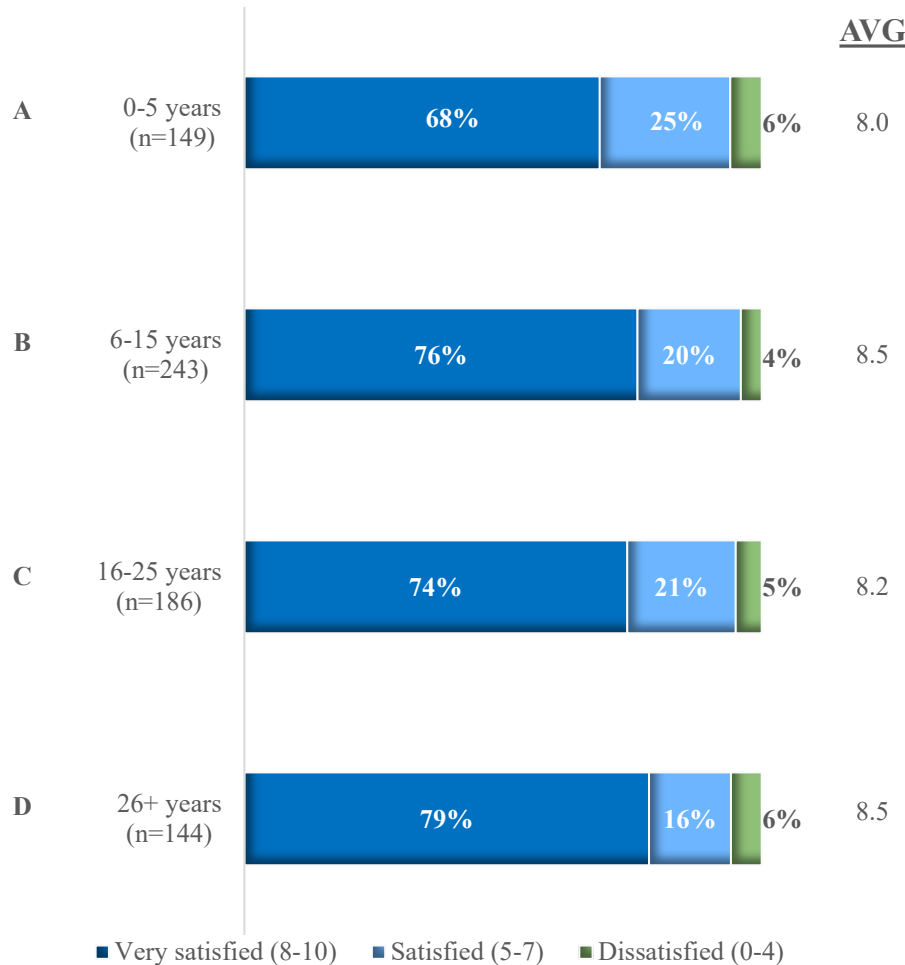
Due to weighting and rounding percentages may not add to 100%.

- Overall, the Police Department is perceived as responsive by the majority of community residents, receiving high marks for prompt assistance across all age groups, with particularly strong approval from older residents. While younger and mid-aged residents also reported high satisfaction, they reported elevated dissatisfaction.
- With some variations, all age groups reported total satisfaction levels (very satisfied + satisfied) between 92% → 98%, indicating broad satisfaction with the department's responsiveness.
- Older residents (age 55+) reported the highest satisfaction with response times, with 83% "very satisfied" and just 2% "dissatisfied".
- The younger (18–34) and mid-age (35–54) resident groups show satisfaction levels (~70% "very satisfied"), but higher dissatisfaction (5% and 8%, respectively).

Q2C. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that requests for Prince William's Police Assistance receive prompt response? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Promptness – by Length of Residency



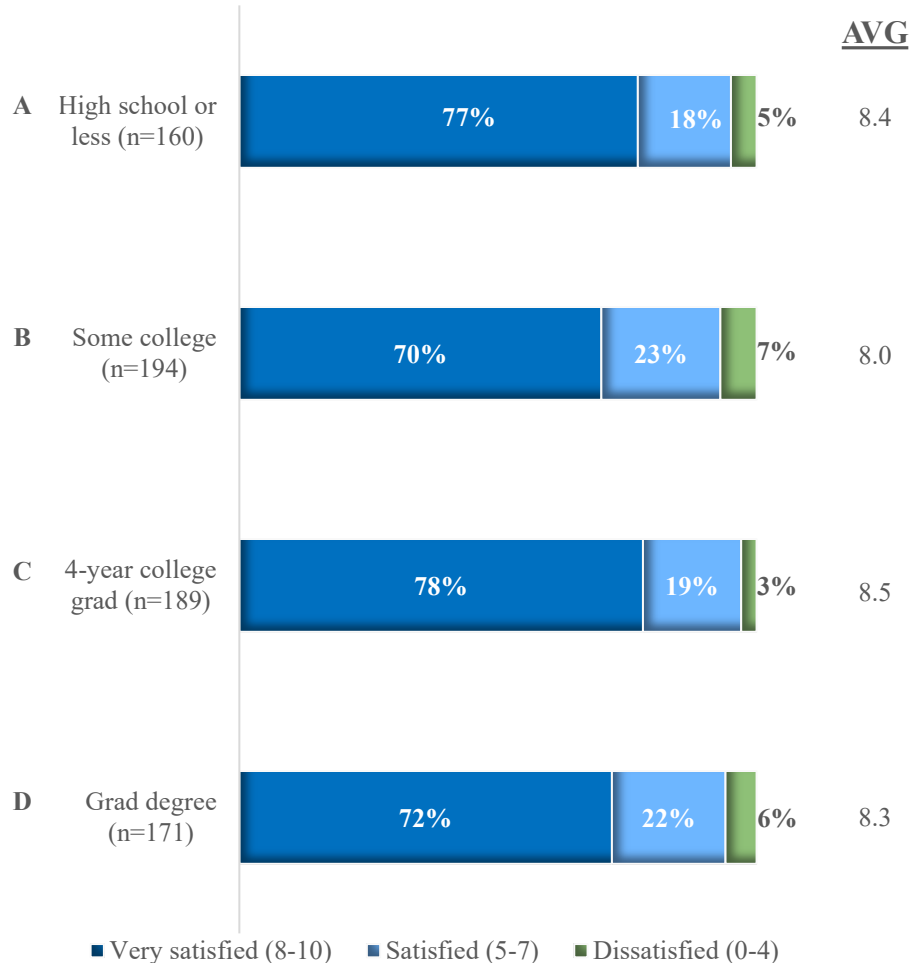
- Overall, Prince William County community members express strong satisfaction with the promptness of police assistance in 2025, especially among longer-term residents.
- This year’s survey findings indicate that satisfaction generally increases with residency duration. Specifically, the percentage of residents who are “very satisfied” generally rises with longer community tenure, from 68% among new residents (0–5 years) to 79% among long-term residents (26+ years).
- The mid-range resident tenure groups (6-15 years and 16-25 years) reflect consistent satisfaction levels, with “very satisfied” scores of 74% and 76%, respectively.
- Dissatisfaction was relatively low across all groups, ranging from 4% to 6%.

Due to weighting and rounding percentages may not add to 100%.

Q2C. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that requests for Prince William’s Police Assistance receive prompt response? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Promptness – by Education



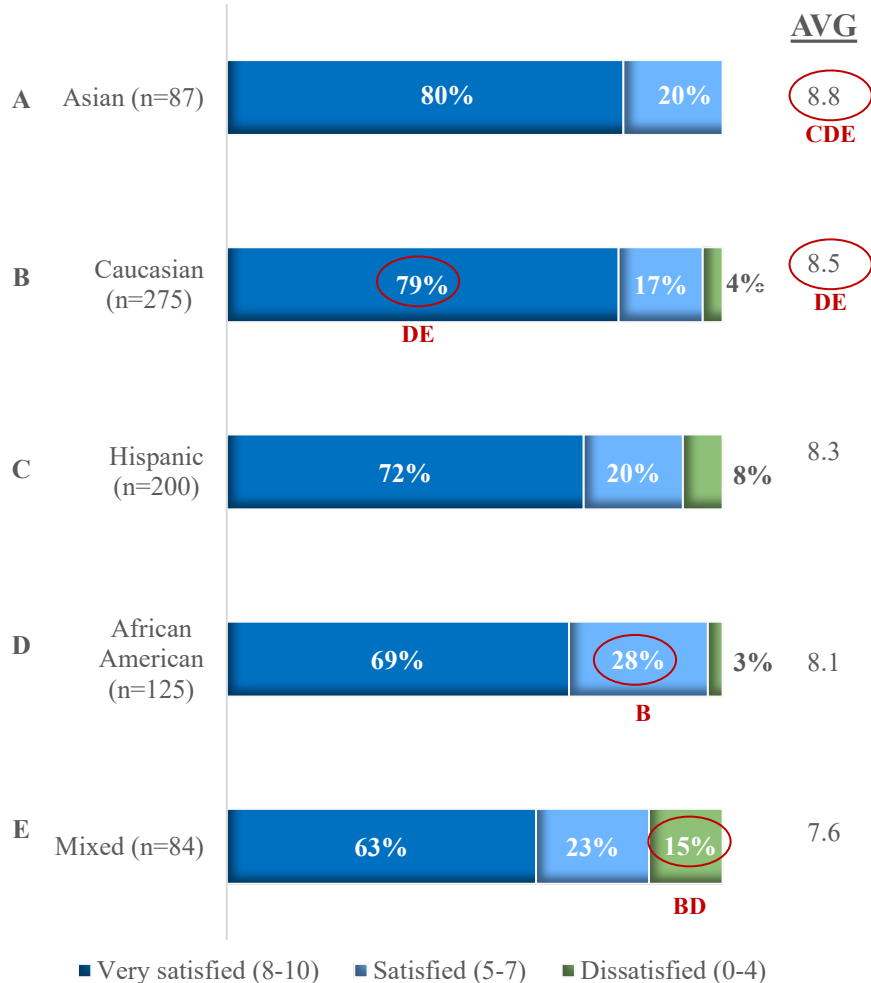
- The survey highlights robust satisfaction (93% → 97%) with Promptness among all residents across all education levels. This indicates residents are overall satisfied (very satisfied + satisfied) that requests for police assistance receive prompt responses from the Department. While satisfaction is notably high, variations among various educational levels are noted.
- Residents with some college experience or a graduate degree or higher reported the lowest levels of satisfaction, 70% and 72%, respectively, as well as the highest levels of dissatisfaction, 7% and 6%, respectively.
- Residents with a High School diploma or less or a 4-year college degree reported strong satisfaction levels with 77% and 78%, respectively, reporting being “very satisfied“. Dissatisfaction among these two groups were lower as well, at 5% and 3%, respectively.

Due to weighting and rounding percentages may not add to 100%.

Q2C. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that requests for Prince William’s Police Assistance receive prompt response? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

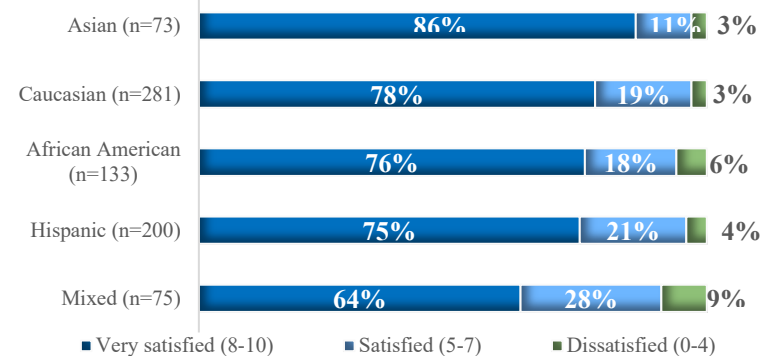


Promptness – by Race/Ethnicity



- Between 2023 and 2025, overall satisfaction with police promptness remained strong among Asian and Caucasian respondents. However, the data shows declining top satisfaction and growing dissatisfaction among Hispanic and Mixed-Race residents, indicating a developing concern about response consistency or expectations.
- This year, Asian respondents expressed the highest satisfaction, at 80% “very satisfied”, followed closely by Caucasian respondents at 79%. Interestingly, Asian respondents reported 0% dissatisfaction.
- Hispanic and African American respondents reported slightly lower satisfaction (72% and 69% “very satisfied”, respectively, and Mixed-Race respondents reported the lowest satisfaction (63%).
- Mixed-Race and Hispanic respondents reported the highest level is dissatisfaction at 15% and 8%, respectively.

2023 Promptness – by Race/Ethnicity



○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

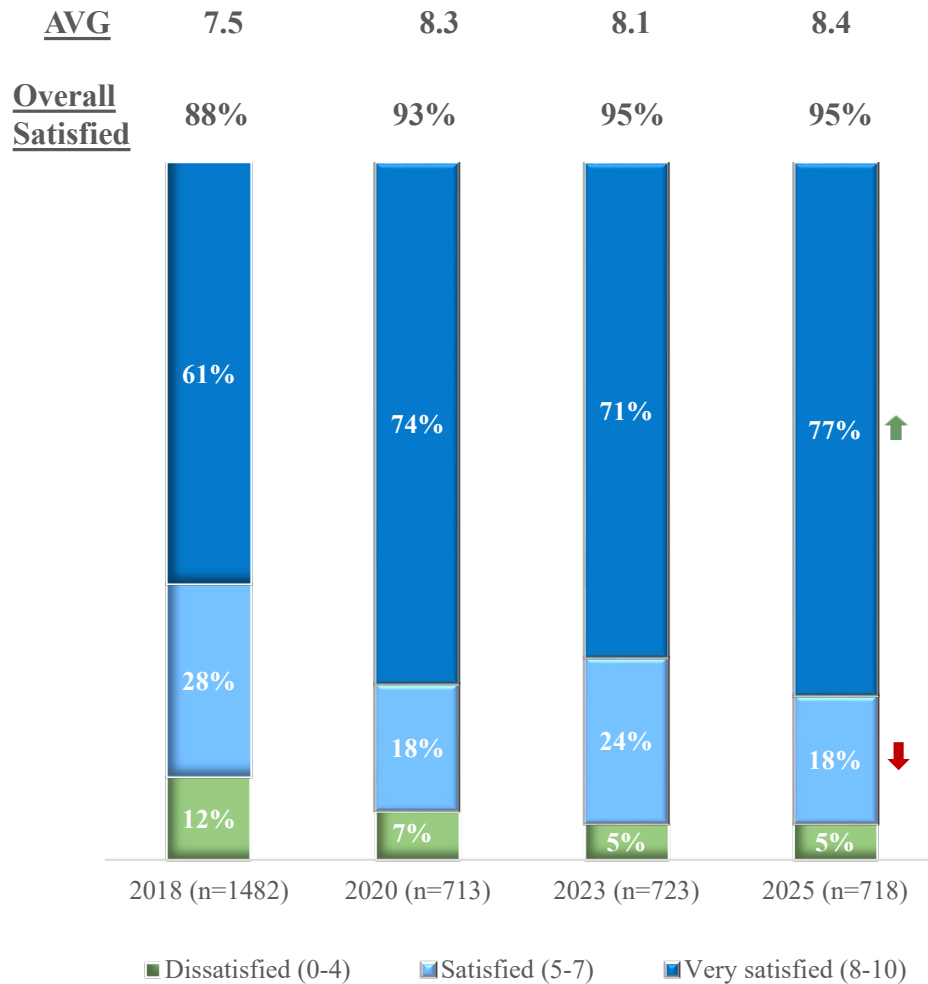
Q2C. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that requests for Prince William’s Police Assistance receive prompt response? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



5. Fair Treatment by Police Department



Fair Treatment



Due to weighting and rounding percentages may not add to 100%.

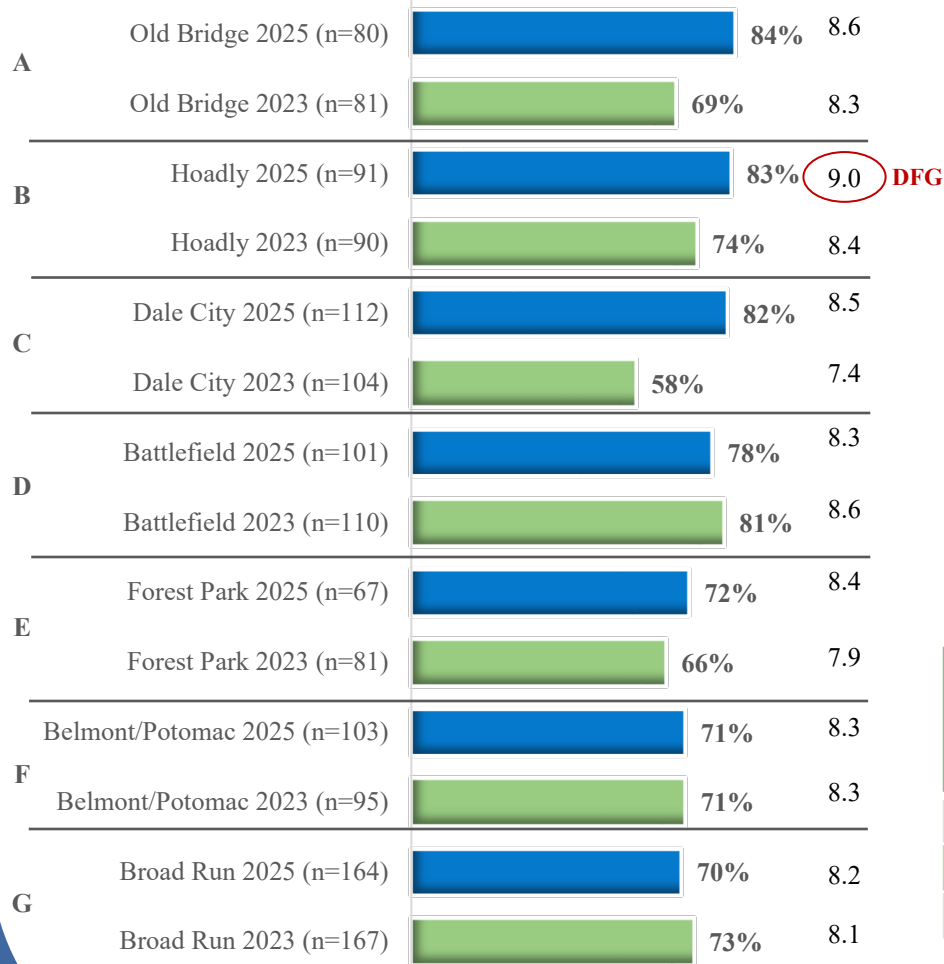
- County residents were asked to rate their satisfaction with the Police Department treating everyone fairly in the community, regardless of race, gender, ethnic or national origin over four survey periods (2018, 2020, 2023, 2025). The rating is on a 0-10 scale, categorized as: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4).
- The “very satisfied” respondents increased markedly from 61% in 2018 to 74% in 2020 to a new high of 77% in 2025. At the same time, equally impressive is the decline in dissatisfaction, from 12% in 2018 to 5% by 2023, and its subsequent stability through 2025.
- The 16% improvement in “very satisfied” together with the “dissatisfied” group more than halving from 2018 to 2025 indicates substantial positive changes and continued focus and overall progress in perceptions of equitable treatment towards all members of the community over time.

Q2D. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William’s Police Department treats everyone fairly regardless of race, gender, ethnic or national origin? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Fair Treatment – by Region

Fair Treatment by Police Dept.: Very Satisfied (8-10) by Region AVG



- Regionally, Old Bridge (84%), Hoadly (83%), and Dale City (82%) were most likely to rate police officers' fair treatment as "very satisfied" in the 2025 survey.
- Dale City (+24% from 58% to 82%), Old Bridge (+15% from 69% to 84%), and Hoadly (+9% from 74% to 83%) exhibit substantial increases in satisfaction over the 2023 to 2025 survey years.
- Forest Park also reported a decent increase in satisfaction (+6% from 66% to 72%).
- Belmont/Potomac maintained a consistent satisfaction level at 71% across both survey years.
- Both Battlefield (-3% from 81% to 78%) and Broad Run (-3% from 73% to 70%) saw minor decreases in satisfaction over the 2023 to 2025 survey years.
- Notably, all average scores for this metric are at or above 8.2 on the 10-point scale in 2025.

2025 Fair Treatment	Old Bridge	Hoadly	Dale City	Battlefield	Forest Park	Belmont/Potomac	Broad Run
Very satisfied (8-10)	84%	83%	82%	78%	72%	71%	70%
Satisfied (5-7)	13%	16%	12%	18%	23%	27%	19%
Dissatisfied (0-4)	3%	2%	5%	4%	5%	2%	11%

9.0 = significant difference among regions

Q2D. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that the Prince William's Police Department treats everyone fairly regardless of race, gender, ethnic or national origin? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Fair Treatment – by Age



○ = significant difference among respondent segments

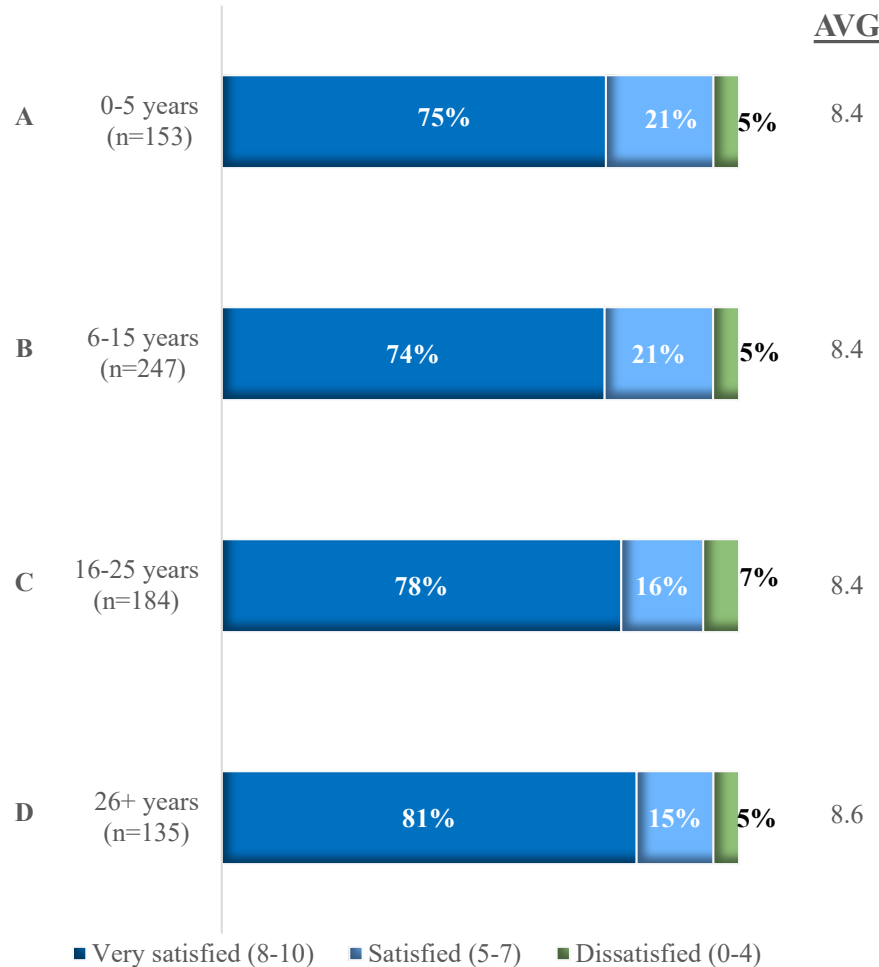
Due to weighting and rounding percentages may not add to 100%.

- This survey year's findings indicate that a substantial majority of residents of all ages feel the Police Department treats everyone fairly. At least 74% of respondents are 'very satisfied' with how police treat individuals regardless of race, gender, or ethnic or national origin.
- Especially strong positive sentiments are among the older adult residents (age 55+), who reported the highest confidence, with 81% "very satisfied" and only 2% "dissatisfied", indicating broad trust in equitable policing.
- Younger adults (18–34) and mid-aged adults (35–54) also showed strong support, with 76% and 74% very satisfied, respectively.
- Conversely, dissatisfaction was slightly higher among the 18–34 age group (6%) with the highest dissatisfaction reported in the 35–54 age group (7%).

Q2D. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that the Prince William's Police Department treats everyone fairly regardless of race, gender, ethnic or national origin? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Fair Treatment – by Length of Residency



○ = significant difference among respondent segments

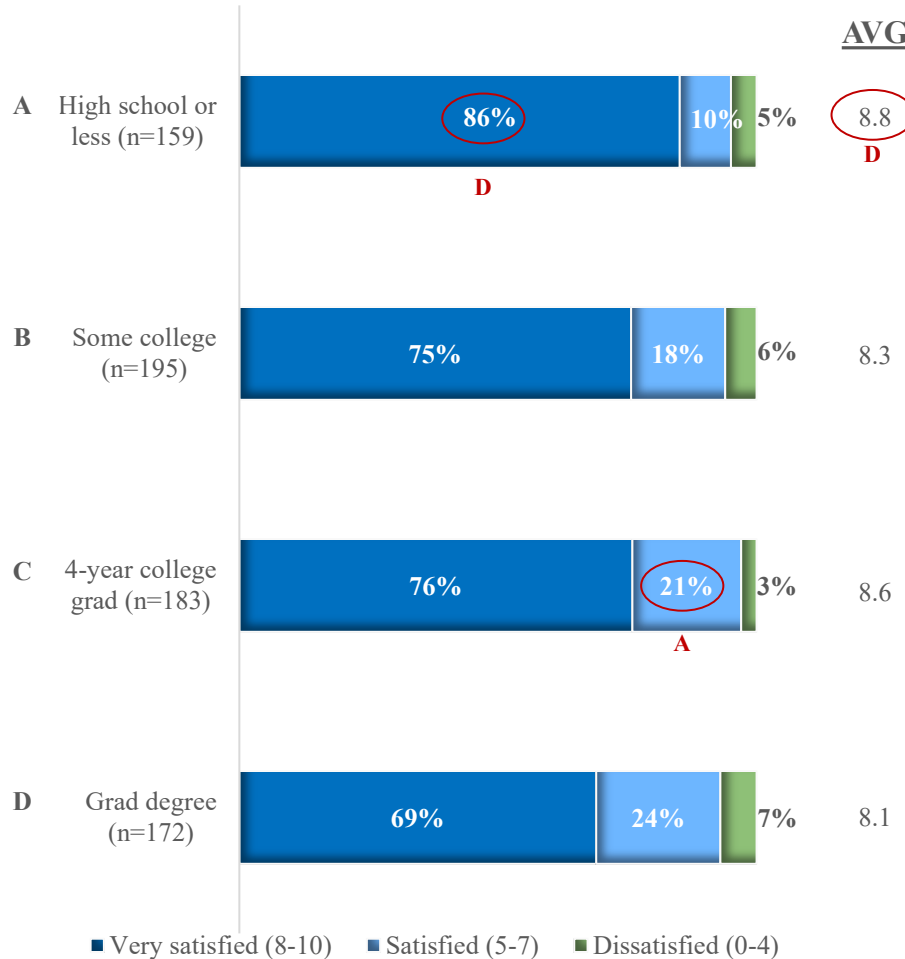
Due to weighting and rounding percentages may not add to 100%.

- In 2025, residents overwhelmingly feel that the Police Department treats all people fairly, regardless of tenure in the community. Overall satisfaction (very satisfied + satisfied) is relatively stable at 93% to 95% across all residency durations, with a modest upward trend among long-term residents. This reflects positively on the Prince William County's Police Department's consistency in equitable treatment.
- Those respondents with 26+ years in the community report the highest level of satisfaction (81% "very satisfied"), suggesting more consistently positive experiences over time.
- Residents with 16–25 years of tenure in the community report a slightly higher dissatisfaction rate (7%) compared to other groups' dissatisfaction rate (5%).

Q2D. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that the Prince William's Police Department treats everyone fairly regardless of race, gender, ethnic or national origin? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Fair Treatment – by Education



○ = significant difference among respondent segments

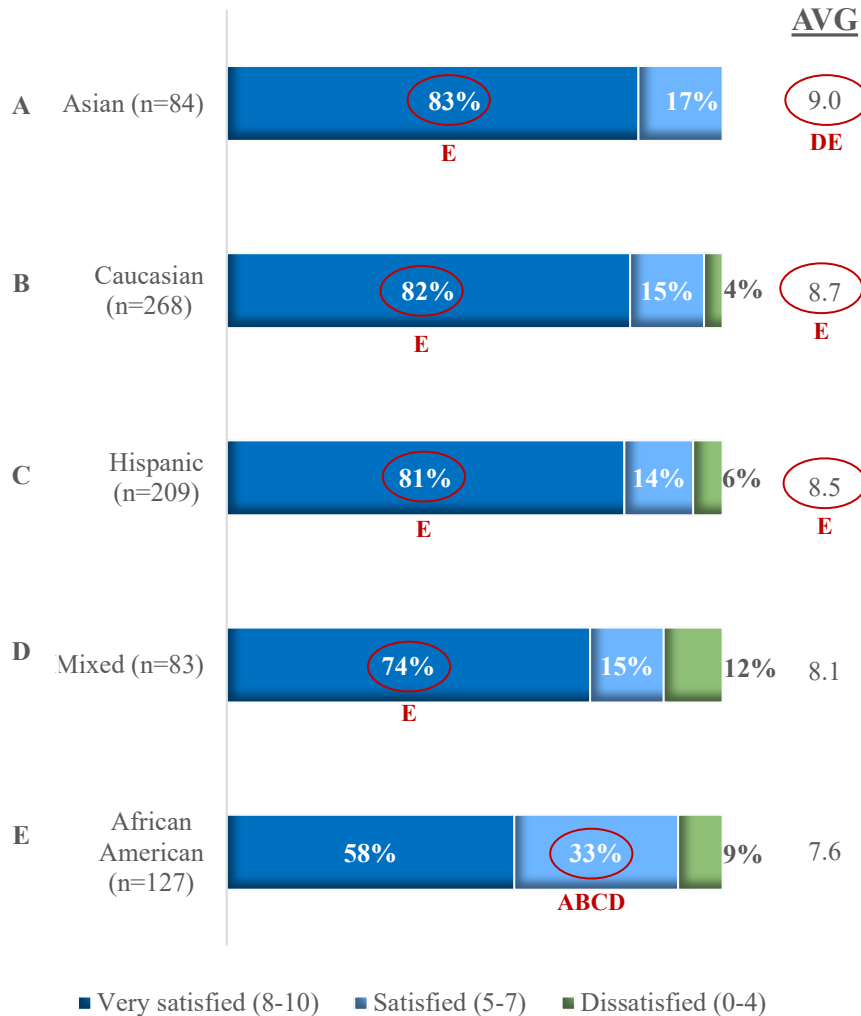
Due to weighting and rounding percentages may not add to 100%.

- The survey results highlight a strong overall public perception of fairness and equitable treatment by the Prince William Police Department across all education levels. Satisfaction levels generally decrease as educational attainment increases, suggesting different expectations or perceptions among more educated groups.
- Residents with a High School diploma or less express the highest satisfaction, with 86% reporting being “very satisfied” and only 5% reporting “dissatisfied” ratings.
- Residents with some college experience reported lower satisfaction levels with 75% “very satisfied” and 6% “dissatisfied.”
- The 4-year college degree holders show similar satisfaction levels with 76% “very satisfied” with fewer “dissatisfied” (3%) this maintaining a positive overall perception.
- The community members with education beyond a 4-year degree exhibit the lowest top-tier satisfaction (very satisfied) at 69% and the highest dissatisfaction rate at 7%, indicating more critical feedback from this demographic.

Q2D. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William’s Police Department treats everyone fairly regardless of race, gender, ethnic or national origin? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

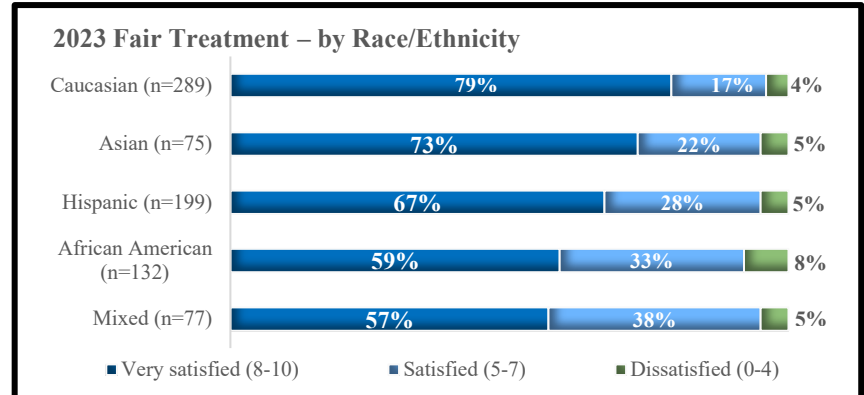


Fair Treatment – by Race/Ethnicity



○ = significant difference among respondent segments
Due to weighting and rounding percentages may not add to 100%.

- There is a strong overall satisfaction with 88% → 100% of respondents across all racial and ethnic groups reporting high levels of satisfaction with the fairness of police treatment. However, the disparity in rating intensity is significant. Notably, the top-tier satisfaction (“very satisfied”) was among Asian (83%), Caucasian (82%), and Hispanic (81%) respondents. Lower ratings were observed among respondents of Mixed-Race (74%) and African American (58%) backgrounds.
- Consistent with the top-tier satisfaction trend, Asian, Caucasian, and Hispanic respondents reported relatively low levels of dissatisfaction (0% → 6%) while Mixed-Race and African-American respondents reported being more dissatisfied at 12% and 9%, respectively. It is important to note that the “dissatisfied” rating of Mixed-Race respondents increased 7% from 5% in 2023 to 12% in 2025.



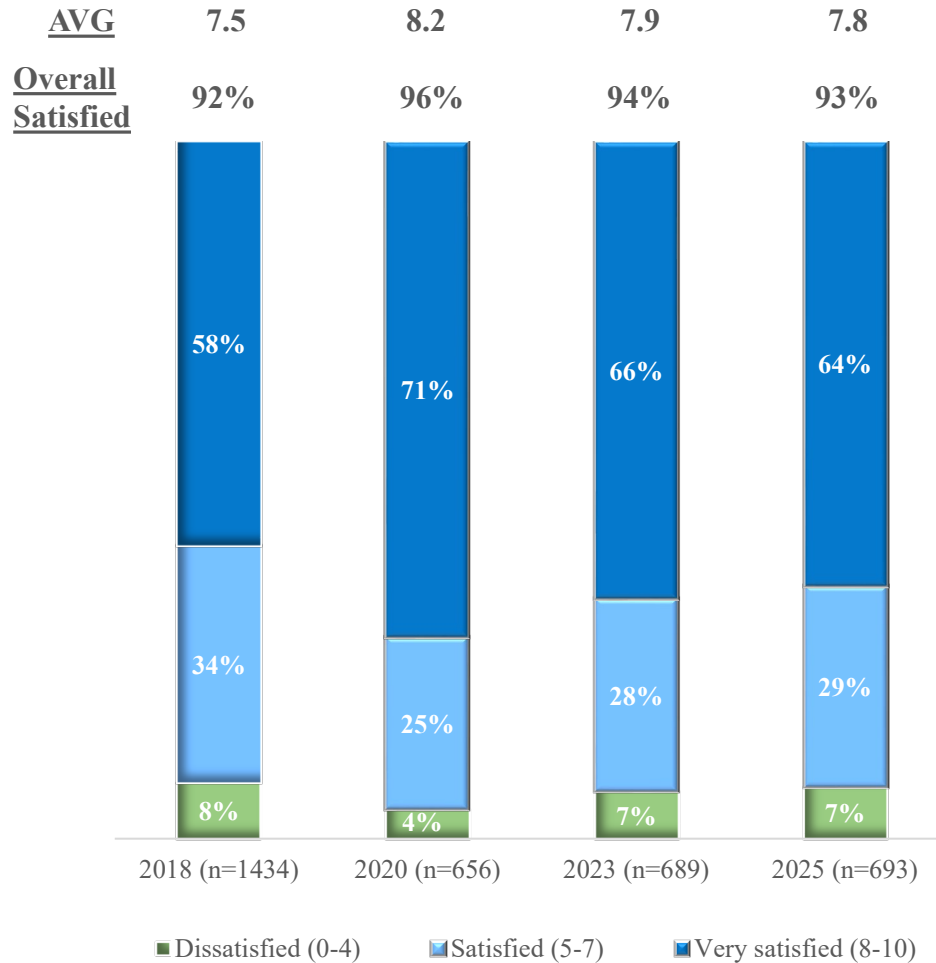
Q2D. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William’s Police Department treats everyone fairly regardless of race, gender, ethnic or national origin? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



6. Information & Crime Prevention Programs



Information & Crime Prevention Programs



Due to weighting and rounding percentages may not add to 100%.

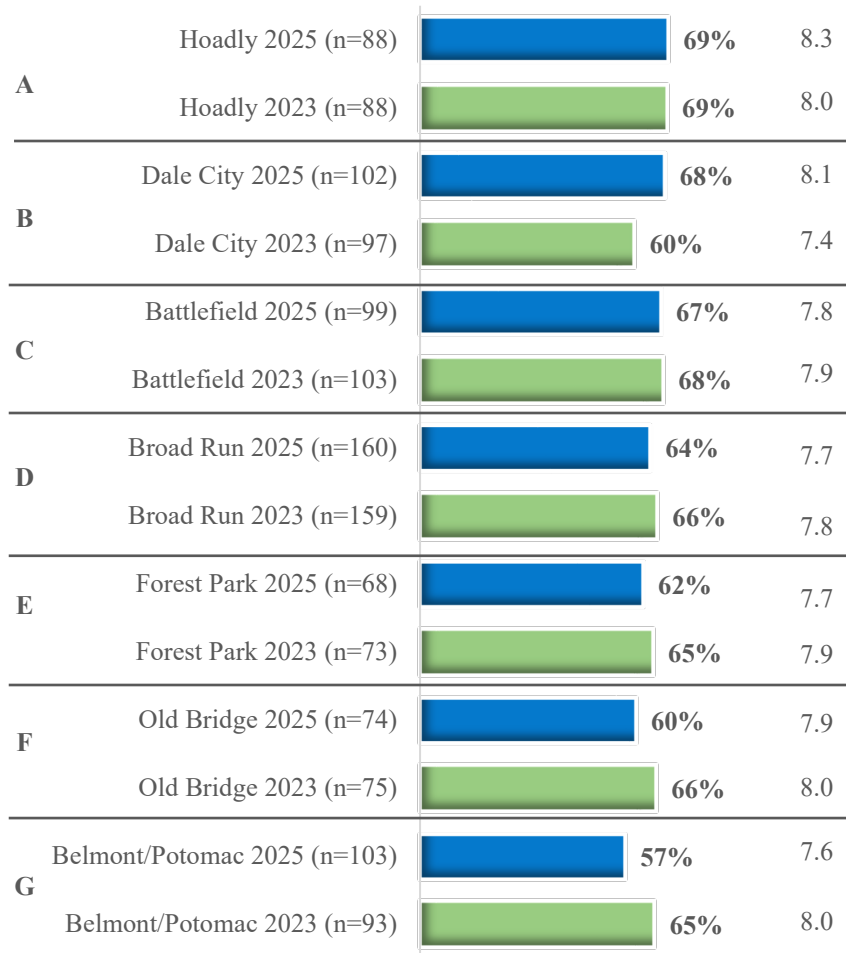
- Residents were asked to rate their satisfaction with the Police Department providing adequate information and crime prevention programs over four survey periods (2018, 2020, 2023, 2025). The rating is on a 0-10 scale, categorized as: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4).
- The period from 2018 to 2020 showed marked improvements, with “very satisfied” responses increasing from 58% to 71% and dissatisfaction dropping from 8% to 4%, suggesting that initiatives undertaken during this time effectively met community expectations. 2020 was a standout year for satisfaction, possibly due to enhanced community outreach during this critical period.
- Following the peak satisfaction in 2020, there was a decrease in “very satisfied” for 2023 to 66%, with a further drop to 64% in 2025. In 2023, dissatisfaction increases to 7% and stabilizes at this level in 2025, indicating potential areas requiring renewed focus.
- With that said, it is important to note that the overall satisfaction rating (very satisfied + satisfied) in 2025 remains high, at 93%, among community members.

Q2E. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William Police Department provides adequate information and crime prevention programs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Information & Crime Prevention Programs – by Region

Information & Crime Prevention: Very Satisfied (8-10) by Region AVG



Due to weighting and rounding percentages may not add to 100%.

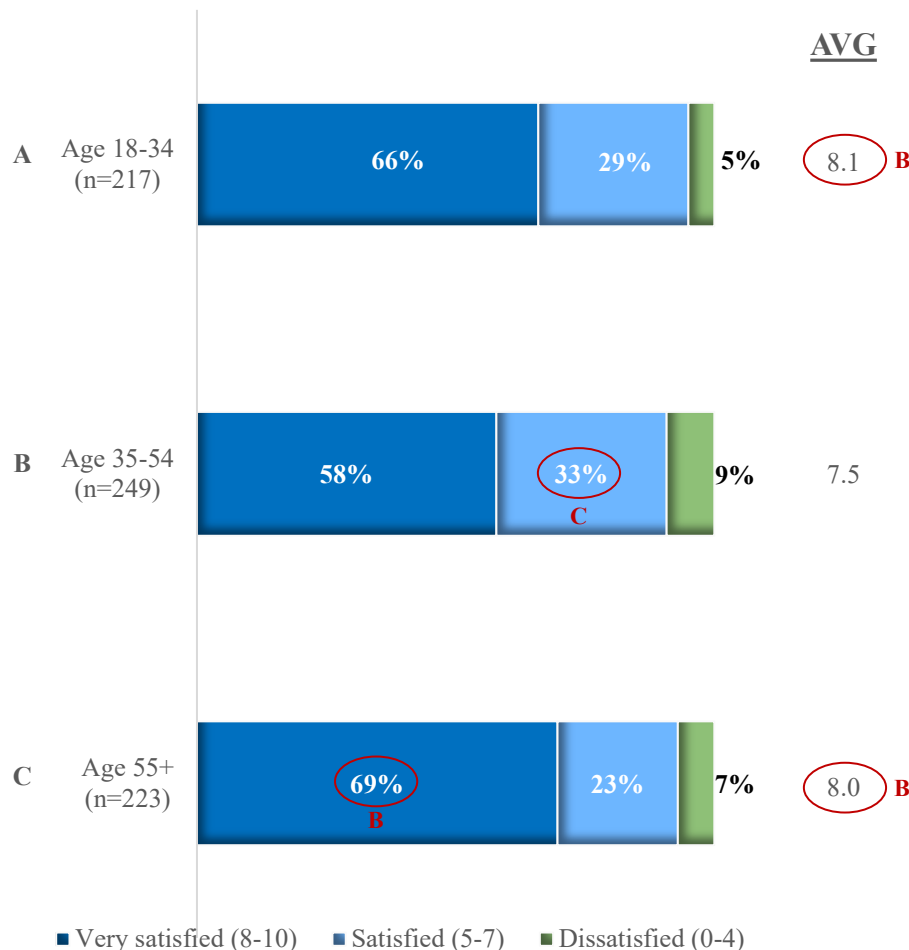
- Regionally, Hoadly (69% each), Dale City (68%), and Battlefield (67%) were most likely to report being “very satisfied” with the Prince William Police Department providing adequate information & crime prevention programs in the 2025 survey.
- Dale City (+8% from 60% to 68%) shows a substantial increase in satisfaction over the 2023 to 2025 survey years.
- Hoadly maintained a consistent satisfaction level at 69%, whereas Battlefield (-1% from 68% to 67%) showed a minimal decrease over the 2023 to 2025 survey years.
- Broad Run (-2% from 66% to 64%), Forest Park (-3% from 65% to 62%), Old Bridge (-6% from 66% to 60%), and Belmont/Potomac (-8% from 65% to 57%) saw decreases in satisfaction over the 2023 to 2025 survey years.

2025 Information & Crime Prevention Programs	Hoadly	Dale City	Battlefield	Broad Run	Forest Park	Old Bridge	Belmont/ Potomac
Very satisfied (8-10)	69%	68%	67%	64%	62%	60%	57%
Satisfied (5-7)	28%	28%	23%	26%	28%	39%	34%
Dissatisfied (0-4)	3%	4%	10%	10%	11%	1%	10%

Q2E. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William Police Department provides adequate information and crime prevention programs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Information & Crime Prevention Programs – by Age



○ = significant difference among respondent segments

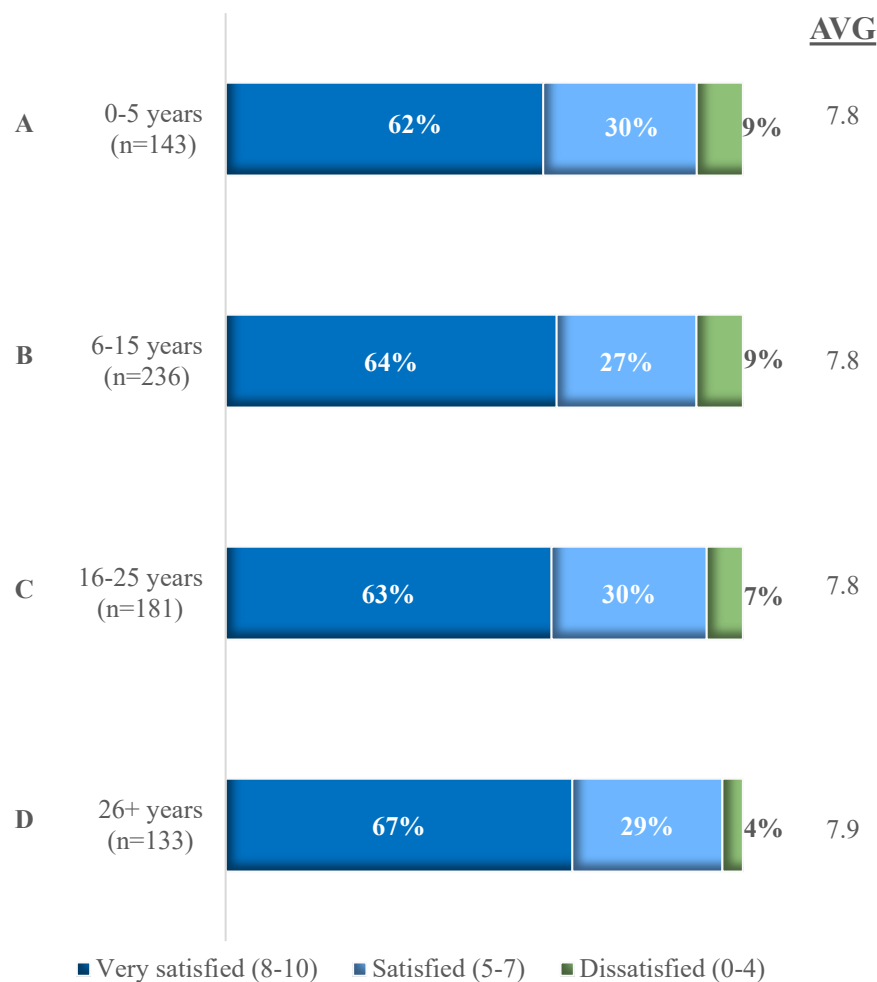
Due to weighting and rounding percentages may not add to 100%.

- A majority across all age groups, 91% → 95%, are either “very satisfied” or “satisfied” with the Police Department providing adequate information and crime prevention programs to meet the needs of the community.
- The older adults (55+) showed the highest satisfaction in this year’s survey, reporting 69% “very satisfied” and 7% “dissatisfied.”
- Younger residential adults (age 18–34) were also largely positive, with 66% “very satisfied” and just 5% dissatisfied.
- Finally, middle-aged adults (aged 35–54) expressed the lowest satisfaction (58%) and the highest dissatisfaction (9%), indicating that this group is more critical of this aspect of the Police Department.
- While overall satisfaction is high, the increased “dissatisfied” ratings from 2023 to 2025 for this metric suggest the Department could improve perceptions, particularly among residents ages 35+.

Q2E. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William Police Department provides adequate information and crime prevention programs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Information & Crime Prevention Programs – by Length of Residency



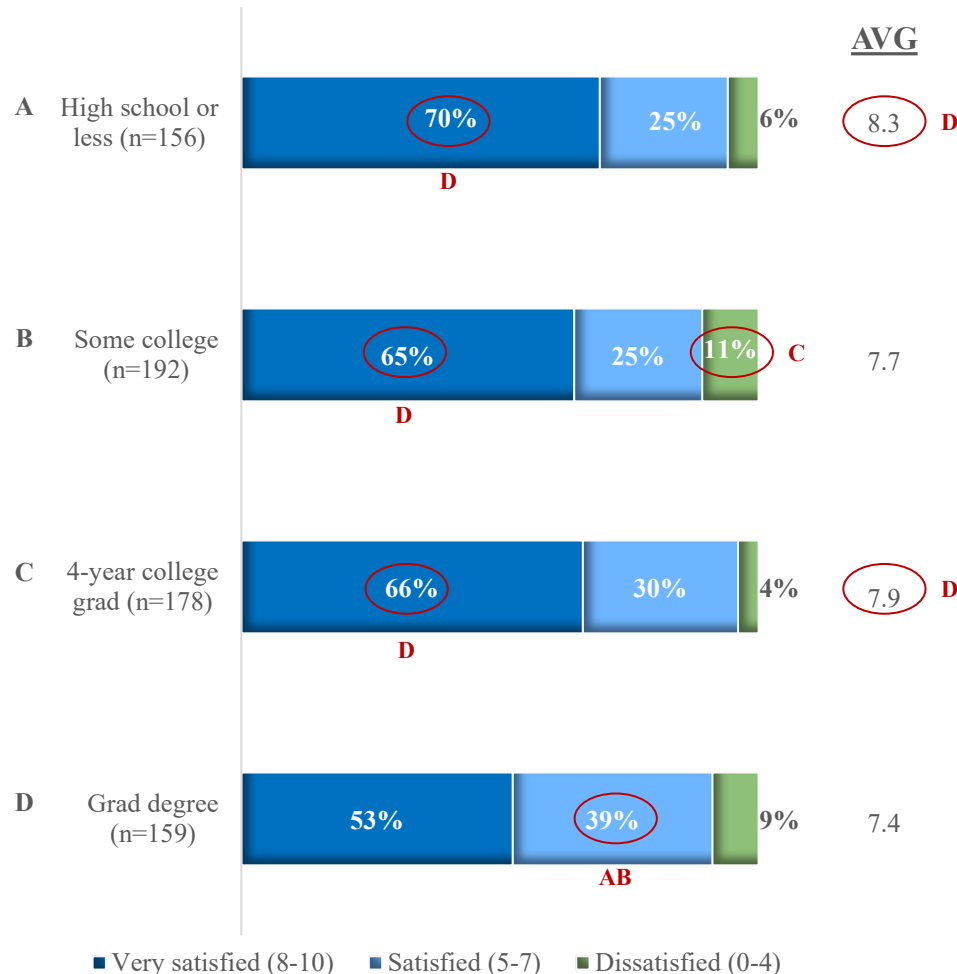
- In 2025, community perceptions of the Police Department’s ability to provide adequate information and crime prevention programs were favorable across all residency groups. Satisfaction levels (62% to 67% “very satisfied”) varied only slightly by length of residency, indicating consistency.
- Long-term residents living in the community for 26+ years expressed the highest level of satisfaction (67% “very satisfied”) and the lowest dissatisfaction (4%).
- Newer residents who have lived in the community for 0–5 years and 6–15 years showed slightly lower “very satisfied” ratings (62% and 64%, respectively) and higher dissatisfaction (9%).
- Residents with 16–25 years of residency showed responses similar to other groups, with a 63% “very satisfied” rating and a moderate 7% dissatisfaction level.

Due to weighting and rounding percentages may not add to 100%.

Q2E. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William Police Department provides adequate information and crime prevention programs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Information & Crime Prevention Programs – by Education



○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

- The survey results indicate that while the majority of residents across all educational levels are generally satisfied that the Police Department effectively meets community expectations in providing information and crime prevention programs, satisfaction decreases with higher educational attainment.
- There is a significant decline in the highest satisfaction level of those respondents holding graduate degrees. They express the lowest high satisfaction (very satisfied) at 53% and one of the highest dissatisfaction rates of 9%.
- Residents with a High School diploma or less are the most satisfied (“very satisfied” rating) at 70%, with a “dissatisfied” score of 6%.
- Those residents with some college experience display a slightly lower “very satisfied” rate at 65%, with an 11% dissatisfaction level, the highest among all groups surveyed.
- Respondents with a college degree report 66% “very satisfied” and the lowest “dissatisfied” rating of 4%.

Q2E. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William Police Department provides adequate information and crime prevention programs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



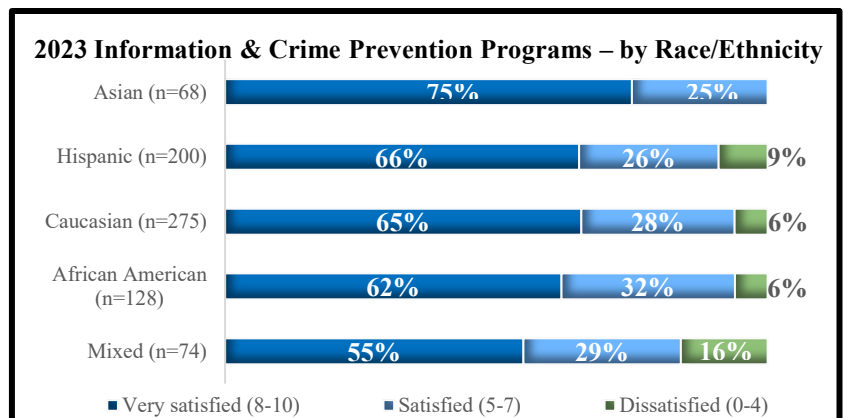
Information & Crime Prevention Programs – by Race/Ethnicity



○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

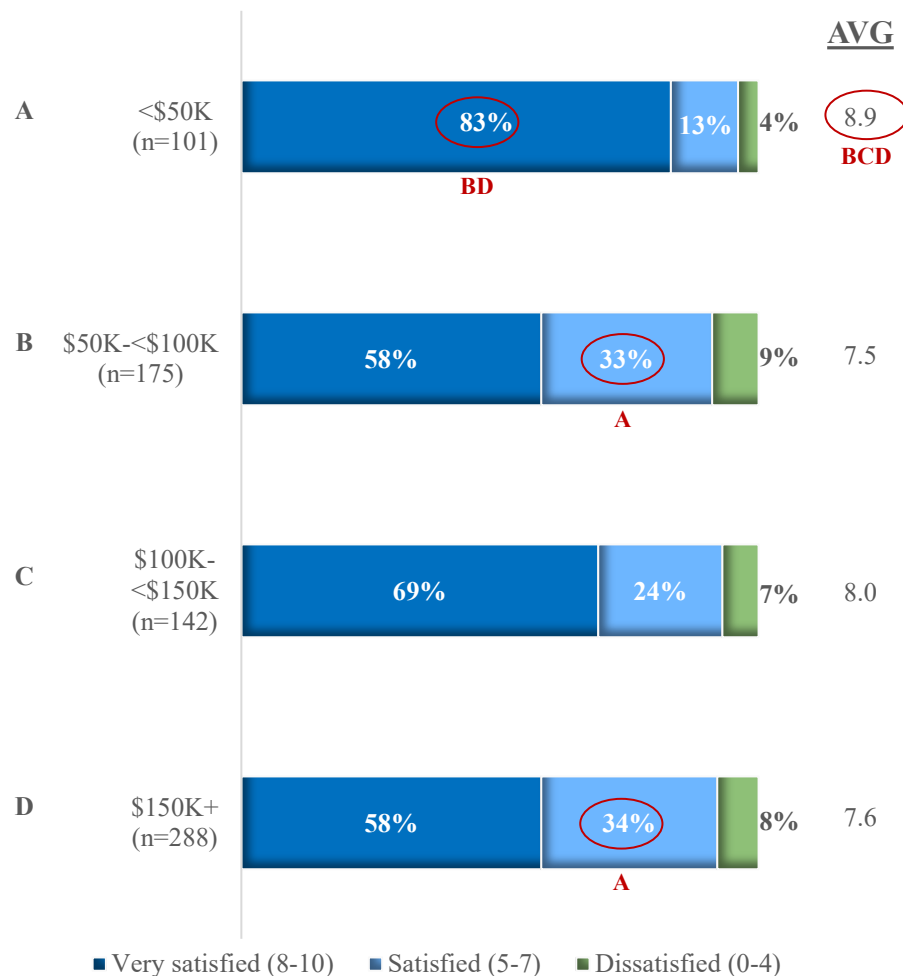
- Overall satisfaction, 80% → 96%, with the Police Department providing information and crime prevention programs among demographic groups varies. Specifically, significantly lower “very satisfied” ratings are observed among African American and Mixed-Race respondents (56% and 49%, respectively), whereas Asian (68%), Caucasian (68%), and Hispanic (67%) respondents report the higher levels of being “Very satisfied.”
- Notably, this year, Asian residents report being 68% “very satisfied” (7% decline from 2023) and 13% “dissatisfied” (13% increase from 2023).



Q2E. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William Police Department provides adequate information and crime prevention programs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Information & Crime Prevention Programs – by Income



- At 83%, County residents with the lowest income level (under \$50K per year) are significantly more apt to be “very satisfied” with the Police Department’s information and crime prevention programs. Moreover, this group of residents are least likely to voice dissatisfaction at 4%.
- The residents earning \$50K-<\$100K and \$150K or more recorded a “very satisfied” rating of 58% each with higher dissatisfaction rates of 9% and 8%, respectively.
- Residents in the income category of \$100K-<\$150K per year rate “very satisfied” at 69%, with dissatisfaction levels of 7%.

○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

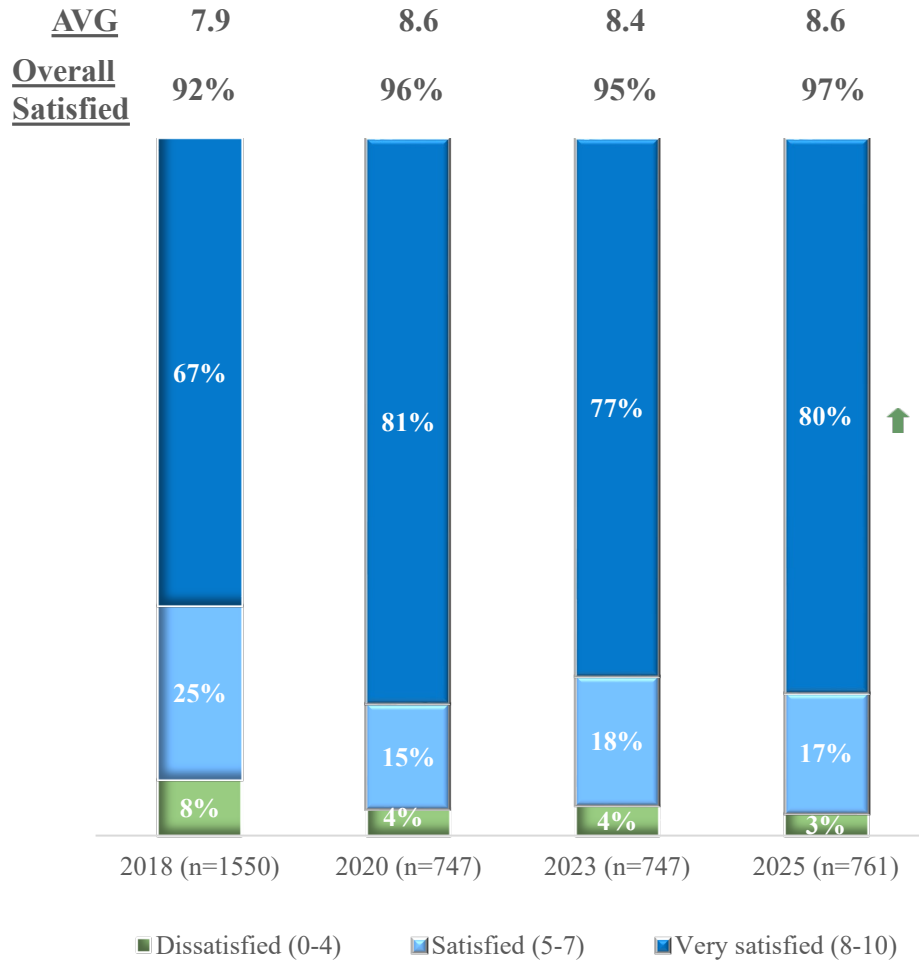
Q2E. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William Police Department provides adequate information and crime prevention programs? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



7. Police Attitudes & Behaviors



Police Attitudes & Behaviors



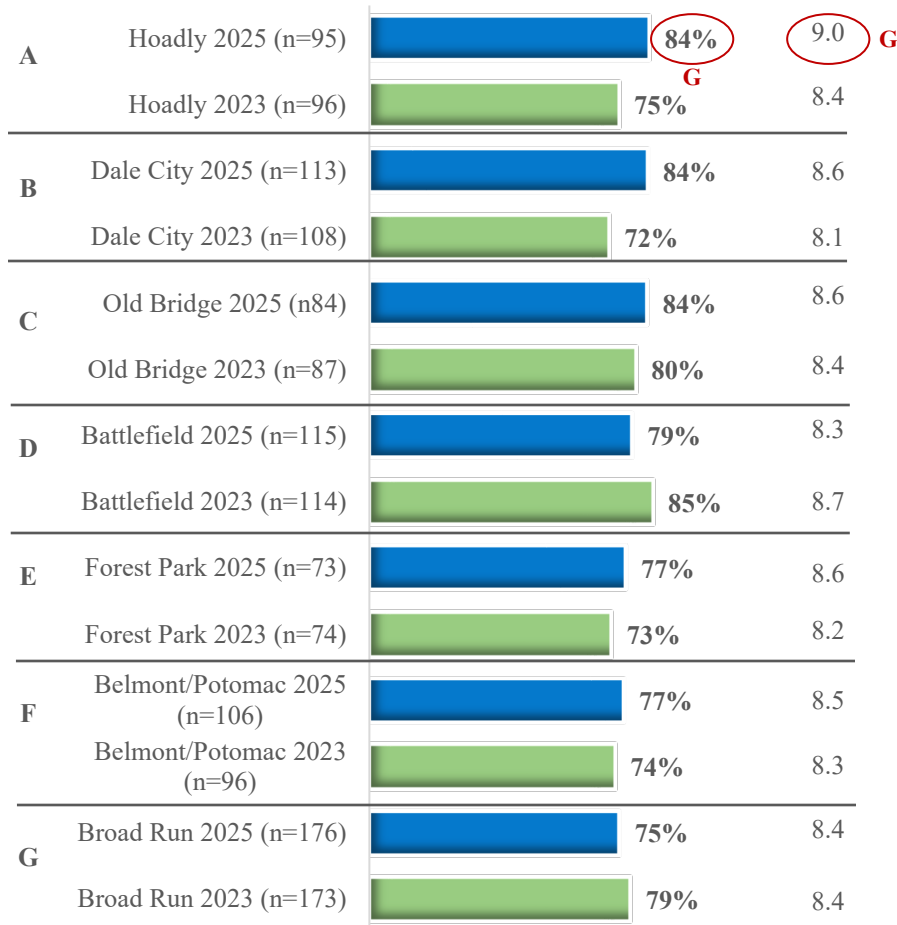
- Prince William County residents were asked how satisfied they are that the Police display positive attitudes and behaviors towards residents. Data was collected over four survey periods (2018, 2020, 2023, 2025). Satisfaction ratings, ranging from 0-10 are segmented into 3-categories: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4).
- From 2018 to 2025, public perceptions of Police attitudes and behaviors toward residents have shown significant improvement and stabilization, reaching high levels of satisfaction.
- The observed peak favorability in 2020, with the highest “very satisfied” responses (81%), likely reflects heightened community appreciation or outreach during this period. This high favorability was largely sustained in 2023 (77%) and again in 2025 (80%).
- Also worth noting is the continued decline in dissatisfaction, from 8% in 2018 to 4% in 2020 and 2023, and the lowest ratings yet in 2025, at 3%, all indicating growing public confidence and approval of the Police's attitudes and behaviors toward their residents.

Q2F. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William’s Police display positive attitudes and behaviors towards residents? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Police Attitudes & Behaviors – by Region

Police Attitudes & Behaviors: Very Satisfied (8-10) by Region AVG



Due to weighting and rounding percentages may not add to 100%.

○ = significant difference among regions

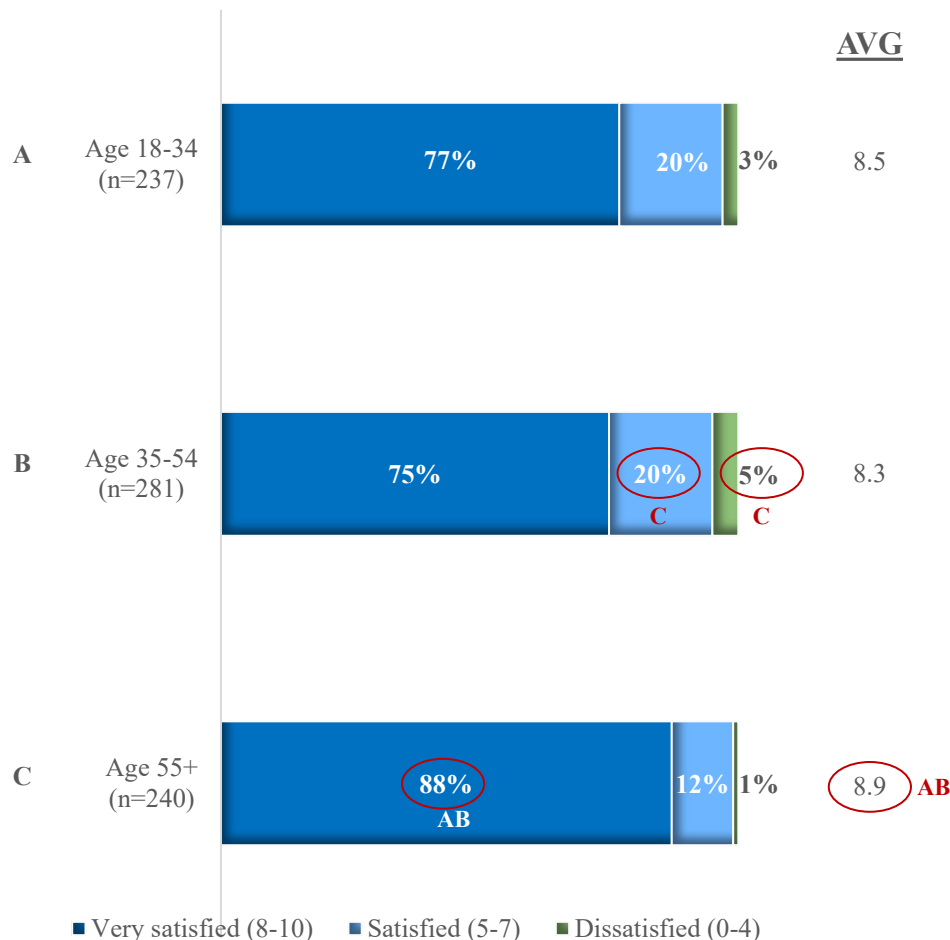
- Regionally, Hoadly, Dale City, and Old Bridge (84% each) were most likely to rate “very satisfied” that Police Officers display positive attitudes and behaviors towards residents in the 2025 survey.
- Dale City (+12% from 72% to 84%) and Hoadly (+9% from 75% to 84%) showed a substantial increase in satisfaction levels over the 2023 to 2025 survey years.
- Old Bridge (+4% from 80% to 84%), Forest Park (+4% from 73% to 77%), and Belmont/Potomac (+3% from 74% to 77%) showed a moderate increase in satisfaction levels across both survey years.
- Both Battlefield (-6% from 85% to 79%) and Broad Run (-4% from 79% to 75%) saw decreases in satisfaction over the 2023 to 2025 survey years.
- Notably, all average scores for this metric are at or above 8.3 on the 10-point scale.

2023 Police Attitudes & Behaviors	Hoadly	Dale City	Old Bridge	Battlefield	Forest Park	Belmont/ Potomac	Broad Run
Very satisfied (8-10)	84%	84%	84%	79%	77%	77%	75%
Satisfied (5-7)	14%	16%	15%	12%	22%	24%	19%
Dissatisfied (0-4)	2%	1%	2%	9%	1%	-	6%

Q2F. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William’s Police display positive attitudes and behaviors towards residents? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Police Attitudes & Behaviors – by Age



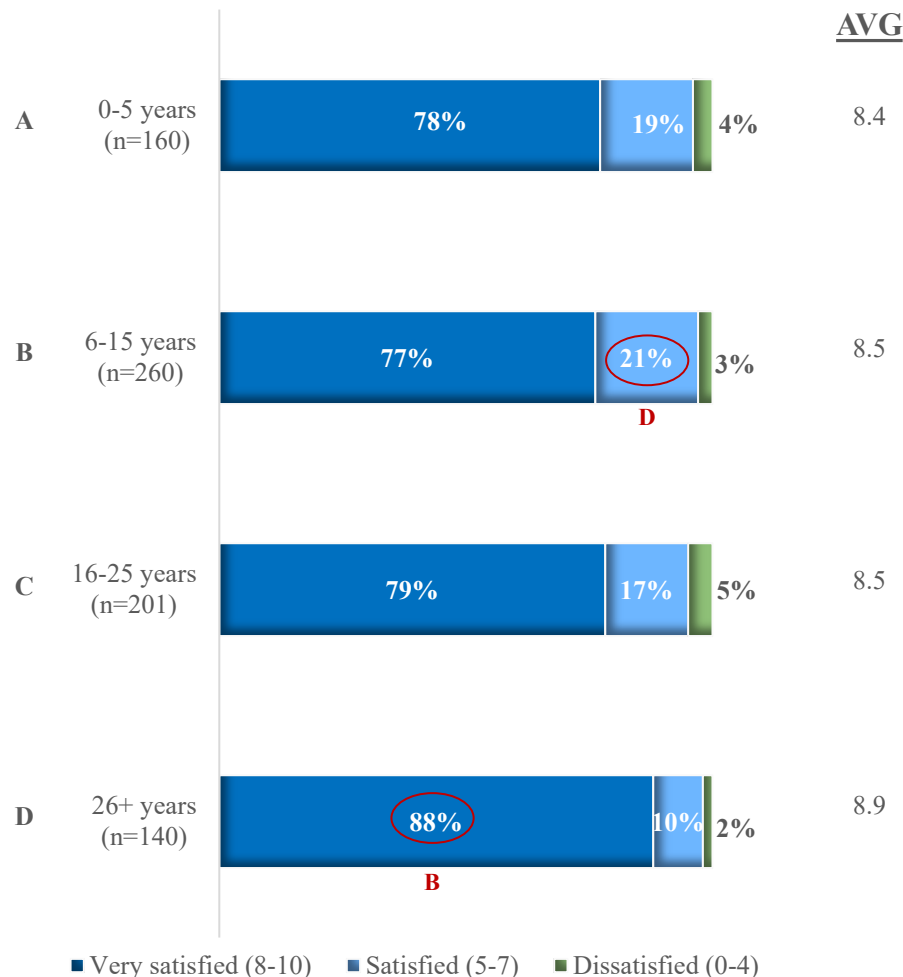
○ = significant difference among respondent segments
 Due to weighting and rounding percentages may not add to 100%.

- Strong, cross-generational approval is evidenced by average ratings of more than eight-in-ten (8.5-8.9) by residents of all ages regarding their perceptions of Police attitudes and behaviors towards residents.
- The older adults lead in overall satisfaction (very satisfied + satisfied) at an impressive 99%. Notably, in this same age group, the “very satisfied” rating, 88%, is significantly higher compared to their younger counterparts.
- Younger and mid-aged residents are also largely positive, with “very satisfied” ratings at 77% among those aged 18-34 and 75% among those aged 35-54 for this aspect.
- Across the generations, the low dissatisfaction levels (1%-5%) reinforce broad approval that the Police display positive attitudes and behavior towards residents. Residents in the mid-age range, 35-54, are more apt to express dissatisfaction.

Q2F. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William’s Police display positive attitudes and behaviors towards residents? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Police Attitudes & Behaviors – by Length of Residency



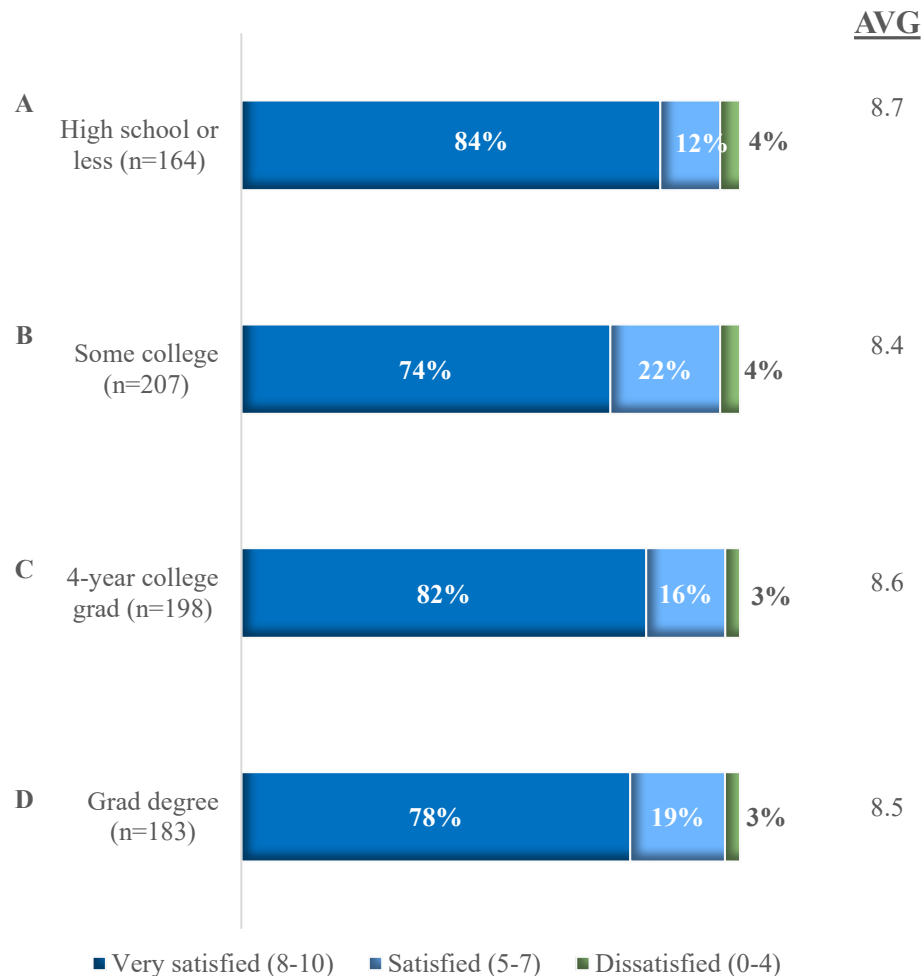
- Reflecting positively on the Department's culture, the community's overall satisfaction rating (very satisfied + satisfied) ranges from 95% to 98% across all lengths of residency, indicating that the Police Department's officers are perceived as courteous, respectful, and professional by the community, regardless of how long residents have lived in Prince William County.
- Long-term residents with 26+ years in the County reported the highest "very satisfied" rating at 88%, paired with the lowest dissatisfaction at 2%.
- There is general consistency among those residing in the County for 0–5 years (78%), 6–15 years (77%), and 16–25 years (79%), who reported similar levels of high satisfaction ("very satisfied"). These groups also reported low dissatisfaction (3%–5%),

○ = significant difference among respondent segments
 Due to weighting and rounding percentages may not add to 100%.

Q2F. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that the Prince William's Police display positive attitudes and behaviors towards residents? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Police Attitudes & Behaviors – by Education



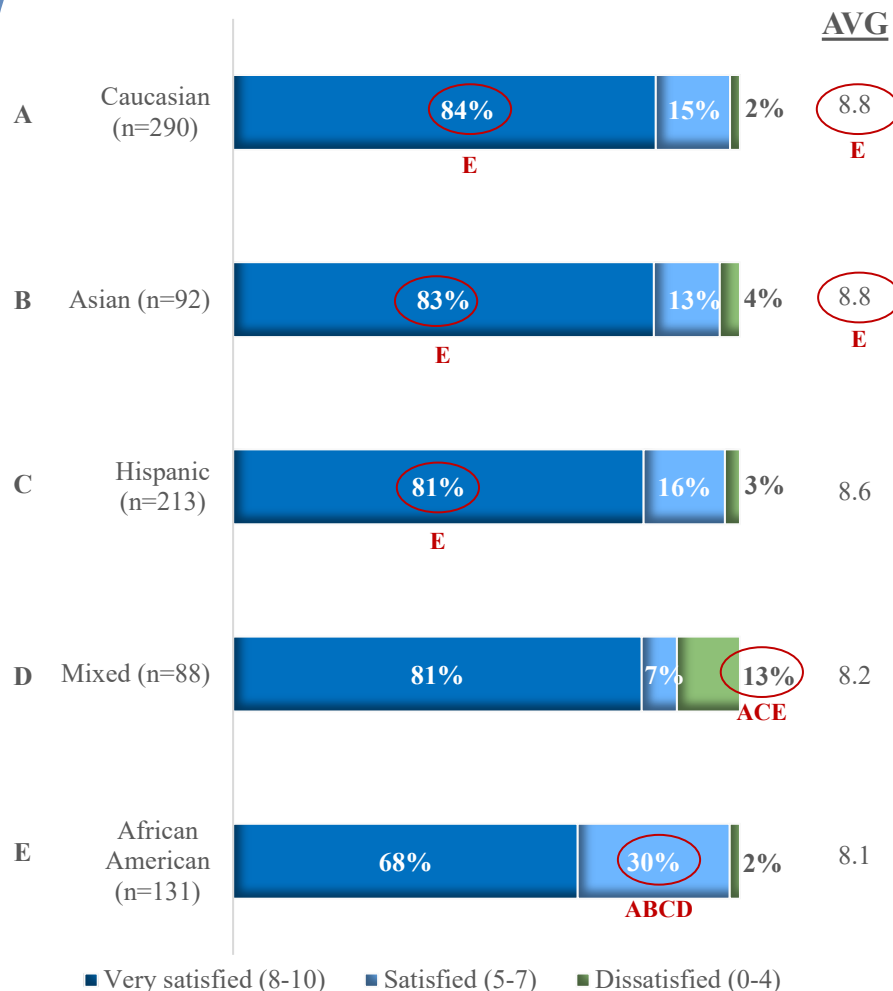
- Overall, the data from this survey year indicates that the residents of Prince William County across all education levels generally perceive their police force's attitudes and behaviors positively, 96% to 97% (very satisfied + satisfied). The levels of dissatisfaction are minimal (3% to 4%), indicating favorable community perceptions.
- Those residents with an education level of High school or less report the highest percentage of “very satisfied” responses at 84% and a dissatisfaction rate of 4%.
- The residents who hold a 4-year college degree report the next highest satisfaction level of 82%, “very satisfied“, and only a 3% “dissatisfied” rating.
- Those residents who have Graduate degrees and beyond report a 78% “very satisfied” rating, with only 3% dissatisfied.
- Residents with some college experience show slightly less strong satisfaction, with 74% “very satisfied” and 4% “dissatisfied“ ratings.

Due to weighting and rounding percentages may not add to 100%.

Q2F. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William’s Police display positive attitudes and behaviors towards residents? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

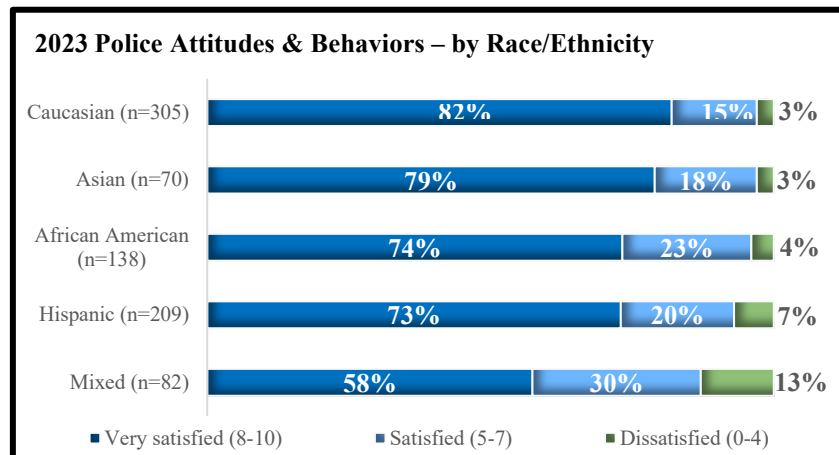


Police Attitudes & Behaviors – by Race/Ethnicity



○ = significant difference among respondent segments
 Due to weighting and rounding percentages may not add to 100%.

- All ethnic groups report high levels of overall satisfaction (very satisfied + satisfied) above 96%, except for those identifying as Mixed-Race residents at 88%.
- Relatively consistent “very satisfied” sentiments among Caucasian (84%), Asian (83%), and Hispanic (81%) respondents and very low “dissatisfied” ratings, 2% → 4%.
- Mixed-Race respondents report the highest level of “dissatisfied” at 13% this year. Notably, this group exhibits a significant increase in “very satisfied” responses, rising from 58% in 2023 to 81% in 2025.
- African American residents show a 6% downward shift from 74% “very satisfied” in 2023 to 68% “very satisfied” this year.



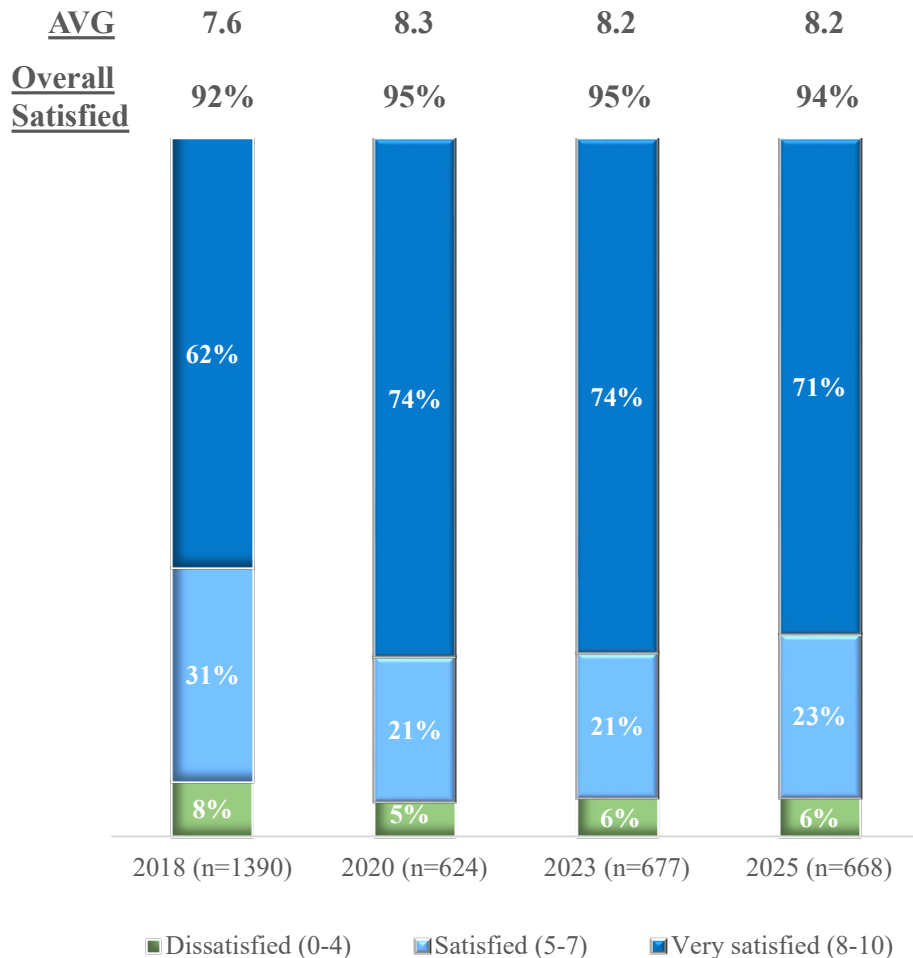
Q2F. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that the Prince William’s Police display positive attitudes and behaviors towards residents? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



8. Animal Control



Animal Control



Due to weighting and rounding percentages may not add to 100%.

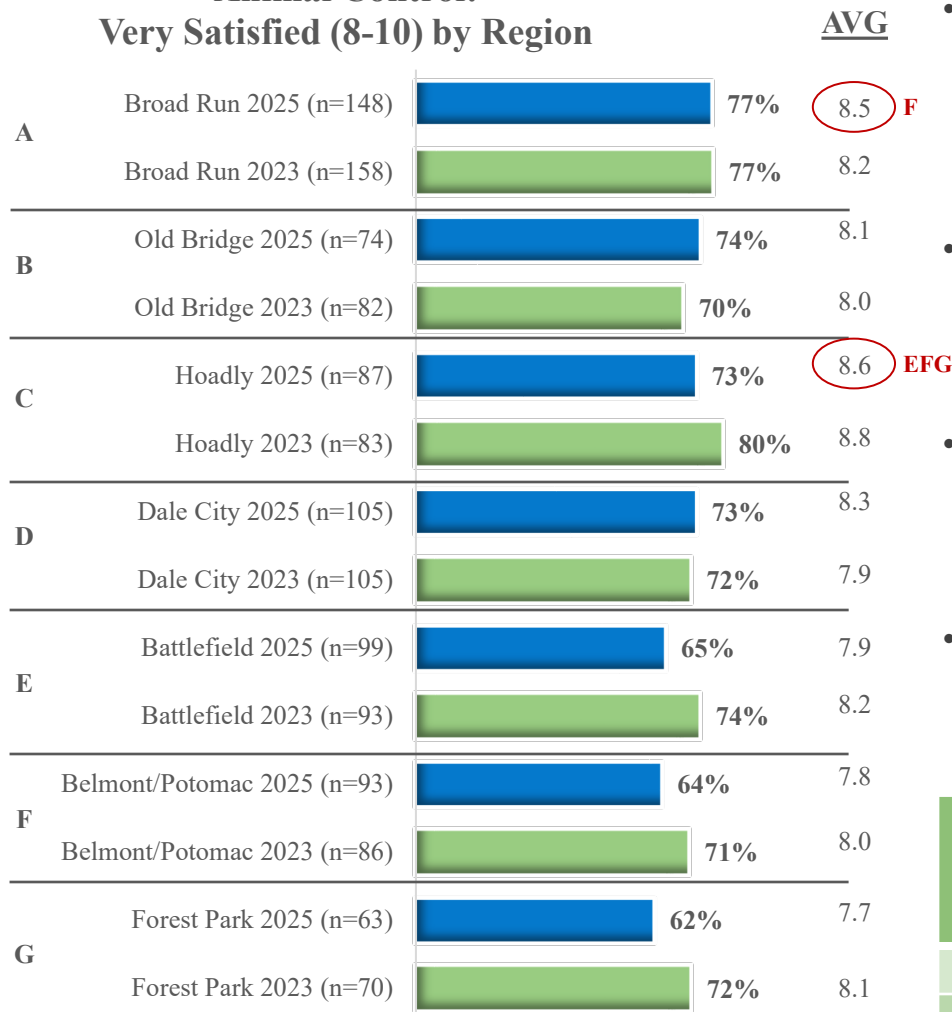
- Prince William County residents were asked how satisfied they are that Animal Control effectively protects residents and animals. The rating scale ranges from 0 to 10, using 3-tiered categories: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4). The data tracks public satisfaction over four survey years: 2018, 2020, 2023, and 2025.
- Notably, over the survey periods since 2018, there has been an overall shift toward more favorable perceptions, with a 9-point increase in “very satisfied” ratings from 2018 to 2025 (62% to 71%) while the “dissatisfied” remained relatively low and stable from 2020 onward (5–6%).
- A vast majority, 94%, of respondents in 2025 reported being “very satisfied” or “satisfied” with this metric. A high satisfaction (“very satisfied”) rating of 71% along with the “dissatisfied” rating remaining low at 6%, suggests public confidence in the Department’s ability to protect both residents and animals effectively has been sustained.

Q2G. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that Animal Control effectively protects residents and animals?
Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Animal Control – by Region

Animal Control: Very Satisfied (8-10) by Region



○ = significant difference among regions

Due to weighting and rounding percentages may not add to 100%.

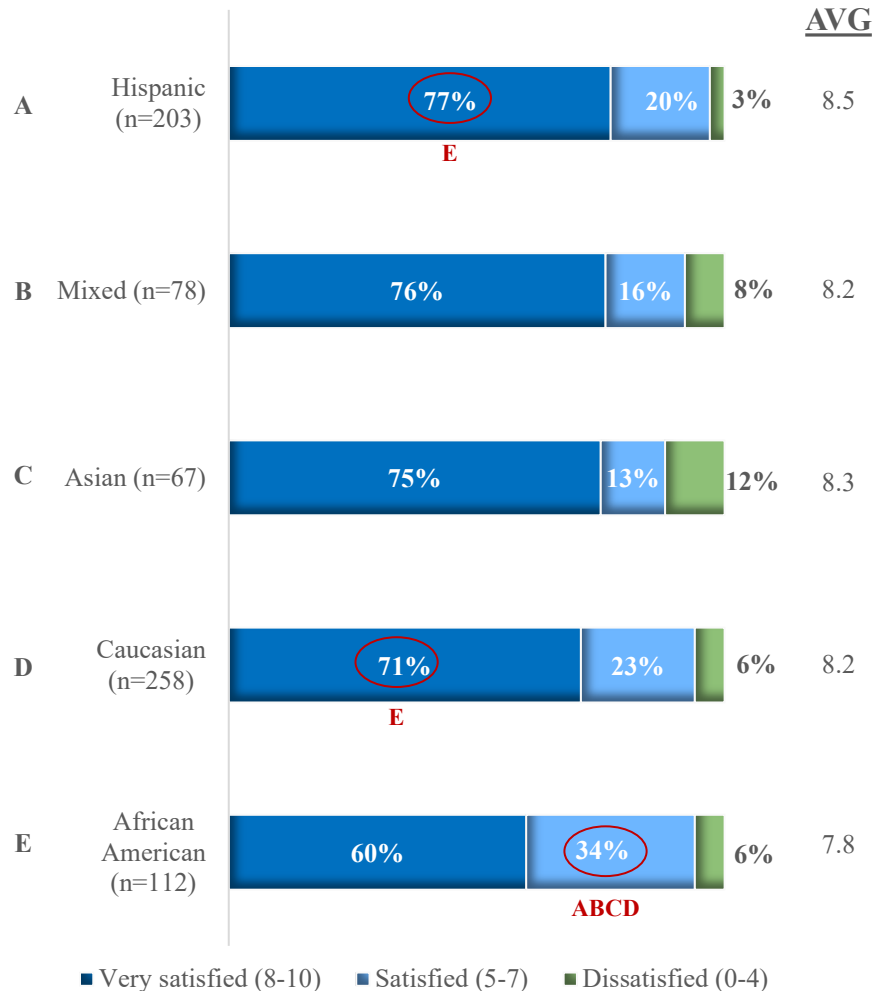
- Regionally, Broad Run (77%), Old Bridge (74%), Hoadly and Dale City (73% each) were most likely to rate “very satisfied” that Animal Control effectively protects residents and animals in the 2025 survey.
- Broad Run (77%) is consistent in satisfaction, while Old Bridge (+4% from 70% to 74%) and Dale City (+1% from 72% to 73%) show a minimal increase in satisfaction levels across both survey years.
- Belmont/Potomac (-7% from 71% to 64%) and Hoadly (-7% from 80% to 73%) both showed 7% decreases in satisfaction levels over the 2023 to 2025 survey years.
- Battlefield (-9% from 74% to 65%) and Forest Park (-10% from 72% to 62%) saw slightly larger decreases in satisfaction (9% and 10%, respectively) over the 2023 to 2025 survey years.

2025 Animal Control	Broad Run	Old Bridge	Hoadly	Dale City	Battlefield	Belmont/ Potomac	Forest Park
Very satisfied (8-10)	77%	74%	73%	73%	65%	64%	62%
Satisfied (5-7)	18%	22%	24%	19%	30%	28%	27%
Dissatisfied (0-4)	5%	4%	3%	8%	6%	8%	11%

Q2G. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that Animal Control effectively protects residents and animals?
Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



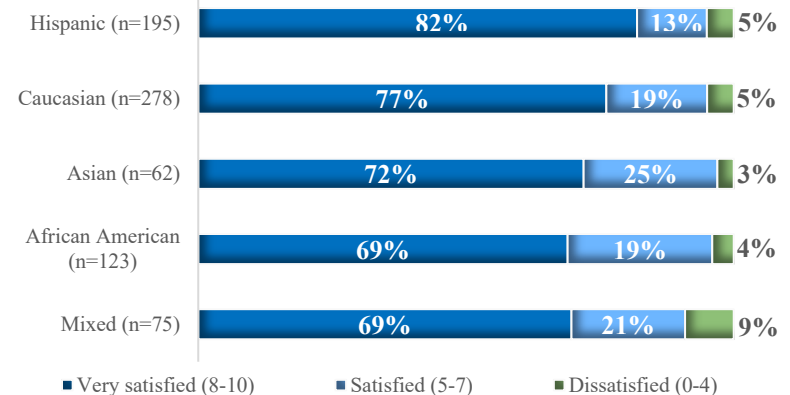
Animal Control – by Race/Ethnicity



○ = significant difference among respondent segments
Due to weighting and rounding percentages may not add to 100%.

- High levels of satisfaction (very satisfied + satisfied) were reported among all ethnic groups ranging from 97% (Hispanic) to 94% (Caucasian and African American) regarding Animal Control effectively protecting residents and animals but the mix of satisfaction varies among the groups.
- Hispanic, Mixed-Race, and Asian groups reported “very satisfied” ratings of 75-77% and “satisfied” ratings of 13-20%.
- Caucasian and African American groups reported lower “very satisfied” ratings of 71% and 60%, respectively, but also reported higher levels of being “satisfied” (23% and 34%, respectively).
- Asian and Mixed-Race residents reported the highest level of dissatisfaction with this metric 12% and 8%, respectively).

2023 Animal Control – by Race/Ethnicity



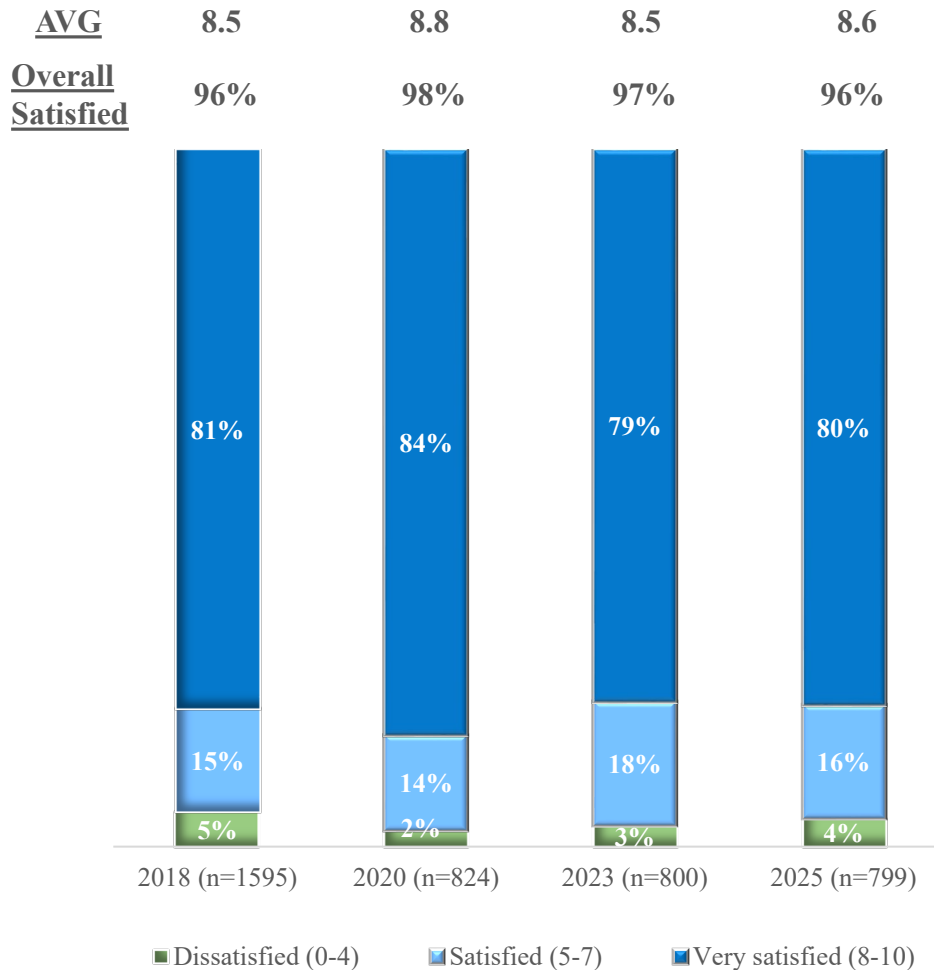
Q2G. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that Animal Control effectively protects residents and animals?
Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



9. Neighborhood Safety



Neighborhood Safety



Due to weighting and rounding percentages may not add to 100%.

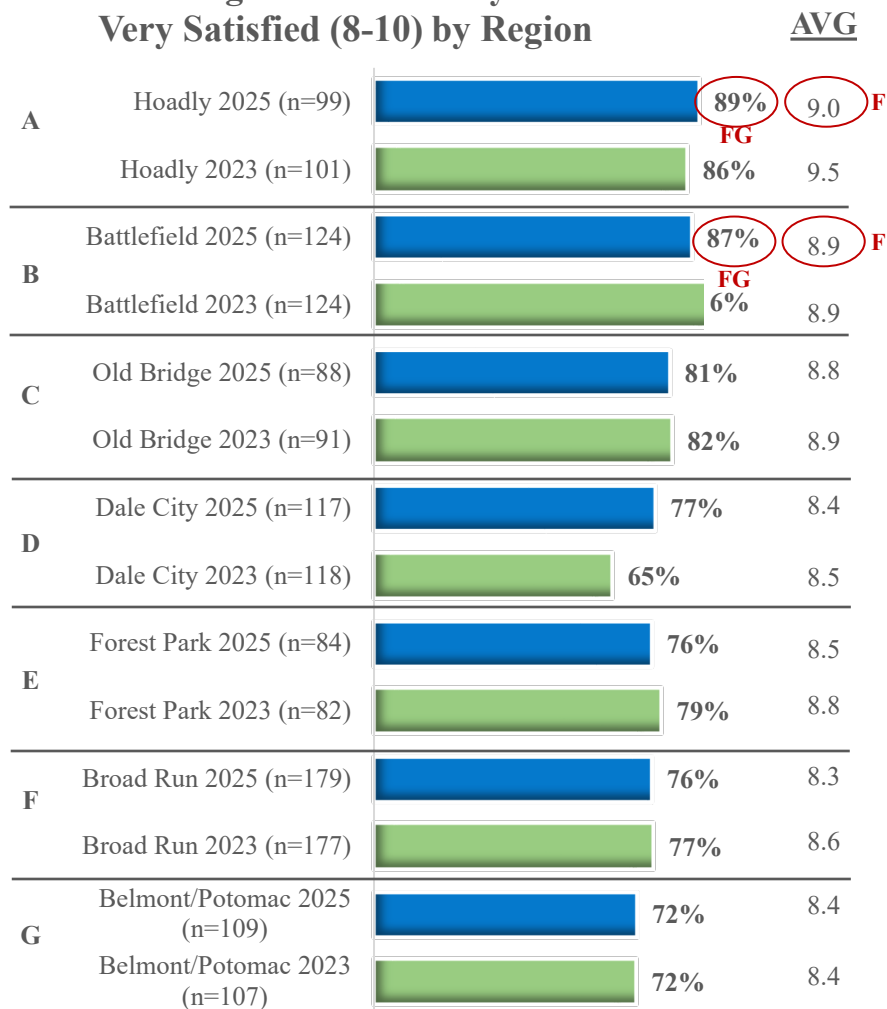
- County residents were asked to rate their satisfaction with how safe they feel in their neighborhood over four survey periods (2018, 2020, 2023, 2025). The satisfaction scale ranges from 0 to 10, using a 3-tiered rating: *Very Satisfied* (8–10), *Satisfied* (5–7), and *Dissatisfied* (0–4).
- Survey data from 2018 to 2025 indicate that residents have consistently held strongly positive perceptions of safety within their neighborhoods. The majority of respondents rated their feelings of safety as “very satisfied” (8–10) each year, with a range of 79% to 84%. The peak level of confidence occurred in 2020, when 84% of respondents reported being very satisfied and only 2% expressed dissatisfaction.
- After 2020, perceptions remained highly favorable, with only slight shifts. In 2023, the percentage of “very satisfied” responses decreased to 79%, while the percentage of “dissatisfied” responses increased modestly to 3%.
- In 2025, the data indicate a slight increase in satisfaction, with 80% of respondents reporting being very satisfied and only 4% dissatisfied.

Q2H. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that you feel safe in your neighborhood? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Neighborhood Safety – by Region

Neighborhood Safety: Very Satisfied (8-10) by Region



○ = significant difference among regions

Due to weighting and rounding percentages may not add to 100%.

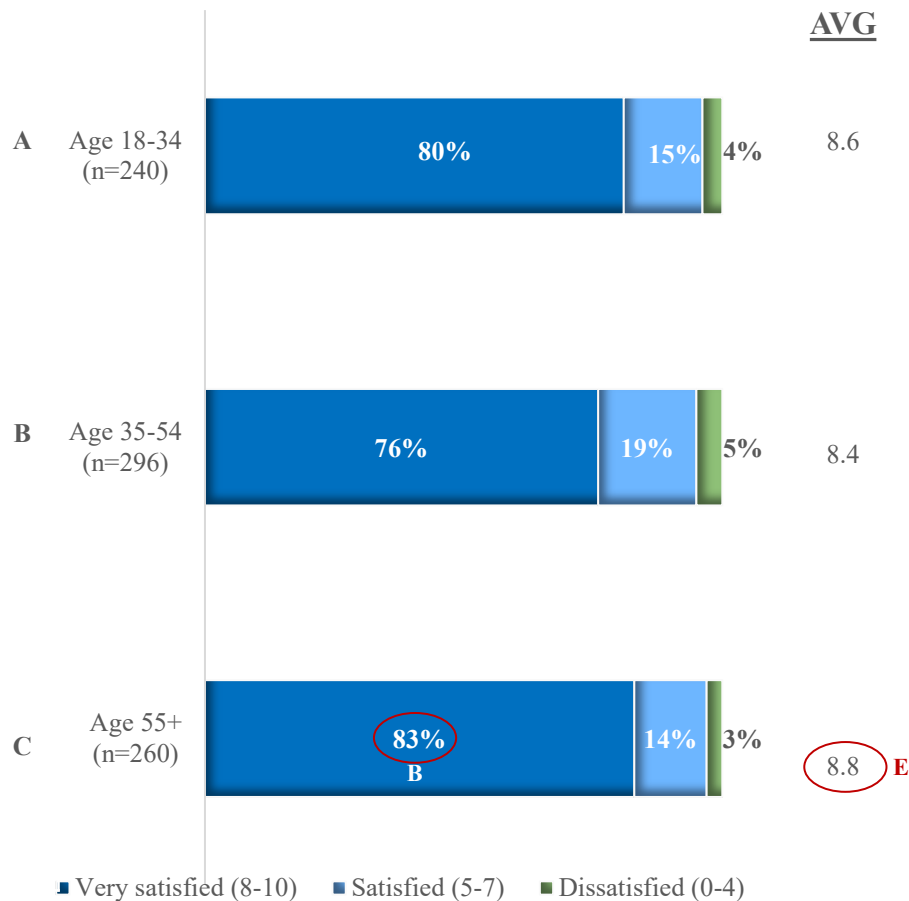
- Regionally, Hoadly (89%), Battlefield (87%), and Old Bridge (81%) were most likely to rate “very satisfied” on feeling safe in your neighborhood in the 2025 survey.
- Dale City (+12% from 65% to 77%) showed a substantial increase in satisfaction levels, while Hoadly (+3% from 86% to 89%) experienced a modest increase over the 2023 to 2025 survey years.
- Belmont Potomac (72%) maintained consistent satisfaction levels, while both Old Bridge (-1% from 82% to 81%) and Broad Run (-1% from 77% to 76%) saw a slight decrease in satisfaction across both survey years.
- Both Battlefield (-9% from 96% to 87%) and Forest Park (-3% from 79% to 76%) saw decreases in satisfaction over the 2023 to 2025 survey years.
- Notably, all average scores for this metric are at or above 8.3 on the 10-point scale.

2025 Neighborhood Safety	Hoadly	Battlefield	Old Bridge	Dale City	Forest Park	Broad Run	Belmont/ Potomac
Very satisfied (8-10)	89%	87%	81%	77%	76%	76%	72%
Satisfied (5-7)	9%	11%	18%	20%	21%	15%	23%
Dissatisfied (0-4)	2%	2%	2%	4%	3%	8%	5%

Q2H. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that you feel safe in your neighborhood? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Neighborhood Safety – by Age



- 2025 survey findings indicate a broad and consistent sense of safety among residents, with particularly strong perceptions among the oldest and youngest age groups. While middle-aged residents show slightly more caution, satisfaction remains high across the board.
- At 83%, older residents aged 55+ felt “very satisfied” with feeling safe in their neighborhood, the highest of any group, and only 3% reported dissatisfaction.
- Young adults aged 18–34 also report feeling safe in their neighborhood, with 80% of residents rating “very satisfied” and 4% “dissatisfied”, reflecting high confidence in neighborhood safety.
- The mid-age range adults, 35-54 years old, are more critical as evidenced by reporting the lowest “very satisfied” rating, 76%, and the highest “dissatisfied” rating, 5%, although overall average satisfaction remains high at 8.4.

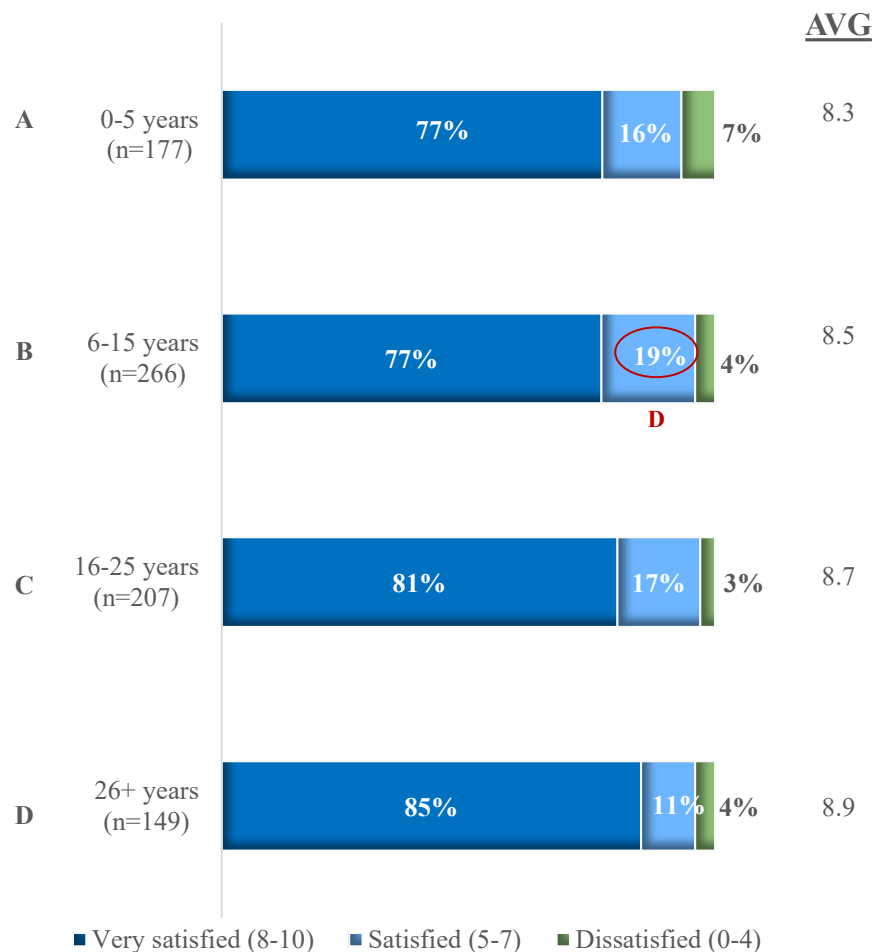
 = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

Q2H. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that you feel safe in your neighborhood? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Neighborhood Safety – by Length of Residency



○ = significant difference among respondent segments

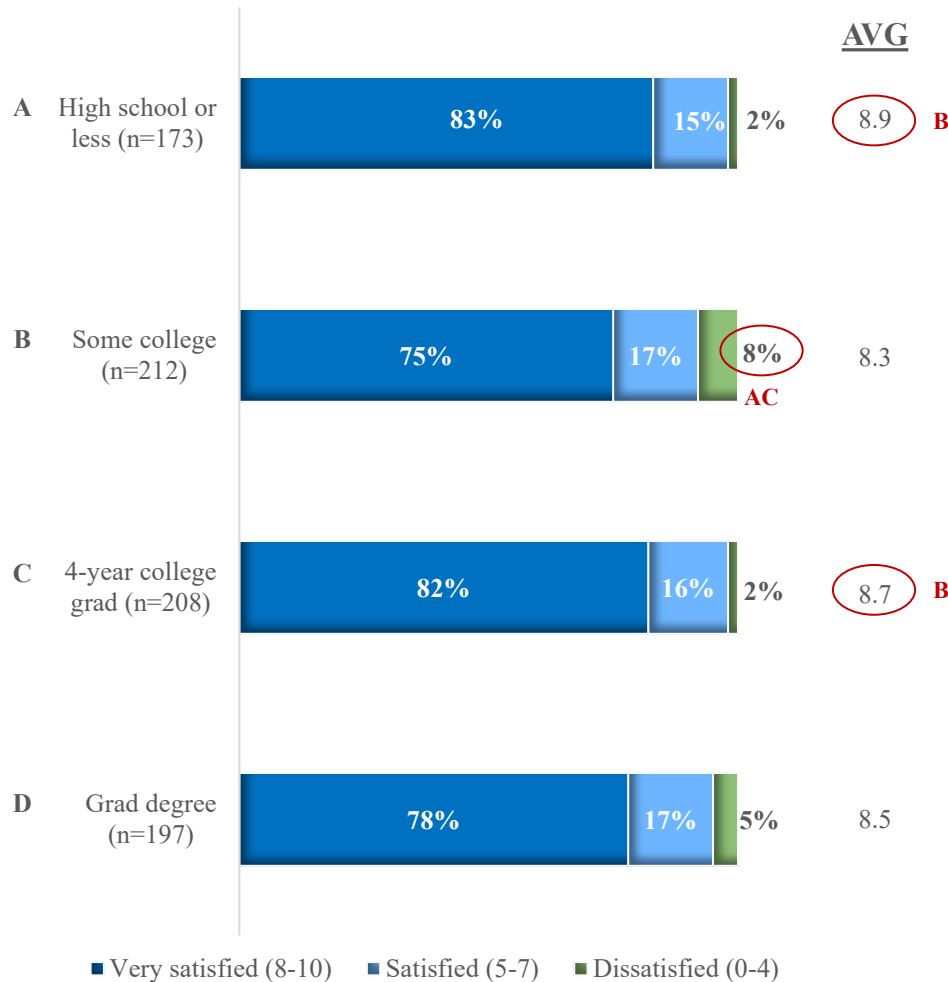
Due to weighting and rounding percentages may not add to 100%.

- Total satisfaction exceeds 90% in all groups. The majority of residents, regardless of how long they've lived in the neighborhood, report being either "very satisfied" or "satisfied" with neighborhood safety.
- This year's 2025 survey findings reveal that the proportion of residents who have more tenure in the community steadily report an increased rating of satisfaction with feeling safe. Those resident groups with under 16 years of tenure report a 77% "very satisfied" rating, while those residents with 16–25 years and 26+ years of tenure report "very satisfied" ratings of 81% and 85%, respectively.
- With some slight variation observed, there is a consistent decrease in "dissatisfied" ratings, 7% → 3%, as length of residency increases, with respect to feeling safe in their neighborhoods. Newer residents (0–5 years) have the highest "dissatisfied" rate, possibly due to limited familiarity with the area or less community integration.

Q2H. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that you feel safe in your neighborhood? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Neighborhood Safety – by Education



- In 2025, residents across all education levels reported high levels of satisfaction with feeling safe in their neighborhood, with some notable variations.
- Residents with a High School diploma or less expressed the highest level of feeling safe, with 83% reporting being “very satisfied “ and only 2% reporting being “dissatisfied“.
- Those with a 4-year college degree reported similarly strong perceptions, with 82% “very satisfied” and 2% “dissatisfied”.
- Graduate degree holders expressed a slightly lower “very satisfied” rating at 78%, with an increase in “dissatisfied” rating at 5%, possibly reflecting higher expectations or more critical assessments.
- Respondents with some college education had the lowest “very satisfied” rating at 75%, while recording the highest “dissatisfied” rating of 8%. This may suggest unique concerns or experiences that merit additional attention.

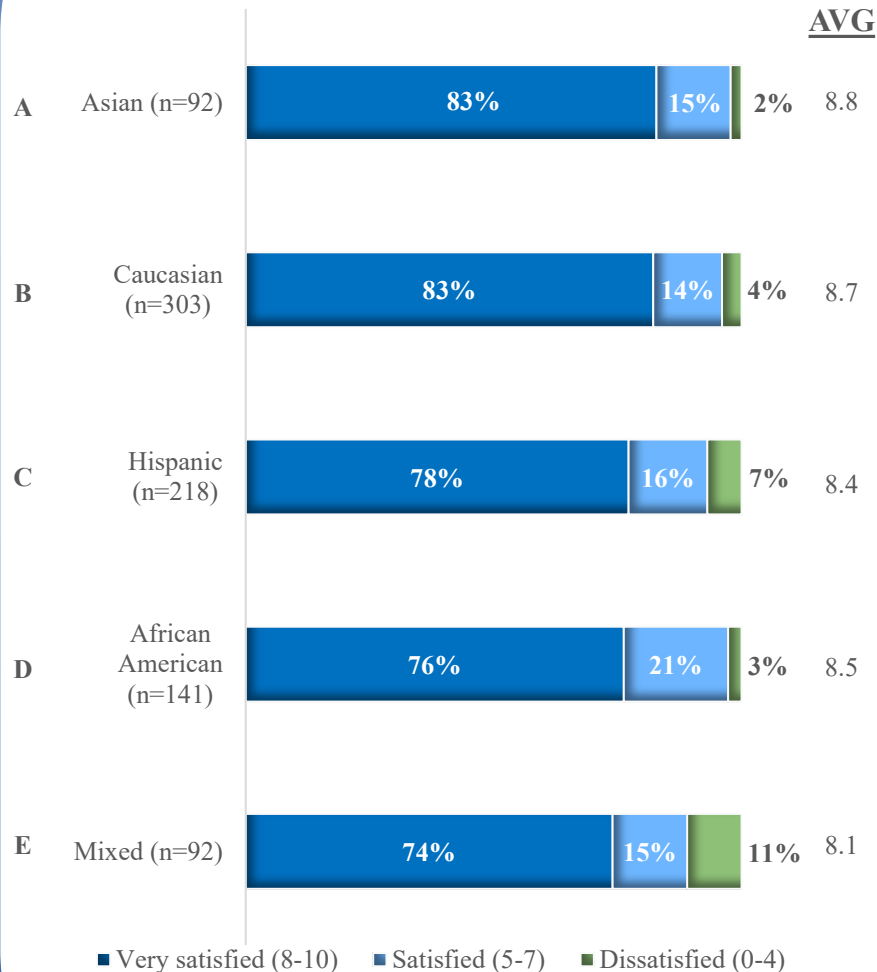
○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

Q2H. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that you feel safe in your neighborhood? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

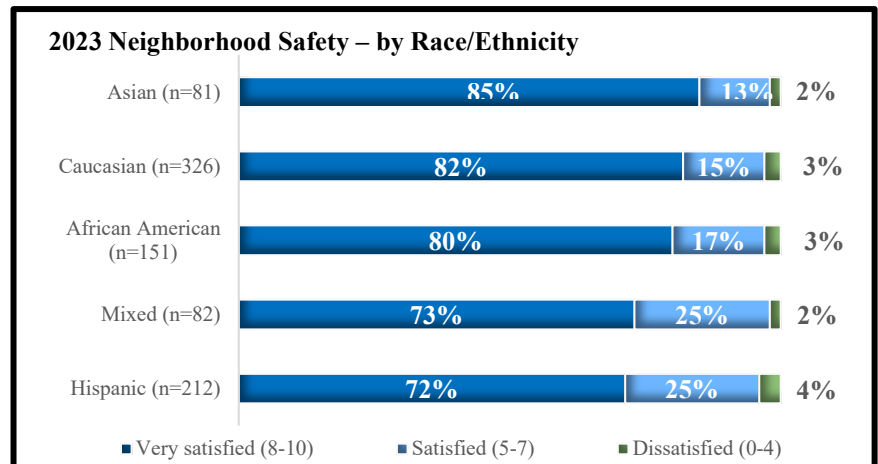


Neighborhood Safety – by Race/Ethnicity



Due to weighting and rounding percentages may not add to 100%.

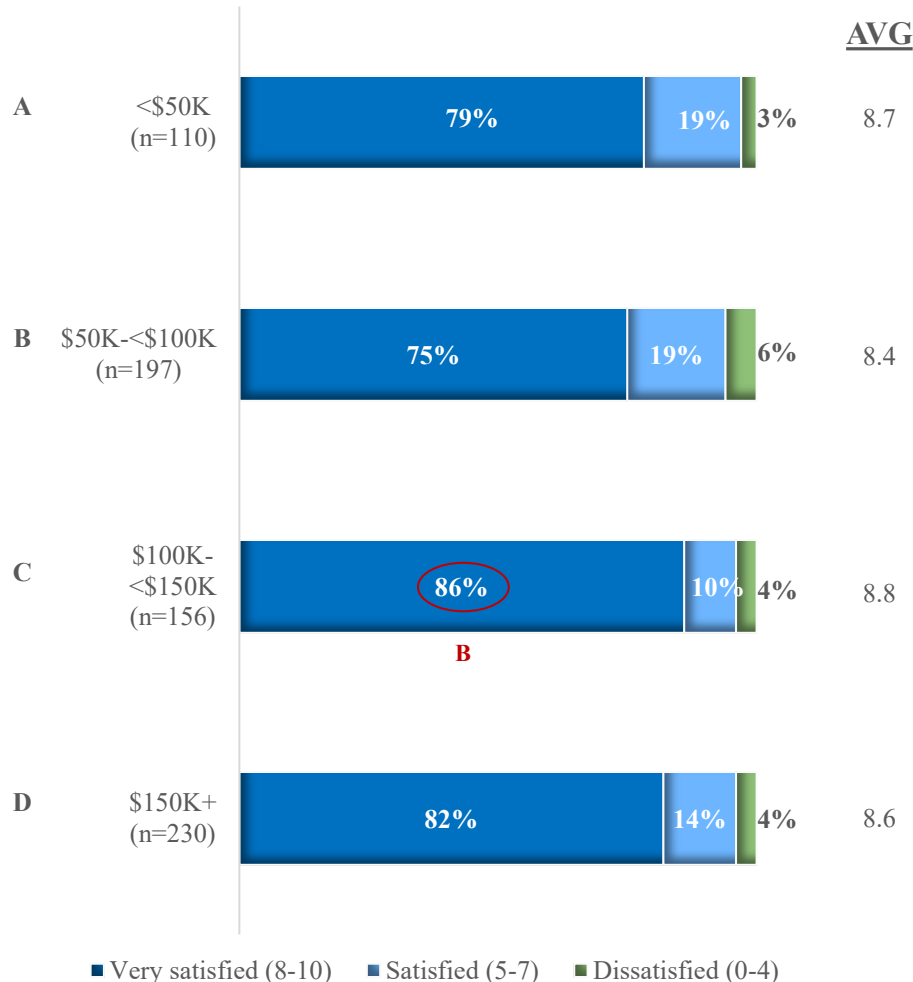
- The 2025 survey findings indicate overall high levels of neighborhood safety perception, ranging from 89% → 98%, across all racial and ethnic groups, although with notable variations in dissatisfaction.
- Asian and Caucasian residents reported the highest levels of safety, with 83% “very satisfied” and minimal “dissatisfied” levels at 2% and 4%, respectively.
- Hispanic and African American respondents expressed levels of “very satisfied”, 78% and 76%, respectively.
- While Mixed-Race residents report the lowest rating of “very satisfied” in neighborhood safety, at 74%, and the highest rating of “dissatisfied”, at 11%, they still maintain an overall positivity of 89%.



Q2H. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that you feel safe in your neighborhood? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Neighborhood Safety – by Income



- Survey data from the 2025 survey indicate that residents across all income levels largely feel safe in their neighborhoods, with a mild positive association between higher income and increased perceptions of safety.
- Residents earning \$100K–<\$150K reported the highest level of being “very satisfied” (86%), suggesting a strong correlation between higher income and perceived safety.
- Households earning \$150K+ also reported high “very satisfied” ratings (82%), though slightly lower than the \$100K–<\$150K group.
- Those earning less than \$50K also showed a high rate of “very satisfied” responses (79%) and the lowest “dissatisfied” responses (3%), suggesting that income is not the only factor influencing perceptions of safety.
- The \$50K–<\$100K group had the lowest “very satisfied” percentage (75%) and the highest “dissatisfied” rate (6%) among all income brackets.

○ = significant difference among respondent segments

Due to weighting and rounding percentages may not add to 100%.

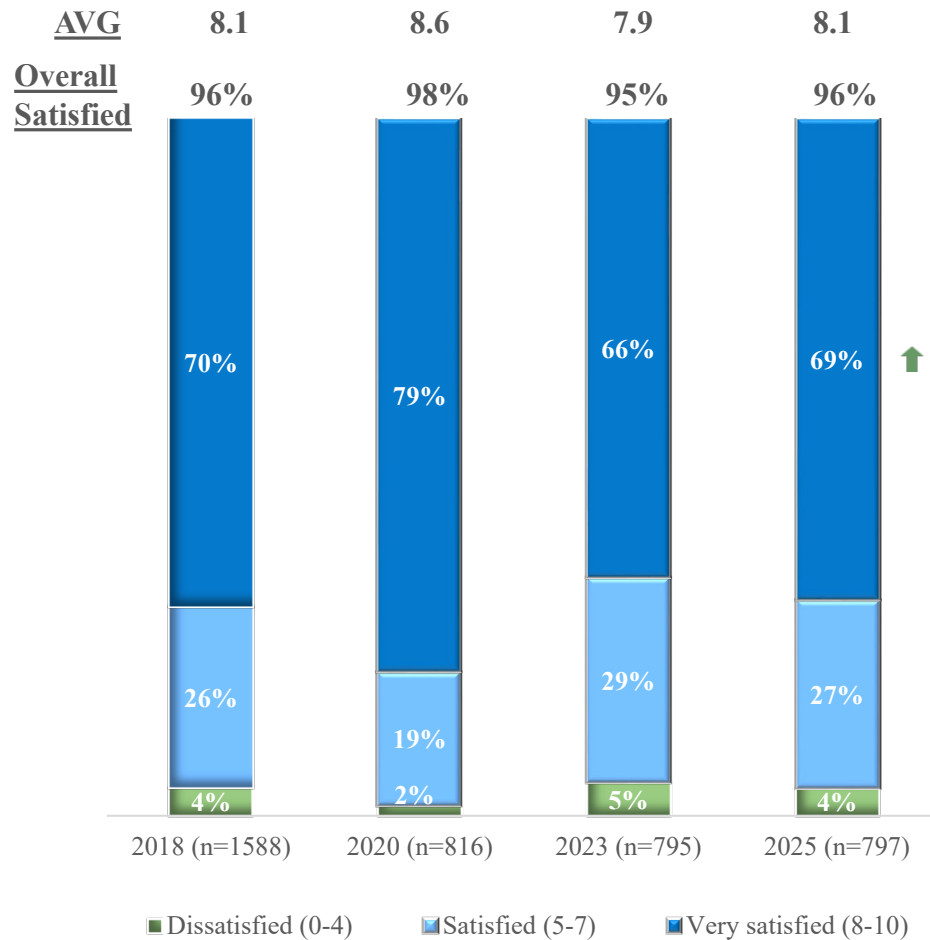
Q2H. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that you feel safe in your neighborhood? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



10. Safety in Commercial Areas of Prince William County



Safety in Commercial Areas



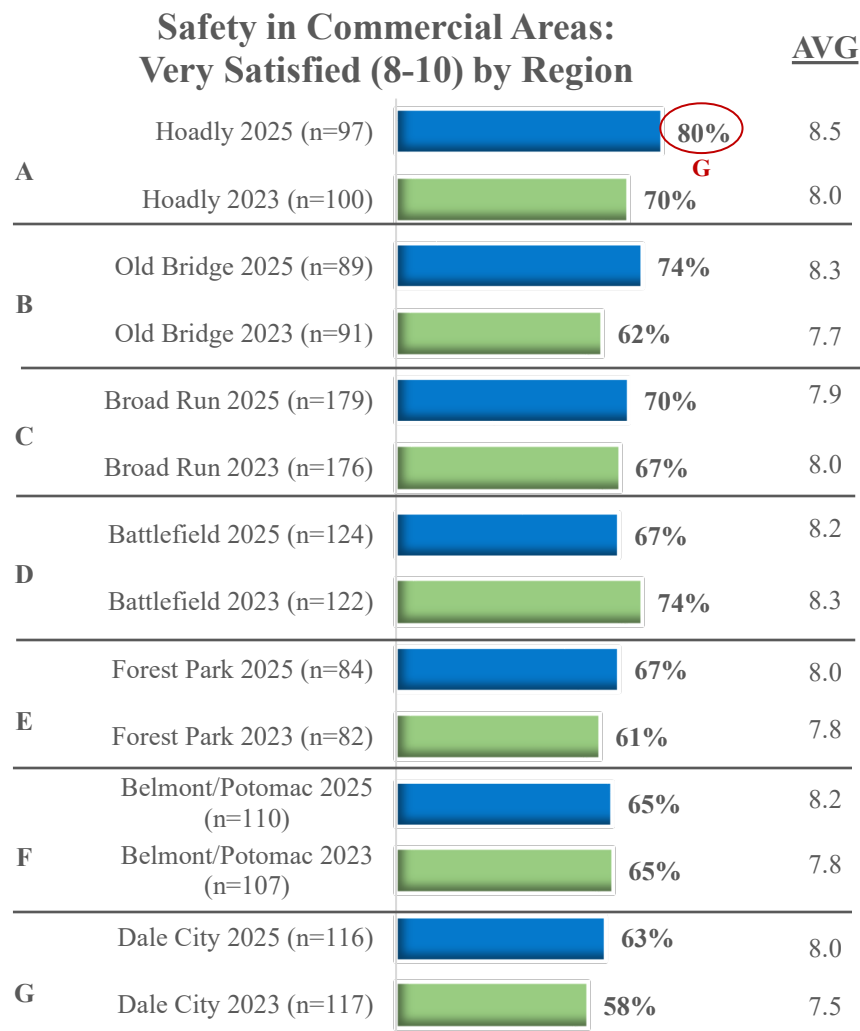
Due to weighting and rounding percentages may not add to 100%.

- Residents were asked how satisfied they are that they feel safe when visiting commercial areas in the County. Data was collected over four survey periods (2018, 2020, 2023, 2025). Satisfaction ratings from 0-10 are segmented into three categories: *Very Satisfied* (8-10), *Satisfied* (5-7), and *Dissatisfied* (0-4),
- Between 2018 and 2025, the majority of residents reported consistently high overall perceptions of safety (very satisfied + satisfied) in the county's commercial areas, ranging from 95% to 98%.
- The proportion of respondents who were "very satisfied" peaked in 2020 at 79%, reflecting the most favorable sentiment. However, this declined to 66% in 2023, suggesting a dip in perceived safety. By 2025, "very satisfied" responses rebounded slightly to 69%.
- Conversely, "dissatisfied" ratings remain low over the years, ranging from 2% to 5%, with the highest dissatisfaction reported in 2023. This year also showed the lowest share of "very satisfied" responses.
- The 2025 data shows improvement over 2023, although it has not fully returned to the peak levels of 2020.

Q21. [Base: Total respondents excluding "Not sure"/Refused responses] How satisfied are you that you feel safe when visiting commercial areas in Prince William County? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Safety in Commercial Areas – by Region



○ = significant difference among regions

Due to weighting and rounding percentages may not add to 100%.

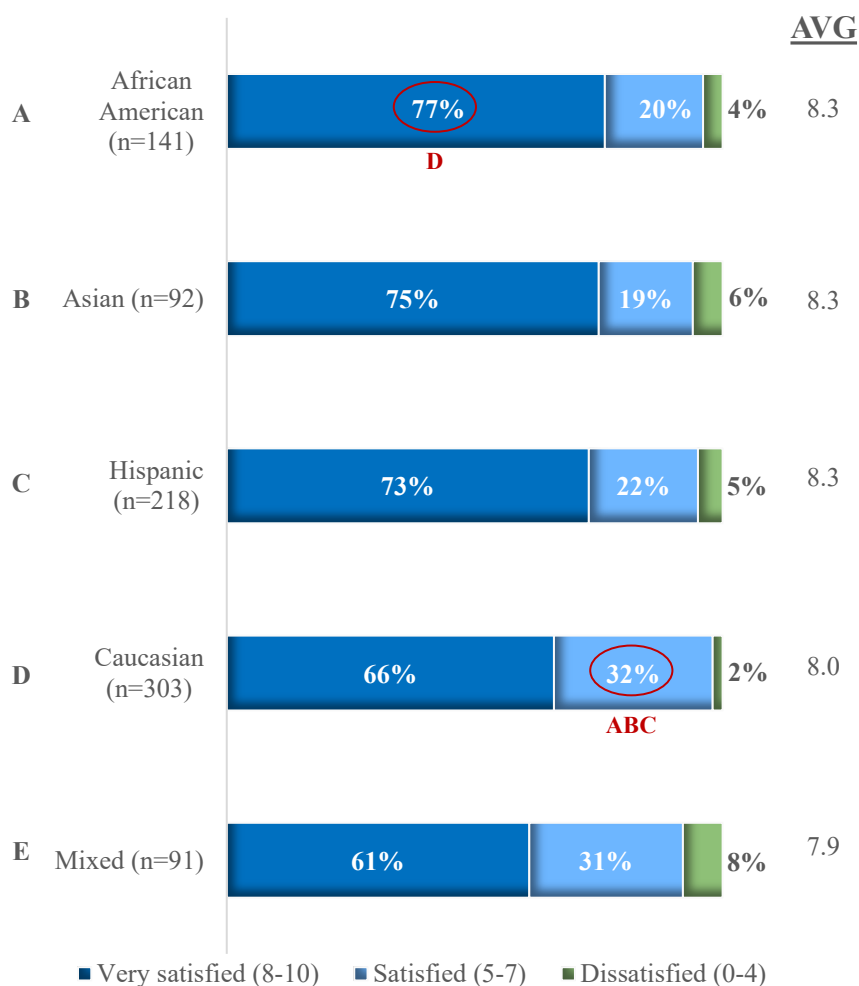
- Regionally, Hoadly (80%), Old Bridge (74%), and Broad Run (70%) were most likely to rate “very satisfied” on feeling safe in commercial areas in the 2025 survey.
- Old Bridge (+12% from 62% to 74%), and Hoadly (+10% from 70% to 80%), showed substantial increases in satisfaction levels, while Forest Park (+6% from 61% to 67%), Dale City (+5% from 58% to 63%), and Broad Run (+3% from 67% to 70%), experienced modest increases over the 2023 to 2025 survey years.
- Belmont Potomac (65%) maintained consistent satisfaction levels across both survey years.
- Battlefield (-7% from 74% to 67%) saw a decrease in satisfaction over the 2023 to 2025 survey years.
- Notably, all average scores for this metric are at or above 7.9 on the 10-point scale.

2025 Safety in Commercial Areas	Hoadly	Old Bridge	Broad Run	Battlefield	Forest Park	Belmont/Potomac	Dale City
Very satisfied (8-10)	80%	74%	70%	67%	67%	65%	63%
Satisfied (5-7)	19%	24%	23%	32%	31%	31%	31%
Dissatisfied (0-4)	1%	1%	8%	2%	3%	5%	6%

Q21. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that you feel safe when visiting commercial areas in Prince William County? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



Safety in Commercial Areas – by Race/Ethnicity

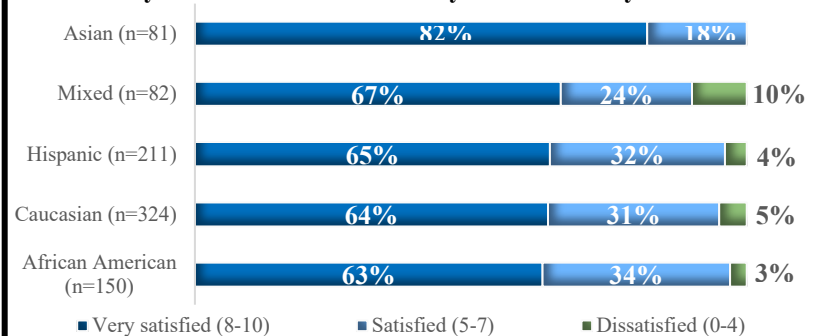


○ = significant difference among regions

Due to weighting and rounding percentages may not add to 100%.

- Findings suggest that most racial and ethnic groups feel safe in commercial areas, but perceptions are not uniform.
- African American respondents report the highest level of being “very satisfied”, 77%, with 4% dissatisfaction, followed by Asian respondents, 75%, and Hispanic respondents, 73%, though their “dissatisfied” rates were slightly higher at 6% and 5%, respectively.
- Caucasian respondents rate “very satisfied” at 66%, and rate “dissatisfied” at the lowest rating of 2%.
- Mixed-Race residents expressed the lowest “very satisfied” with only 61% and the highest dissatisfaction rate at 8%, indicating this group may feel less secure or more concerned in commercial environments.

2023 Safety in Commercial Areas – by Race/Ethnicity



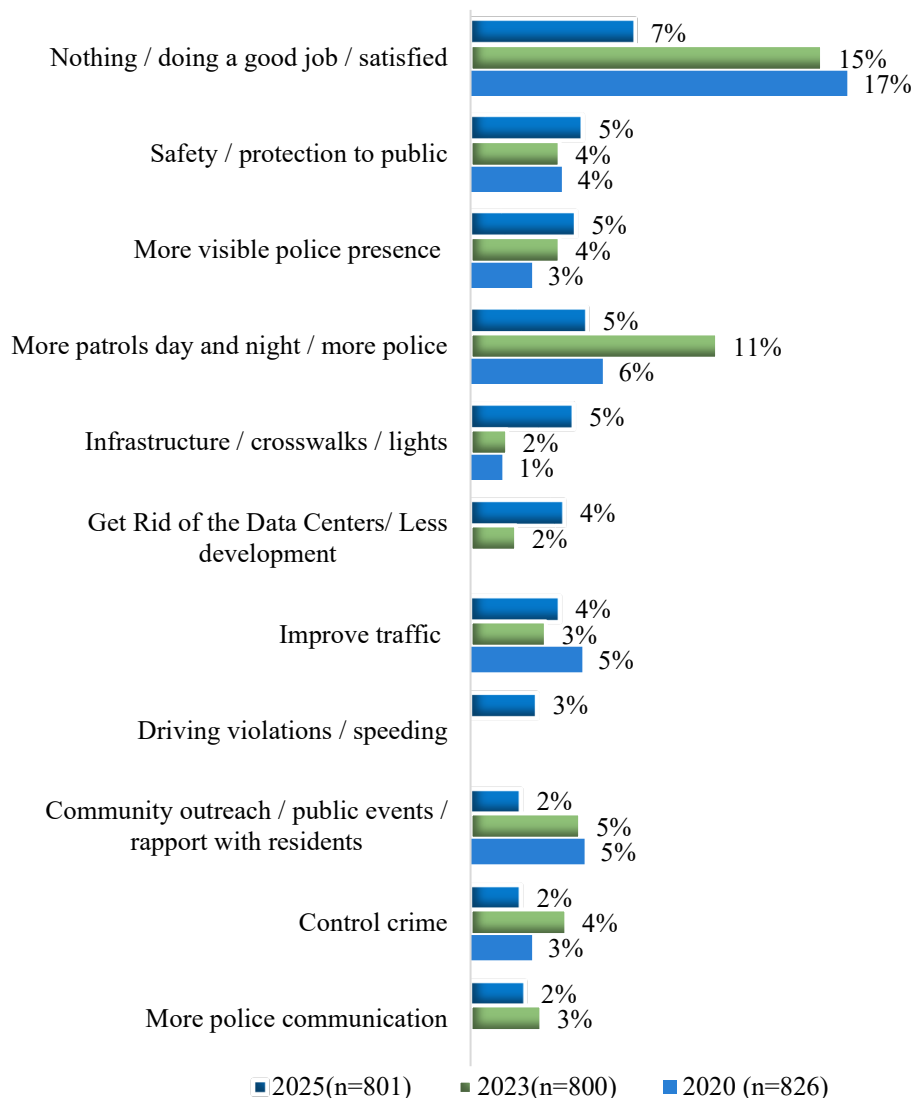
Q21. [Base: Total respondents excluding “Not sure”/Refused responses] How satisfied are you that you feel safe when visiting commercial areas in Prince William County? Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.



11. Improvement Suggestions



How to Make Prince William County a Better Place to Live



- When asked about the one most important action Prince William County should take to make it a better place to live, the largest proportion of residents (7%) thought the County was already doing a good job and nothing more was needed.
 - This year's response is approximately half as much as what was reported in the 2023 and 2020 surveys.
- This year, the next frequently cited suggestions for improvement include more safety and protection for the public, a more visible police presence, and increased police patrols, each mentioned at 5%.
- Additionally, the list of resident mentions this survey year that differs from those developed in earlier survey years includes infrastructure/ crosswalks/lights (5%) and Get Rid of Data Centers/less development (4%).

3. [Base: Total respondents who gave response] What is the ONE most important thing the County should do to make Prince William County a better place to live?

*Note: Responses with fewer than 3% of mentions are not shown



Appendices



A. Demographic Profile



Demographic Profile

Demographic Characteristic		2020 (n=826)	2023 (n=800)	2025 (n=801)
Gender	Male	54%	57%	61%
	Female	47%	43%	39%
Education	High school or less	19%	18%	22%
	Some college or 2-year degree	24%	28%	27%
	Bachelor's degree	31%	28%	26%
	Graduate or professional degree	26%	26%	25%
Age	18 - 34 years	32%	30%	30%
	35 - 54 years	42%	38%	37%
	55 or older	26%	32%	33%
	MEAN	44.1 years old	46.0 years old	46.1 years old
Income	Less than \$50,000	20%	19%	16%
	\$50,000 - \$99,999	31%	26%	28%
	\$100,000 - \$149,999	22%	21%	23%
	\$150,000 or more	27%	34%	33%
	MEAN	\$111.3K	\$120K	\$122K
	MEDIAN	\$87.5K	\$125K	\$125K
Adult age 65+ in Household	Yes	15%	22%	23%
	No	85%	78%	77%
Children in PWC Public School	None	69%	68%	68%
	One or more	31%	32%	32%

Percentages may not add to 100% due to rounding

Results are based on the total number of respondents who gave responses.



Demographic Profile – cont'd.

	Demographic Characteristic	2020 (n=826)	2023 (n=800)	2025 (n=801)
Employment Status*	Employed full-time	63%	60%	55%
	Employed part-time	5%	7%	7%
	Self-employed	7%	9%	10%
	Unemployed looking for work	5%	3%	4%
	Homemaker	5%	2%	3%
	Student	4%	5%	4%
	Retired or disabled	14%	18%	20%
	Other	1%	1%	2%
Disability Status	Permanent life-/work-limiting disability	3%	3%	5%
	Qualified for disability benefits within last year	1%	2%	2%
	Diagnosed with a disabling condition/disability	4%	7%	6%
	None of the above	92%	89%	87%
Race⁽¹⁾	Caucasian	56% (n = 432)	42% (n = 326)	40% (n = 304)
	African American	21% (n = 165)	19% (n = 149)	19% (n = 140)
	Native American	1% (n = 7)	<1% (n = 6)	<1% (n = 7)
	Asian American	8% (n = 61)	11% (n = 81)	12% (n = 92)
	Mixed Race	6% (n = 47)	11% (n = 82)	12% (n = 92)
	Other Race	8% (n = 59)	16% (n = 122)	16% (n = 119)
		Not sure / refused n = 55	Not sure / refused n = 34	Not sure / refused n = 47
Ethnicity⁽¹⁾	Hispanic (any race)	19% (n = 158)	27% (n = 212)	28% (n = 218)
	Not Hispanic (any race)	81% (n = 660)	73% (n = 577)	72% (n = 571)
		Not sure / refused n = 7	Not sure / refused n = 12	Not sure / refused n = 13

Percentages may not add to 100% due to rounding

*Multiple response options (total exceeds 100%)

Results are based on the total number of respondents who gave responses.

⁽¹⁾ The 2025 report has been revised to illustrate Race and Ethnicity demographics separately. 2020 and 2023 data has been re-classified to be consistent with 2025 reporting.

Demographic Profile – cont'd.

	Demographic Characteristic	2020 (n=826)	2023 (n=800)	2025 (n=801)
Number of Years in the County	0-5 years	22%	21%	22%
	6-15 years	31%	33%	33%
	16-25 years	29%	28%	26%
	25+ years	19%	17%	19%
	MEAN	17.1 years	16.66 years	16.46 years
Region	Battlefield	17%	16%	16%
	Belmont/Potomac	15%	13%	14%
	Broad Run	15%	22%	22%
	Dale City	16%	15%	15%
	Forest Park	12%	10%	10%
	Hoadly	11%	13%	12%
	Old Bridge	13%	11%	11%
Dwelling Type	Single-family home	66%	70%	70%
	Other	34%	30%	30%
Sexual Orientation	Gay/lesbian	1%	1%	1%
	Straight	96%	96%	96%
	Bisexual	2%	2%	1%
	Something else	1%	1%	1%

Percentages may not add to 100% due to rounding

Results are based on the total number of respondents who gave responses.



B. Survey Instrument



Survey Instrument



PWC Community Police Department Survey

INTRODUCTION: Hello, I'm calling on behalf of Prince William County and the Prince William County Police department. I'm _____ with The Logit Group, and we're conducting a survey to see how residents feel about the County Police Department and the services the County Police Department provides. Your answers are confidential, and the results of the survey will only be used for future planning.

May I speak with the [RANDOM SELECTION OF MALE / YOUNGEST] household member who is age 18 or older? [IF MALE OR YOUNGEST IS UNAVAILABLE SCHEDULE CALLBACK FOR THEM]

[AS NEEDED]: Your household was selected at random to be part of our sample this year.

[IF ASKED ABOUT HOW LONG THIS TAKES]: This should take less than 10 minutes of your time.

[IF TOLD THIS IS A BUSINESS:] THANK AND TERMINATE

SAMPLE

- 1 Landline
- 2 Cell phone

S1. Are you speaking to me on a cell phone?

- 1 Yes -----[ASK S2]
- 2 NO -----[SKIP TO S3]

S2 Are you driving or is this a safe time for us to talk?

- 1 Safe time to talk -----[CONTINUE]
- 2 Driving or not safe -----[SCHEDULE CALLBACK]

[INTRO2] Our first questions are to make sure we are speaking to a variety of people from all areas of the County.

S2.1 Are you an employee of Prince William County?

1. Yes [CONTINUE]
2. No [THANK AND TERMINATE]

S3. Gender [BY OBSERVATION OR ASK IF NECESSARY:] Do you identify yourself as . . . [READ LIST]

- 1 Male
- 2 Female

S4. Do you live in Prince William County? (NOTE: IF RESPONDENT SAYS THEY LIVE IN MANASSAS CITY OR MANASSAS PARK CITY, THEY ARE A "NO")

1. Yes [CONTINUE]
2. No [THANK AND TERMINATE]
3. Not sure [CONTINUE]

S5. To get a sense of which part of the county you represent, please tell me the zip code for your home address in the County. We're not going to ask for the address itself, just the Zip code.

1. 20109
2. 20110
3. 20111
4. 20112
6. 20119
7. 20136
8. 20137
9. 20143
10. 20155
13. 20169
14. 20181
17. 22025
18. 22026
19. 22125
20. 22134
22. 22172
23. 22191
24. 22192
25. 22193
28. Other [THANK AND TERMINATE]



Survey Instrument – cont'd.

S6. Which of the following categories best describes your age? **(READ LIST)**

1. Less than 18 years of age **(THANK AND TERMINATE)**
2. 18 to 24
3. 25 to 34
4. 35 to 44
5. 45 to 54
6. 55 to 64
7. 65 to 74
8. 75 or older
9. **(DO NOT READ)** Not sure
10. **(DO NOT READ)** Refused

MAIN SURVEY

1. Overall, how satisfied would you say you are with the quality of life in Prince William County? Please use a scale from 0 to 10, where 0 means you are completely dissatisfied and 10 means you are completely satisfied. You can use any number between 0 and 10 to express how you feel.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	

[ASK Q1A IF RESPONDENT GIVES A 5 OR LESS ON Q1; ELSE SKIP TO Q2A]

1A. For what reasons do you feel that way? **(OPEN END)**

[KEEP Q2A THROUGH Q2I TOGETHER; ASK Q2A FIRST; ROTATE ORDER OF REMAINING QUESTIONS WITHIN BLOCK]

2A. How satisfied are you that the Prince William County's Police Department's overall performance meets community needs? **[IF NEEDED]** Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	

2B. How satisfied are you that Prince William's Police officers are courteous and helpful to all community members? **[IF NEEDED]** Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	

2C. How satisfied are you that requests for Prince William's Police Assistance receives prompt response? **[IF NEEDED]** Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	

2D. How satisfied are you that the Prince William's Police Department treats everyone fairly regardless of race, gender, ethnic or national origin? **[IF NEEDED]** Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	

2E. How satisfied are you that the Prince William Police Department provides adequate information and crime prevention programs? **[IF NEEDED]** Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	



Survey Instrument – cont'd.

2F. How satisfied are you that the Prince William 's Police display positive attitudes and behaviors towards residents? **[IF NEEDED]** Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	

2G. How satisfied are you that Animal Control effectively protects residents and animals? **[IF NEEDED]** Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	

2H. How satisfied are you that you feel safe in your neighborhood? **[IF NEEDED]** Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	

2I. How satisfied are you that you feel safe when visiting commercial areas in Prince William County? **[IF NEEDED]** Please use a 0 to 10 scale, where 0 means completely dissatisfied and 10 means completely satisfied.

Completely dissatisfied											Completely satisfied	Not sure	Refused
0	1	2	3	4	5	6	7	8	9	10	98	99	

3. What is the ONE most important thing the County should do to make Prince William County a better place to live? **[OPEN END]**

D1. We have a few additional questions for statistical analysis purposes. For how many years have you lived in Prince William County?

RECORD NUMBER **[ACCEPT RANGE 0-99]**
[IF LESS THAN 6 MONTHS, RECORD AS 0]

D2. Which of the following best describes your residence in the County?

- 1 Single family home
- 2 Multi-unit townhome complex
- 3 Multi-unit apartment building
- 4 Trailer, mobile home or boat
- 5 Other (PLEASE SPECIFY)
- 9 **(DO NOT READ)** Refused

D3. What is the highest level of education you have completed? **[READ LIST, STOP WHEN RESPONDENT SAYS YES]**

- 1 Not a high school graduate
- 2 High school diploma or GED
- 3 Some college
- 4 Two year or Associate's degree
- 5 Bachelor's degree
- 6 Graduate or professional degree beyond college
- 7 **(DO NOT READ)** Not sure
- 8 **(DO NOT READ)** Refused

D4. Which of the following describe your occupation? **[READ LIST; MULTIPLE RESPONSE]**

- 1 Employed full-time
- 2 Employed part-time
- 3 Self-employed
- 4 Unemployed looking for work
- 5 Home maker
- 6 Student
- 7 Retired or disabled
- 8 Other (PLEASE SPECIFY)
- 9 **(DO NOT READ)** Refused



Survey Instrument – cont'd.

D5. Are you a parent or guardian of any children attending Prince William public schools?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused

D6. Which of the following age groups describes anyone in your household, including you?

(MULTIPLE RESPONSE)

- 1 0-4
- 2 5-12
- 3 13-17
- 4 18-64
- 5 65 and older
- 8 (DO NOT READ) Don't Know
- 9 (DO NOT READ) REFUSED

D7. Do you consider yourself to be Spanish, Hispanic or Latino?

- 1 Yes
- 2 No
- 3 (DO NOT READ) Not sure
- 4 (DO NOT READ) Refused

D8. Which of the following best describes you?

- 1 White or Caucasian
- 2 Asian or Asian-American
- 3 Black or African-American
- 4 Native American
- 5 Other (PLEASE SPECIFY)
- 6 Mixed
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused

D9. Which of the following ranges includes your total yearly household income? Just stop me when I say the right range. Is it . . . ? (READ LIST)

1. Under \$20,00
2. \$20,000 to \$34,999
3. \$35,000 to \$49,999
4. \$50,000 to \$74,999
5. \$75,000 to \$99,999
6. \$100,000 to \$149,999
7. \$150,000 to \$199,999
8. \$200,000 or more
9. (DO NOT READ) Not sure
10. (DO NOT READ) Refused

D10. When you receive calls at home, what percentage of the time do you answer them on a cell or mobile phone?

[RECORD PERCENT]

[IF DOESN'T USE A CELL PHONE AT HOME, ENTER 0.]

[IF RECEIVES ALL CALLS AT HOME ON A CELL PHONE, ENTER 100.]

8. (DO NOT READ) DON'T KNOW
9. (DO NOT READ) REFUSED

D11. Do you think of yourself as...

1. Gay or lesbian
2. Straight, that is, not lesbian or gay
3. Bisexual
4. Or something else _____
5. (DO NOT READ) Prefer not to say

D12. What is your disability status? (Read all that apply)

1. I currently have a permanent life or work limiting disability
2. Within the last year I qualified for disability benefits
3. I have been diagnosed by a provider with a disabling condition or disability
4. None of the above
5. (DO NOT READ) Prefer not to say

Thank you for sharing your time with me today.

